After completing your Homelink enrollment, you must maintain your eligibility by participating in services and/or updating your current living situation with an Access Point, Network Partner, or Street Outreach every 30 days. Failure to update eligibility results in unenrollment. If your enrollment closes, you will not be eligible for housing referrals.

### Homelink Access Points

<table>
<thead>
<tr>
<th>Homeless Connections Hotline</th>
<th>Endeavors</th>
<th>YASS Center</th>
<th>Haven for Hope</th>
<th>American GI Forum</th>
</tr>
</thead>
<tbody>
<tr>
<td>Call-in assessments only: (210) 207-1799 Monday – Friday: 8:30a-11:45a &amp; 12:30p-4:30p</td>
<td>Call-in assessments only: (210) 840-6437 Monday: 9:00a10:45a</td>
<td>In-person, physical access point: (ages 18-24) 230 E Travis St. 3rd Floor Mon-Fri: 10:00a-7:00p</td>
<td>In-person, physical access point: 1 Haven for Hope Way Monday – Friday 7:00a-3:00p</td>
<td>In-person, physical access point: 611 N. Flores Suite 200 and 206 San Pedro Ave. M, W, F: 8:30a-11:30a</td>
</tr>
</tbody>
</table>

### Homelink Housing Interventions

<table>
<thead>
<tr>
<th>Homelessness Prevention</th>
<th>Diversion Problem-Solving</th>
</tr>
</thead>
<tbody>
<tr>
<td>Helps low-income households resolve a crisis that could otherwise lead to a loss of housing. Can be used for housing relocation, stabilization services, and short- to medium-term rental assistance as needed to prevent families from needing emergency shelter or becoming unsheltered.</td>
<td>Diverts homelessness for people seeking shelter by helping them identify immediate alternate housing arrangements and, if necessary, connecting them with services and financial assistance to help them return to permanent housing.</td>
</tr>
</tbody>
</table>

### Homelink Housing Projects

- **Transitional Housing (TH):** Time-limited, to move PEH to permanent housing within 24-months.
- **Rapid Rehousing (RRH):** Rapidly connecting PEH to permanent housing through time-limited financial assistance and targeted supportive services.
- **Transitional to Rapid Rehousing (TH-RRH):**
- **Permanent Supportive Housing (PSH):** Permanent housing with indefinite leasing or rental assistance, paired with supportive services to assist those experiencing chronic homelessness.

### Homelink Vouchers

- **Family Referral Program (FRP)**
- **Emergency Housing Vouchers (EHV)**
- **Move-On Preference Program**
- **COVID-19 Voucher Program**

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### Homelink Process

1. **Access**
   - Connecting to Homelink through an access point, street outreach, or emergency shelter

2. **Assessment**
   - Completing a Homelink enrollment to determine specific client needs

3. **Prioritization**
   - Using community prioritization standards to meet the needs of the most vulnerable first

4. **Referral**
   - Matching with an appropriate housing solution based on need, availability, & prioritization

5. **Outcomes**
   - Assessing placements to determine whether the housing needs were successfully met

Homelink is San Antonio/Bexar County's local Coordinated Entry System – a uniform, community-wide approach to connect persons who are experiencing or at risk of homelessness to housing resources. Learn more about Homelink below and see the Access Points where you can complete an enrollment to be added to the housing waitlist.