



1 Haven for Hope Way – San Antonio – Texas – 78207

Board of Directors Board Meeting

Craig Hopkins, Board President

Chamber of Commerce NBC
1100 NW Loop 410, Ste. 109
San Antonio, TX 78213

April 27th, 2017
3:00-5:00 p.m.

The following agenda items may not necessarily be considered in the order they appear.

1. Call to Order

Board President Craig Hopkins called to order the **April 27, 2017 Board Meeting** of the South Alamo Regional Alliance for the Homeless at **3:15 pm**.

2. Public Comment

There was no public comment.

SARAH NONPROFIT BUSINESS

3. Consent Items

- Minutes from March 30th, 2017 Meeting
- Financials are not available until May 25th Board Meeting

4. Board Resignation – Scott Ackerson

Scott Ackerson announced his resignation from Haven for Hope and there for is no longer allowed to serve as chair on the SARAH Membership Council. Due to his resignation as chair on the SARAH Membership Council he is no longer able to serve on the SARAH Board as the service provider and announced his resignation at today's meeting.

5. Board Vacancies/Nominations Committee

SARAH has 15 potential seats with 13 being voting seats and 4 vacancies.

Appointed/Designated Seats

- COSA City Manager- Edward Gonzales
- COSA SAPD Chief of Police – Chief William McManus
- Bexar County City Manager – Edie Ortega
- Bexar County Sheriff – Sheriff Salazar
- Consumer Director – Vacant
- Membership Council Chair – Vacant
- Membership Council Elected At-Large – Tammi Woodard

Open Seats (Nominations Committee)

- Chamber of Commerce – Lori Stinson
- NuStar Energy – Greg Matula
- San Antonio Area Foundation – Rebecca Brune

- Community Advocate – Craig Hopkins
- Komet Communications – Leslie Komet
- Potential Vacancy
- Potential Vacancy

6. Elect Consumer Board Seat – Bill Hubbard

Bill Hubbard proposed to elect Brenda Garza from Prospera Housing Community Services as the new Consumer Board Seat.

Board Action: Motion was made by Greg Matula; seconded by Leslie Komet. Motion carried-unanimous decision.

7. Bi-Monthly Meetings – Katie Vela

Board Action: Motion was made by Greg Matula; seconded by Leslie Komet. Motion carried-unanimous decision.

8. SARAH Strategic Plan and Goals Approval – Bill Hubbard

The Board decided to postpone approval of the SARAH Strategic Plan and Goals to next board meeting in May.

CONTINUUM OF CARE BUSINESS

9. Membership Council Report – Scott Ackerson

At the Membership Council meeting Scott Ackerson announced his resignation as chair and discussed actions that would take place following his resignation. At the next Membership Council meeting a new chair will be elected and announced at the May SARAH Board Meeting.

10. H4H HUD Designation – Katie Vela

Throughout 2016 HUD came out with new requirements about system performance measurement and Coordinated Entry. Due to these changes conversations between SARAH and Haven for Hope discussed the possibility that Haven for Hope be listed under transitional housing instead of as emergency shelter. In guideline with federal reporting you are only allowed to choose one category. Haven for Hope chose to change to transitional housing instead of being listed under emergency shelter. After meeting with the HUD field office to discuss the change it was decided that Haven for Hope would continue to be listed as emergency shelter and not transitional housing. Going forward Haven for Hope will be listed as Emergency Shelter.

11. Review Community Dashboard – Katie Vela

In the last year, we have seen an increase with the number of people experiencing homelessness. We are seeing an increase in people that are newly homeless, and overall our length of time homeless has increased as well.

12. HMIS Annual Report – Katie Vela

HMIS is going to do an annual report to the SARAH Board in June and part of that report is going to include a customer satisfaction survey. Below is a list of questions that they are planning on asking their customers that use HMIS.

1. Have you used HMIS for more than one year?
2. Has the HMIS improved over the past year?
3. Is your agency required to enter client-level data into any other databases?
4. Are you satisfied that sufficient training has been available?
5. How confident do you feel using HMIS?

6. How satisfied are you with the HMIS as a tool for case management and obtaining helpful information about the clients you serve?
7. How satisfied are you with the HMIS as a tool to make decisions about resources, etc?
8. How would you rate the introductory/New User training?
9. How would you rate the reports available in the HMIS?
10. Overall, how satisfied are you with the customer service and communication you receive from HMIS team members?
11. Overall, how satisfied are you with the level of technical support you receive via the HMIS ticketing system?

13. Designating SARAH as the HUD CoC Collaborative Applicant

Board Action: Motion was made by Leslie Komet; seconded by Don Tijeria. Motion carried-unanimous decision.

14. PIT/HIC Submission Ratify

Board Action: Motion was made by Leslie Komet, seconded by Don Tijeria. Motion carried-unanimous decision.

15. Renewal Performance Tool

Board Action: Motion was made by Leslie Komet; seconded by Brenda Garza. Motion carried-unanimous decision.

16. Independent Review Team

- May 5th, 11:30-1:00 pm
SAMMinistries TLLC, 5922 Blanco Rd

17. Mayor’s Housing Summit

- May 23rd and May 24th

18. SARAH Meetings and Events

Title	Point of Contact	Event Details
Coordinated Entry Committee <i>*recurs monthly on the 2nd Monday</i>	Luke Leppla, SARAH lukeleppla@sarahomeless.org	May 8 th , 1:30-3:00 pm American G.I. Forum 206 San Pedro Ave
SARAH Membership Council Meeting <i>*recurs monthly on the 3rd Tuesday</i>	Katie Vela, SARAH katievela@sarahomeless.org	May 16 th , 2:30 – 4:30 pm San Antonio Area Foundation 303 Pearl Pkwy
HMIS Committee <i>*recurs monthly on the 3rd Thursday</i>	Katie Vela, SARAH katievela@sarahomeless.org	May 18 th , 3:00 – 4:00 pm SAMMinistries TLLC 5922 Blanco Rd
Outreach Committee <i>*recurs monthly on the 4th Tuesday</i>	David Row, SARAH wdavidrow@sarahomeless.org	May 23 rd , 3:00 – 4:00 pm 8415 Datapoint Drive Suite 500

Mayor's Housing Summit		May 23 rd – May 24 th , 8:30 – 4:00 Henry B. Gonzalez Convention Center 900 E. Market St.
SARAH Board Meeting <i>*recurs monthly on the last Thursday</i>	Bill Hubbard, SARAH billhubbard@sarahomeless.org	May 25 th , 3:00-5:00 pm Chamber of Commerce 1100 NW Loop 310, Suite 109

19. Announcements

- SARAH Holiday Battle of the Flowers – April 28th
- SARAH Holiday Memorial Day – May 29th

20. Topics for May Board Meeting

- Bylaws

21. Adjournment

Board President Craig Hopkins adjourned the **April 27, 2017 Board of Directors Meeting** of the South Alamo Regional Alliance for the Homeless at **5:01 p.m.**