Homelink assessments determine if an individual or family household is...

**AT-RISK**
Behind on rent, mortgage, or utility payments. Considered *Imminent Risk* if residence will be lost within 14 days.

**HOMELESS**
Lacks a fixed, regular, and adequate nighttime residence or is fleeing/attempting to flee domestic violence.

### PREVENTION
- Rental, Mortgage & Utility Assistance
- Legal Guidance
- Case Management
- Relocation Assistance

### CRISIS RESPONSE
- Diversion
- Emergency Shelter
- Transitional Housing
- Rapid Rehousing (RRH)
- Housing Vouchers
- Day Centers
- Homeless Resource Hubs
- Permanent Supportive Housing (PSH)
- Housed by Shelter Provider

### HOW TO ACCESS SERVICES
- Call or visit Homelink (Coordinated Entry) Access Points
- Call the Homeless Connections Hotline at 210.207.1799
- Visit Haven for Hope Intake, Homeless Resource Hubs, or Day Centers
- Engage with street outreach workers or case managers
- For more information visit sarahomeless.org/housing

**CREATED IN PARTNERSHIP WITH:**

- Haven for Hope
- CENTRO
- San Antonio
- CAM
- SAM Ministries
- Corazón San Antonio
- Human Services City of San Antonio
HUD’S CATEGORIES OF HOMELESSNESS

<table>
<thead>
<tr>
<th>Category 1</th>
<th>Category 2</th>
<th>Category 3</th>
<th>Category 4</th>
</tr>
</thead>
<tbody>
<tr>
<td>Literally homeless</td>
<td>Imminently Loing Nighttime Residence</td>
<td>Persistent Housing Instability</td>
<td>Fleeing Domestic Violence</td>
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</tbody>
</table>

GLOSSARY OF TERMS

**Day Centers & Homeless Resource Hubs**
Strategically placed daytime locations providing services, resources, and case management to people experiencing or at risk of homelessness.

**Emergency Shelter (ES)**
A facility where the primary purpose is to provide temporary or transitional shelter for people experiencing homelessness.

**Homelink**
Our local Coordinated Entry System, ensuring that all people experiencing a housing crisis have fair & equal access and are quickly identified, assessed for, referred, and connected to housing & assistance based on their strengths & needs.

**Project-Based Vouchers**
A variation of the Section 8 Housing Choice Voucher program attached to specific units where landlords contract with a public housing authority (PHA) to rent the units to low-income individuals and families.

**Homelessness Prevention (HP)**
A coordinated homelessness prevention and eviction response system to help low-income households resolve a crisis that could otherwise lead to a loss of housing.

**Rapid Rehousing (RRH)**
Rapidly connecting families and individuals experiencing homelessness to permanent housing through time-limited financial assistance and targeted supportive services.

**Diversion**
A strategy to immediately return people to housing through flexible one-time assistance, without entering a temporary shelter or housing program.

**Street Outreach**
A professional homeless service intervention to ensure those experiencing unsheltered homelessness have access to services and their needs are identified & assessed for appropriate connections to services & housing.

**Permanent Supportive Housing (PSH)**
Permanent housing for people experiencing homelessness with indefinite leasing or rental assistance, paired with supportive services to assist those with a disabling condition.

**Transitional Housing (TH)**
Time-limited housing, the purpose of which is to facilitate the movement of individuals and families experiencing homelessness to permanent housing within 24 months.

HOMELELINK ACCESS POINTS
Mobile or physical locations providing fair and equal access to Homelink to persons experiencing or at risk of homelessness. A Homelink enrollment or assessment is initiated by walking into or calling an Access Point during designated hours.

**CALL-IN ASSESSMENT SITES**

- **Endeavors**
  (210) 840-6437
  Monday: 9:00a-10:45a

- **Homeless Connections Hotline**
  (210) 207-1799
  Mon-Fri: 8:30a-11:45a & 12:30p-4:30p

**IN-PERSON ASSESSMENTS**

- **American GI Forum**
  611 N Flores, Ste 200
  & 206 San Pedro Ave
  Mon, Wed, Fri: 8:30a-11:30a

- **Haven for Hope**
  1 Haven for Hope Way
  Mon-Fri: 7:00a-3:00p

- **YASS Center**
  (ages 18-24)
  230 E Travis St. 3rd Floor
  Mon-Fri: 10:00a-7:00p

South Alamo Regional Alliance for the Homeless
4100 E. Piedras, Suite 105 | San Antonio, TX 78228 | 210.876.0720 | www.sarahomeless.org