**What is the PLACE Program?**

**Provider Liability Assurance for Community Empowerment**

An assurance program created with the City of San Antonio to offset the risk assumed by landlords and property managers in housing high-barrier clients such as displaced persons, homeless veterans, or chronically homeless individuals.

This program **DOES:**
- Assist in housing residents with rental challenges by guaranteeing that if apartment damages occur, they will be covered (up to $1500)
- Apply to HUD Homelessness Categories 1, 2, and 4
- Allow agencies to “renew” someone in the PLACE program for an additional year

This program **DOES NOT:**
- Does NOT provide “upfront” payment to rental housing providers such as risk fees, administrative fees, or security deposits
- Does NOT include client rent
- Does NOT move clients in before the required inspection

**Participating in PLACE is as Easy as 1-2-3!**

*Please note that this application must come from a service provider/agency.*

*All required info must be uploaded via Google Forms or emailed to ce@sarahomeless.org*

1. Visit [SARAH’s Partner Resources page](#) for full program info and apply for your agency by filling out the [PLACE Agency Application Form](#).

2. Once your agency has been approved for PLACE, you can enroll as many clients as you’d like by completing and submitting the [Client Enrollment Request Form](#) and [Client Release of Information Form](#).

3. If applicable, submit a claim by completing a [Request for Funds Form](#) and uploading all the pertinent information.

**How Will Providers/Landlords Receive PLACE Funding?**

SARAH will begin processing the funding request once all the required information has been received. If approved, SARAH will mail the provider/landlord a check for damage reimbursements within 3-5 business days.

**Questions?** Email [ce@sarahomeless.org](mailto:ce@sarahomeless.org) or visit [sarahomeless.org/partner-resources](https://sarahomeless.org/partner-resources)