



FOR HELP, CALL 210.207.1799  OR VISIT AN ACCESS POINT

Homelink assessments determine if an individual or family household is...



### AT-RISK

Behind on rent, mortgage, or utility payments. Considered *Imminent Risk* if residence will be lost within 14 days.



### HOMELESS

Lacks a fixed, regular, and adequate nighttime residence or is fleeing/attempting to flee domestic violence.

## PREVENTION

- Rental, Mortgage & Utility Assistance
- Legal Guidance
- Case Management

## CRISIS RESPONSE

- Diversion
- Emergency Shelter
- Transitional Housing
- Rapid Rehousing (RRH)
- Housing Vouchers
- Day Centers
- Homeless Resource Hubs
- Permanent Supportive Housing (PSH)
- Housed by Shelter Provider

## HOW TO ACCESS SERVICES

- Call or visit Homelink (Coordinated Entry) Access Points
- Call the Homeless Connections Hotline at 210.207.1799
- Visit Haven for Hope Intake, Homeless Resource Hubs, or Day Centers
- Engage with street outreach workers or case managers
- For more information visit [sarahomeless.org/housing](http://sarahomeless.org/housing)

CREATED IN PARTNERSHIP WITH:



# HUD'S CATEGORIES OF HOMELESSNESS

## Category 1

Literally homeless

## Category 2

Imminently Loing  
Nighttime Residence

## Category 3

Persistent Housing  
Instability

## Category 4

Fleeing Domestic  
Violence

## GLOSSARY OF TERMS

### Day Centers & Homeless Resource Hubs

Strategically placed daytime locations providing services, resources, and case management to people experiencing or at risk of homelessness.

### Diversion

A strategy to immediately return people to housing through flexible one-time assistance, without entering a temporary shelter or housing program.

### Emergency Shelter (ES)

A facility where the primary purpose is to provide temporary or transitional shelter for people experiencing homelessness.

### Homelink

Our local Coordinated Entry System, ensuring that all people experiencing a housing crisis have fair & equal access and are quickly identified, assessed for, referred, and connected to housing & assistance based on their strengths & needs.

### Housing Choice Voucher (HCV)

A program to assist very low-income families, the elderly, and the disabled to afford decent, safe, and sanitary housing in the private market. Administered locally by public housing authorities (PHAs).

### Housing First

An approach to quickly connect people experiencing homelessness to permanent housing without preconditions and barriers to entry. Supportive services are offered to maximize housing stability and prevent recidivism.

### Prevention

A coordinated homelessness prevention and eviction response system to help low-income households resolve a crisis that could otherwise lead to a loss of housing.

### Permanent Supportive Housing (PSH)

Permanent housing for people experiencing homelessness with indefinite leasing or rental assistance, paired with supportive services to assist those with a disabling condition.

### Rapid Rehousing (RRH)

Rapidly connecting families and individuals experiencing homelessness to permanent housing through time-limited financial assistance and targeted supportive services.

### Transitional Housing (TH)

Time-limited housing, the purpose of which is to facilitate the movement of individuals and families experiencing homelessness to permanent housing within 24 months.

## HOMELINK ACCESS POINTS

Mobile or physical locations providing fair and equal access to Homelink to persons experiencing or at risk of homelessness. A Homelink enrollment or assessment is initiated by walking into or calling an Access Point during designated hours.



### CALL-IN ASSESSMENT SITES

#### Endeavors

(210) 840-6437  
Monday: 9:00a-10:45a

#### Homeless Connections Hotline

(210) 207-1799  
Mon-Fri: 8:30a-11:45a & 12:30p-4:30p



### IN-PERSON ASSESSMENTS

#### American GI Forum

611 N Flores, Ste 200  
& 206 San Pedro Ave  
Mon, Wed, Fri: 8:30a-11:30a

#### YASS Center

(ages 18-24)  
230 E Travis St. 3rd Floor  
Mon-Fri: 10:00a-7:00p

#### Haven for Hope

1 Haven for Hope Way  
Mon-Fri: 7:00a-3:00p

South Alamo Regional Alliance for the Homeless

4100 E. Piedras, Suite 105 | San Antonio, TX 78228 | 210.876.0720 | [www.sarahomeless.org](http://www.sarahomeless.org)