Before Starting the CoC Application

The CoC Consolidated Application consists of three parts, the CoC Application, the CoC Priority Listing, and all the CoC's project applications that were either approved and ranked, or rejected. All three must be submitted for the CoC Consolidated Application to be considered complete.

The Collaborative Applicant is responsible for reviewing the following:

1. The FY 2019 CoC Program Competition Notice of Funding Available (NOFA) for specific application and program requirements.
2. The FY 2019 CoC Application Detailed Instructions which provide additional information and guidance for completing the application.
3. All information provided to ensure it is correct and current.
4. Responses provided by project applicants in their Project Applications.
5. The application to ensure all documentation, including attachment are provided.
6. Questions marked with an asterisk (*), which are mandatory and require a response.
1A. Continuum of Care (CoC) Identification

Instructions:
Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions. Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

Resources:
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1A-1. CoC Name and Number: TX-500 - San Antonio/Bexar County CoC

1A-2. Collaborative Applicant Name: South Alamo Regional Alliance for the Homeless

1A-3. CoC Designation: CA

1A-4. HMIS Lead: Haven for Hope
1B. Continuum of Care (CoC) Engagement

**Instructions:**
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**Resources:**
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**Warning!** The CoC Application score could be affected if information is incomplete on this formlet.

1B-1. CoC Meeting Participants.

For the period of May 1, 2018 to April 30, 2019, applicants must indicate whether the Organization/Person listed:
1. participated in CoC meetings;
2. voted, including selecting CoC Board members; and
3. participated in the CoC’s coordinated entry system.

<table>
<thead>
<tr>
<th>Organization/Person</th>
<th>Participates in CoC Meetings</th>
<th>Votes, including selecting CoC Board Members</th>
<th>Participates in Coordinated Entry System</th>
</tr>
</thead>
<tbody>
<tr>
<td>Local Government Staff/Officials</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>CDBG/HOME/ESG Entitlement Jurisdiction</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Law Enforcement</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Local Jail(s)</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Hospital(s)</td>
<td>Yes</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>EMS/Crisis Response Team(s)</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Mental Health Service Organizations</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Substance Abuse Service Organizations</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Affordable Housing Developer(s)</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Disability Service Organizations</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Disability Advocates</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Public Housing Authorities</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>CoC Funded Youth Homeless Organizations</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Non-CoC Funded Youth Homeless Organizations</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
</tbody>
</table>

Applicant: San Antonio/Bexar County CoC
Project: TX-500 CoC Registration FY2019

COC_REG_2019_170637

FY2019 CoC Application Page 3 09/20/2019
### 1B-1a. CoC’s Strategy to Solicit/Consider Opinions on Preventing/Ending Homelessness.

Applicants must describe how the CoC:
1. solicits and considers opinions from a broad array of organizations and individuals that have knowledge of homelessness, or an interest in preventing and ending homelessness;
2. communicates information during public meetings or other forums the CoC uses to solicit public information;
3. takes into consideration information gathered in public meetings or forums to address improvements or new approaches to preventing and ending homelessness; and
4. ensures effective communication with individuals with disabilities, including the availability of accessible electronic formats, e.g., PDF. (limit 2,000 characters)

1. SARAH’s Membership Council solicits opinions from agencies with an interest in preventing and ending homelessness. The Council consists of over 40 agencies making up a broad array of organizations, such as school districts, law enforcement, victim service providers, faith-based initiatives, substance use advocates, youth advocates, Veteran advocates, and disability advocates. The Membership Council meets bi-monthly, to discuss issues and vote on best practices for the homeless community. Membership Council Workgroups engage people with lived experience to plan for particularly challenging issues, including Youth and Chronic Homelessness. The Workgroups identify gaps in services and develop plans and policies to overcome these gaps. The workgroups use community input to develop outreach services, Coordinated Entry System, and processes of the CoC. The Council application is utilized to track the specific agency types who are engaged in the Council (ex. hospitals, human trafficking, etc.) to ensure a well-rounded group of decision-makers are
present. SARAH actively recruits agencies and skill sets to fill gaps in representation;

2. SARAH uses the Membership Council, Workgroups, formal Committees, newsletters, digital polls, and CoC Monthly Calls to solicit public information and address improvements or new approaches to preventing and ending homelessness;

3. SARAH is an active participant in relevant community meetings and forums to ensure comprehensive improvements and new approaches to preventing and ending homelessness including the Mayor’s Housing Policy Task Force (including organizing topics for the Mayor’s Housing Summit), PHA Moving to Work Alliance, Re-Entry Advisory Board, and Co-Leading a 5-year Strategic Planning process with the City of San Antonio;

4. SARAH’s Membership Council meeting minutes are distributed in PDF format to ensure effective communication for individuals with disabilities.

1B-2. Open Invitation for New Members.

Applicants must describe:
1. the invitation process;
2. how the CoC communicates the invitation process to solicit new members;
3. how the CoC ensures effective communication with individuals with disabilities, including the availability of accessible electronic formats;
4. how often the CoC solicits new members; and
5. any special outreach the CoC conducted to ensure persons experiencing homelessness or formerly homeless persons are encouraged to join the CoC.
(limit 2,000 characters)

1. SARAH uses multiple channels to recruit new members to the CoC from our full geographic area, with special consideration for target population issues, such as Veteran, Youth and Chronic Homelessness. The invitation process is SARAH publicizes its mission and vision and reaches out to schedule meetings with potential partners to recruit new members;

2. New members are solicited monthly via e-newsletter and the CoC’s website, which advertises subscription to the CoC’s Monthly newsletter and the Membership Council Application for potential members. The application includes broad categories of stakeholders to promote diversity on the council and inclusion of key partners. SARAH utilized social media, news media outlets, press conferences, and promotion of the Point in Time Count to solicit new members;

3. All digital communication is distributed in electronic format and downloadable as a PDF to ensure effective communication with individuals with disabilities;

4. The CoC solicits new members on a weekly basis.

5. The CoC has co-hosted several community events and invited previously homeless individuals to attend. The CoC conducted special outreach with direct service providers to invite homeless youth to join the Youth Advisory Board, a group that provides direction on youth homelessness for the CoC. SARAH staff is involved in several task forces and non-CoC working groups in an effort to engage individuals with lived experience that are not currently associated with the CoC for the purposes of soliciting these individuals for CoC Membership.
1B-3. Public Notification for Proposals from Organizations Not Previously Funded.

Applicants must describe:
1. how the CoC notifies the public that it is accepting project application proposals, and that it is open to and will consider applications from organizations that have not previously received CoC Program funding, as well as the method in which proposals should be submitted;
2. the process the CoC uses to determine whether the project application will be included in the FY 2019 CoC Program Competition process;
3. the date(s) the CoC publicly announced it was open to proposal;
4. how the CoC ensures effective communication with individuals with disabilities, including the availability of accessible electronic formats; and
5. if the CoC does not accept proposals from organizations that have not previously received CoC Program funding or did not announce it was open to proposals from non-CoC Program funded organizations, the applicant must state this fact in the response and provide the reason the CoC does not accept proposals from organizations that have not previously received CoC Program funding.

(limit 2,000 characters)

1. SARAH notified the public of the funding opportunity through e- newsletters, social media posts, and by advertising the RFP on the CoC website. Each funding announcement stated that the CoC is accepting new project application proposals and that it is open to and will consider applications from organizations that have not previously received CoC program funding. The method for submitting the proposals was posted on the CoC website with detailed instructions created by the CoC. SARAH is including a brand new organization for consideration for funding in the 2019 Priority Listing;
2. An Independent Review Team with backgrounds in government, grant writing, housing, and homelessness reviewed new and renewal applications using a publicized scoring tool and ranking policy approved by the CoC Board to determine whether the project application will be included in the FY 2019 CoC Program competition process;
3. July 16, 2019;
4. All materials related to the CoC Program Competition are posted to the SARAH website and downloadable in PDF format;
5. N/A
1C. Continuum of Care (CoC) Coordination

Instructions:
Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions. Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

Resources:
The FY 2019 CoC Application Detailed Instruction can be found at: https://www.hudexchange.info/e-snaps/guides/coc-program-competition-resources

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1C-1. CoCs Coordination, Planning, and Operation of Projects.

Applicants must select the appropriate response for each federal, state, local, private, other organizations, or program source the CoC included in the planning and operation of projects that serve individuals experiencing homelessness, families experiencing homelessness, unaccompanied youth experiencing homelessness, persons who are fleeing domestic violence, or persons at risk of homelessness.

<table>
<thead>
<tr>
<th>Entities or Organizations the CoC coordinates planning and operation of projects</th>
<th>Coordinates with Planning and Operation of Projects</th>
</tr>
</thead>
<tbody>
<tr>
<td>Housing Opportunities for Persons with AIDS (HOPWA)</td>
<td>Yes</td>
</tr>
<tr>
<td>Temporary Assistance for Needy Families (TANF)</td>
<td>Yes</td>
</tr>
<tr>
<td>Runaway and Homeless Youth (RHY)</td>
<td>Yes</td>
</tr>
<tr>
<td>Head Start Program</td>
<td>Yes</td>
</tr>
<tr>
<td>Funding Collaboratives</td>
<td>Yes</td>
</tr>
<tr>
<td>Private Foundations</td>
<td>Yes</td>
</tr>
<tr>
<td>Housing and services programs funded through U.S. Department of Justice (DOJ) Funded Housing and Service Programs</td>
<td>Yes</td>
</tr>
<tr>
<td>Housing and services programs funded through U.S. Health and Human Services (HHS) Funded Housing and Service Programs</td>
<td>Yes</td>
</tr>
<tr>
<td>Housing and service programs funded through other Federal resources</td>
<td>Yes</td>
</tr>
<tr>
<td>Housing and services programs funded through State Government</td>
<td>Yes</td>
</tr>
<tr>
<td>Housing and services programs funded through Local Government</td>
<td>Yes</td>
</tr>
<tr>
<td>Housing and service programs funded through private entities, including foundations</td>
<td>Yes</td>
</tr>
<tr>
<td>Other:(limit 50 characters)</td>
<td></td>
</tr>
</tbody>
</table>
1C-2. CoC Consultation with ESG Program Recipients.

Applicants must describe how the CoC:
1. consulted with ESG Program recipients in planning and allocating ESG funds;
2. participated in the evaluating and reporting performance of ESG Program recipients and subrecipients; and
3. ensured local homelessness information is communicated and addressed in the Consolidated Plan updates.
(limit 2,000 characters)

1. SARAH held several meetings with the City of San Antonio (COSA) and Bexar County, who are ESG Program recipients, to discuss planning and allocating ESG funds. SARAH is also the local coordinator for Texas Department of Housing and Community Affairs (TDHCA) who distributes ESG funds. SARAH held a local competition for the TDHCA ESG funds to be awarded in June 2019, which will bring $679,715 of ESG funds to the community.

2. SARAH held several meetings with COSA and Bexar County to ensure consistency in ESG metrics and performance reporting across funders that were agreed upon in 2019. SARAH, COSA, and Bexar County have seats on the CoC Board and meet regularly with SARAH to ensure alignment in evaluating and reporting performance of ESG Program recipients and subrecipients. Uniform ESG Written Standards were approved by each funder in July 2019. COSA held a community RFP input session facilitated by SARAH to discuss current data and service gaps for Youth, Families, Chronically Homeless, and Veterans to ensure alignment with the CoC and local need. SARAH participated in the review panel for ESG funding for Bexar County.

3. SARAH holds regular meetings with COSA and Bexar County to communicate priorities for the Consolidated Plan. SARAH is also working on an updated Ten Year Plan to End Homelessness in partnership with COSA and Bexar County.

1C-2a. Providing PIT and HIC Data to Consolidated Plan Jurisdictions.

Applicants must indicate whether the CoC provided Point-in-Time (PIT) and Housing Inventory Count (HIC) data to the Consolidated Plan jurisdictions within its geographic area.

Yes to both

1C-2b. Providing Other Data to Consolidated Plan Jurisdictions.

Applicants must indicate whether the CoC ensured local homelessness information is communicated to Consolidated Plan Jurisdictions within its geographic area so it

Yes
1C-3. Addressing the Safety Needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.

Applicants must describe:
1. the CoC’s protocols, including protocols for coordinated entry and the CoC’s emergency transfer plan, that prioritize safety and incorporate trauma-informed, victim-centered services; and
2. how the CoC, through its coordinated entry, maximizes client choice for housing and services while ensuring safety and confidentiality.

(limit 2,000 characters)

1. SARAH has issued a comprehensive manual detailing written standards for service delivery in collaboration with local ESG providers. As part of those standards, the CoC has a policy in place detailing Emergency Transfer Plans, which CoC and ESG-funded agencies must adhere to in the event that a client in housing is victimized. The CoC also offers a sample Emergency Transfer Plan in the CoC policy and procedures manual that agencies are encouraged to adopt. All participants in the Coordinated Entry System (CES) receive a Domestic Violence (DV) screening as a part of the entry workflow. Those that screen positive for domestic violence have the option to be diverted to Family Violence Prevention Services (FVPS), the CoC’s largest domestic violence provider, and also the largest provider in the State of Texas. Bexar County Family Justice Center is another community resource designed to assist survivors in accessing legal services and trauma-informed counseling. Transitional Housing resources have been prioritized for DV to ensure there is always safe placement. All housing providers using the CES are trained in safety and trauma-informed care.
2. DV survivor clients can choose between a DV-specific service provider, other housing, or mainstream services during the CES process. The CoC hosts weekly community case conferencing sessions for housing providers to coordinate with DV provider staff to ensure that clients actively experiencing DV are matched to the housing intervention that best ensures client safety and also maximizes the client’s choice. FVPS participates in the SARAH Membership Council as a voting member to inform CoC policy. SARAH solicits feedback from DV providers to shape policy and procedures, as well as CES access to ensure that the CES is victim-centered and inclusive for clients experiencing domestic violence.

1C-3a. Training–Best Practices in Serving DV Survivors.

Applicants must describe how the CoC coordinates with victim services providers to provide training, at least on an annual basis, for:
1. CoC area project staff that addresses safety and best practices (e.g., trauma-informed, victim-centered) on safety and planning protocols in serving survivors of domestic violence; and
2. Coordinated Entry staff that addresses safety and best practices (e.g., Trauma Informed Care) on safety and planning protocols in serving survivors of domestic violence.

(limit 2,000 characters)
1. The CoC coordinates with Family Violence Prevention Services (FVPS) to provide training on an annual basis to CoC area project staff that addresses safety and best practices on safety and planning protocols in serving survivors of domestic violence (e.g. trauma-informed, victim-centered). The CoC is coordinating with FVPS and the PEACE Initiative, a local DV provider, to deliver on-going training to all CoC area project staff on domestic violence, dating violence, sexual assault, and stalking.

2. The CoC conducts annual training with CoC area project staff who provide Coordinated Entry assessments, as well as program intake staff that includes best practices in serving survivors, most recently on August 26, 2019. The annual training and Coordinated Entry workflow are developed in partnership with FVPS. The Coordinated Entry System is trauma-informed, and staff who facilitate the assessments are trained to maintain the trauma-informed integrity of the assessment throughout the Coordinated Entry process.

1C-3b. Domestic Violence–Community Need Data.

Applicants must describe how the CoC uses de-identified aggregate data from a comparable database to assess the special needs related to domestic violence, dating violence, sexual assault, and stalking. (limit 2,000 characters)

The CoC uses a combination of quantitative and qualitative data to assess the scope of community needs related to domestic violence, dating violence, sexual assault, and stalking. Quantitative data that cannot be entered into HMIS is provided by CoC-funded providers and other community stakeholders, including: domestic violence service providers like Family Violence Prevention Services, the Bexar County Family Justice Center, the Rape Crisis Center, homeless service providers, local government representatives, reports on domestic violence census counts, and the Texas Council on Family Violence. Qualitative data is provided through membership council meeting feedback and through feedback collected during various community planning meetings, such as the Mayor’s Housing Task Force, and workgroups that SARAH has joined.

*1C-4. PHAs within CoC. Attachments Required.

Applicants must submit information for the two largest PHAs or the two PHAs with which the CoC has a working relationship within the CoC’s geographic area.

<table>
<thead>
<tr>
<th>Public Housing Agency Name</th>
<th>% New Admissions into Public Housing and Housing Choice Voucher Program during FY 2018 who were experiencing homelessness at entry</th>
<th>PHA has General or Limited Homeless Preference</th>
<th>PHA has a Preference for current PSH program participants no longer needing intensive supportive services, e.g., Moving On</th>
</tr>
</thead>
<tbody>
<tr>
<td>San Antonio Housing Authority</td>
<td>17.26%</td>
<td>Yes-Both</td>
<td>Yes-Both</td>
</tr>
<tr>
<td>Housing Authority of Bexar County</td>
<td>0.00%</td>
<td>Yes-Public Housing</td>
<td>No</td>
</tr>
</tbody>
</table>

1C-4a. PHAs’ Written Policies on Homeless Admission Preferences.
Applicants must:
1. provide the steps the CoC has taken, with the two largest PHAs within the CoC’s geographic area or the two PHAs the CoC has working relationships with, to adopt a homeless admission preference—if the CoC only has one PHA within its geographic area, applicants may respond for one; or
2. state that the CoC does not work with the PHAs in its geographic area.

(limit 2,000 characters)

The CoC has had extensive engagement with the San Antonio Housing Authority (SAHA) to establish a Move-On Preference program and a Family Homeless Preference program. Those programs were approved and initiated in July 2019. SARAH continues to work closely with SAHA to administer these programs through establishing program procedures and providing staff support during the referral and housing process of both the Move-On and Family Homeless Preference programs. SAHA has established Set Aside voucher programs for homeless services providers, specifically SAMMinistries, Center for Health Care Services, and Haven for Hope, who will provide direct referrals for persons experiencing homelessness to be issued a voucher. The CoC has also increased engagement with the Housing Authority of Bexar County (HABC) and a veteran homeless preference was implemented by HABC in July 2019. HABC is represented on the board of the CoC.

1C-4b. Moving On Strategy with Affordable Housing Providers.

Applicants must indicate whether the CoC has a Moving On Strategy with affordable housing providers in its jurisdiction.

Yes

If “Yes” is selected above, describe the type of provider, for example, multifamily assisted housing owners, PHAs, Low Income Tax Credit (LIHTC) developments, or local low-income housing programs.

(limit 1,000 characters)

The type of provider is a PHA, San Antonio Housing Authority (SAHA). SARAH worked with SAHA to establish the Move On Strategy in the SAHA administrative plan for the FY19. SARAH has an active MOU with SAHA to execute the Move On Strategy and work hand-in-hand to continue to increase the number of vouchers dedicated to the Move-On Strategy in the upcoming year through a detailed process of referral, navigation, after care, data collection, and reporting.

1C-5. Protecting Against Discrimination.

Applicants must describe the actions the CoC has taken to address all forms of discrimination, such as discrimination based on any protected classes under the Fair Housing Act and 24 CFR 5.105(a)(2) – Equal Access to HUD-Assisted or -Insured Housing.

(limit 2,000 characters)

The CoC funds agencies that specialize in LGBTQ services, including Thrive...
Youth Center and the San Antonio AIDS Foundation. These organizations, including other partners, create policy through the CoC Youth Workgroup. The CoC Youth Action Board (YAB), composed of LGBTQ youth ages 18-24 with lived experience of homelessness, inform policy on housing, employment and safety for this vulnerable population. Utilizing information learned from the YAB, SARAH developed a Coordinated Entry hub that prioritizes youth feeling safe. SARAH has also partnered with the Fair Housing Council of Greater San Antonio to begin a regular training schedule for the community on Fair Housing and best practices. SARAH has a monthly call for service providers to discuss new regulations from HUD, including the nondiscrimination/equal access clause. The CoC has a published anti-discrimination policy and hired consultants to assist with updating CoC/ESG Written Standards to make the Equal Access Final Rule language more explicit for providers. The CoC ensures that CoC-funded agencies include policy and procedures shaped in adherence to the Equal Access Final Rule.

*1C-5a. Anti-Discrimination Policy and Training.

Applicants must indicate whether the CoC implemented an anti-discrimination policy and conduct training:

<table>
<thead>
<tr>
<th>Question</th>
<th>Yes</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Did the CoC implement a CoC-wide anti-discrimination policy that applies to all projects regardless of funding source?</td>
<td></td>
</tr>
<tr>
<td>2. Did the CoC conduct annual CoC-wide training with providers on how to effectively address discrimination based on any protected class under the Fair Housing Act?</td>
<td></td>
</tr>
<tr>
<td>3. Did the CoC conduct annual training on how to effectively address discrimination based on any protected class under 24 CFR 5.105(a)(2) – Equal Access to HUD-Assisted or -Insured Housing?</td>
<td></td>
</tr>
</tbody>
</table>

*1C-6. Criminalization of Homelessness.

Applicants must select all that apply that describe the strategies the CoC implemented to prevent the criminalization of homelessness in the CoC’s geographic area.

<table>
<thead>
<tr>
<th>Strategy</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Engaged/educated local policymakers:</td>
<td>X</td>
</tr>
<tr>
<td>2. Engaged/educated law enforcement:</td>
<td>X</td>
</tr>
<tr>
<td>3. Engaged/educated local business leaders:</td>
<td>X</td>
</tr>
<tr>
<td>4. Implemented communitywide plans:</td>
<td>X</td>
</tr>
<tr>
<td>5. No strategies have been implemented:</td>
<td></td>
</tr>
<tr>
<td>6. Other:(limit 50 characters)</td>
<td></td>
</tr>
</tbody>
</table>
1C-7. Centralized or Coordinated Assessment System. Attachment Required.

Applicants must:
1. demonstrate the coordinated entry system covers the entire CoC geographic area;
2. demonstrate the coordinated entry system reaches people who are least likely to apply for homelessness assistance in the absence of special outreach; and
3. demonstrate the assessment process prioritizes people most in need of assistance and ensures they receive assistance in a timely manner.

(limit 2,000 characters)

1. The Coordinated Entry System (CES) covers the entire CoC geographic region and is available to all persons experiencing homelessness in San Antonio/Bexar County. A broad array of service providers participate in the CES, such as homeless service providers, local law enforcement outreach, domestic violence providers, Veteran providers, Runaway Homeless Youth providers, the local mental health authority, and substance use providers.
2. Regular outreach is conducted in remote sites by local providers (including Haven for Hope, Endeavors, SAMMinistries, and the VA) and assessments are conducted in the field to people who are least likely to apply for homelessness assistance in the absence of special outreach. The CES is advertised on the SARAH website, by outreach staff, and at SACRD.org, a local community resource directory. Persons who do not wish to seek shelter services can access housing while living in the community through assessments conducted at the central library and at local food pantries in the absence of special outreach.
3. The CoC's assessment process prioritizes people most in need of assistance and ensures they receive assistance in a timely manner. Providers that serve clients within 30 days receive more favorable scoring in the local funding competition. This metric is monitored quarterly by the CoC. The San Antonio/Bexar County region uses the VI-SPDAT Version 2.0, HUD UDEs, and domestic violence screening to determine the most appropriate intervention(s) for clients.
1D. Continuum of Care (CoC) Discharge Planning

Instructions:
Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions. Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

Resources:
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Warning! The CoC Application score could be affected if information is incomplete on this formlet.

1D-1. Discharge Planning Coordination.

Applicants must indicate whether the CoC actively coordinates with the systems of care listed to ensure persons who have resided in them longer than 90 days are not discharged directly to the streets, emergency shelters, or other homeless assistance programs. Check all that apply (note that when "None:" is selected no other system of care should be selected).

| Foster Care: | X |
| Health Care: | X |
| Mental Health Care: | X |
| Correctional Facilities: | X |
| None: | |

Applicant: San Antonio/Bexar County CoC
Project: TX-500 CoC Registration FY2019

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1E. Local CoC Competition

Instructions

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions. Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

Resources:
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*1E-1. Local CoC Competition–Announcement, Established Deadline, Applicant Notifications. Attachments Required.

Applicants must indicate whether the CoC:

<table>
<thead>
<tr>
<th>Requirement</th>
<th>Yes</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Informed project applicants in its local competition announcement about point values or other ranking criteria the CoC would use to rank projects on the CoC Project Listings for submission to HUD for the FY 2019 CoC Program Competition;</td>
<td></td>
</tr>
<tr>
<td>2. Established a local competition deadline, and posted publicly, for project applications that was no later than 30 days before the FY 2019 CoC Program Competition Application submission deadline;</td>
<td></td>
</tr>
<tr>
<td>3. Notified applicants that their project application(s) were being rejected or reduced, in writing along with the reason for the decision, outside of e-snaps, at least 15 days before the FY 2019 CoC Program Competition Application submission deadline; and</td>
<td></td>
</tr>
<tr>
<td>4. Notified applicants that their project applications were accepted and ranked on the CoC Priority Listing in writing, outside of e-snaps, at least 15 days before the FY 2019 CoC Program Competition Application submission deadline.</td>
<td></td>
</tr>
</tbody>
</table>


Applicants must indicate whether the CoC used the following to rank and select project applications for the FY 2019 CoC Program Competition:

<table>
<thead>
<tr>
<th>Requirement</th>
<th>Yes</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Used objective criteria to review and rank projects for funding (e.g., cost effectiveness of the project, performance data, type of population served);</td>
<td>Yes</td>
</tr>
<tr>
<td>2. Included one factor related to improving system performance (e.g., exits to permanent housing (PH) destinations, retention of PH, length of time homeless, returns to homelessness, job/income growth, etc.); and</td>
<td>Yes</td>
</tr>
<tr>
<td>3. Included a specific method for evaluating projects submitted by victim services providers that utilized data generated from a comparable database and evaluated these projects on the degree they improve safety for the population served.</td>
<td>Yes</td>
</tr>
</tbody>
</table>

Applicants must describe:
1. the specific severity of needs and vulnerabilities the CoC considered when reviewing and ranking projects; and
2. how the CoC takes severity of needs and vulnerabilities into account when reviewing and ranking projects.

(limit 2,000 characters)

1. The CoC considers the severity of needs and vulnerabilities of participants as part of the scoring and ranking of CoC-funded project applications. Data gathered through the Coordinated Entry System of San Antonio/Bexar County showed an increase in sheltered and unsheltered single homeless adults, and the 2019 PIT Count showed an increase in the number of families experiencing homelessness in the community; therefore, increasing PSH for chronic homeless single adults and RRH for literally homeless individuals and families became a funding priority for the 2019 CoC NOFA.

2. Applications for projects designed to serve the hardest to serve populations, such as low to no income, current or past substance use, history of domestic violence, criminal history, chronic homelessness, and being the only project type serving that population were considered funding priorities in the 2019 CoC NOFA and were awarded additional points in the ranking process. Renewal Applications were ranked based on performance metrics aligned with System Performance Measures, cost effectiveness, and serving a priority population; New Applications were ranked based on serving a priority population, strategy for rapidly moving people into permanent housing, and cost effectiveness. Applications submitted by victim service providers were evaluated on a scorecard capturing data from an HMIS comparable database as well as domestic violence specific metrics used to evaluate how the population increased personal safety through being served by the project.


Applicants must:
1. indicate how the CoC made public the review and ranking process the CoC used for all project applications; or
2. check 6 if the CoC did not make public the review and ranking process; and
3. indicate how the CoC made public the CoC Consolidated Application—including the CoC Application and CoC Priority Listing that includes all project applications accepted and ranked or rejected—which HUD required CoCs to post to their websites, or partners websites, at least 2 days before the FY 2019 CoC Program Competition application submission deadline; or
4. check 6 if the CoC did not make public the CoC Consolidated Application.

<table>
<thead>
<tr>
<th>Public Posting of Objective Review and Ranking Process</th>
<th>Public Posting of CoC Consolidated Application Including: CoC Application, CoC Priority Listing, Project Listings</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Email</td>
<td>1. Email</td>
</tr>
<tr>
<td>[X]</td>
<td>[X]</td>
</tr>
</tbody>
</table>

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1E-5. Reallocation between FY 2015 and FY 2018.

Applicants must report the percentage of the CoC’s ARD that was reallocated between the FY 2015 and FY 2018 CoC Program Competitions.

Reallocation: 38%


Applicants must:
1. describe the CoC written process for reallocation;
2. indicate whether the CoC approved the reallocation process;
3. describe how the CoC communicated to all applicants the reallocation process;
4. describe how the CoC identified projects that were low performing or for which there is less need; and
5. describe how the CoC determined whether projects that were deemed low performing would be reallocated.

(limit 2,000 characters)

1. The CoC has two methods for Reallocation. Voluntary Reallocation consists of a grantee contacting the CoC to notify the CoC that they wish to reallocate their grant to a project type listed as a funding priority for the community or to reallocate their entire grant to the pool of new project dollars in the NOFA Competition. Existing grantees who wish to voluntarily reallocate their projects to a new project type listed as a funding priority receive additional points for their project application in the ranking process during the competition. Grants may also be involuntarily reallocated based on project performance during the NOFA competition. Involuntary reallocation also occurs if a grantee incurs a significant de-obligated fund in a HUD contract year according to the CoC Policies and Procedures. Before grants are involuntarily reallocated, the CoC works with the grantee through a Quality Improvement Plan for up to 24 months, and through this plan, helps the grantee create an effective spending plan as well as methods for improving project performance based on any other measure in which the project may not be performing well.
2. The Reallocation policy is approved by the CoC Board and is a part of the CoC Policies and Procedures manual. The Reallocation Process is reviewed.
annually upon approval of the Reallocation Policies annually by the CoC Board
3. The CoC communicated to all applicants the reallocation process in the
NOFA Competition Announcement.
4. The CoC identifies low performing projects through regularly monitoring
eLOCCS drawdown reports during quarterly monitoring as well as bed
utilization rates in comparison with the populations represented in the
Coordinated Entry System for households on the waitlist for a housing
intervention that meets their needs.
5. The CoC provides information on low performing projects to the CoC Board
and the Board can determine if a low performing project should be involuntarily
reallocated.
DV Bonus

Instructions

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions. Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

Resources:
The FY 2019 CoC Application Detailed Instruction can be found at: https://www.hudexchange.info/e-snaps/guides/coc-program-competition-resources

Warning! The CoC Application score could be affected if information is incomplete on this formlet.

1F-1   DV Bonus Projects.

Applicants must indicate whether the CoC is requesting DV Bonus projects which are included on the CoC Priority Listing:

1F-1a. Applicants must indicate the type(s) of project(s) included in the CoC Priority Listing.

<table>
<thead>
<tr>
<th>1. PH-RRH</th>
<th>X</th>
</tr>
</thead>
<tbody>
<tr>
<td>2. Joint TH/RRH</td>
<td></td>
</tr>
<tr>
<td>3. SSO Coordinated Entry</td>
<td></td>
</tr>
</tbody>
</table>

Applicants must click “Save” after checking SSO Coordinated Entry to view questions 1F-3 and 1F-3a.

*1F-2. Number of Domestic Violence Survivors in CoC’s Geographic Area.

Applicants must report the number of DV survivors in the CoC’s geographic area that:

Need Housing or Services 6,827.00

FY2019 CoC Application Page 19 09/20/2019
1F-2a. Local Need for DV Projects.

Applicants must describe:
1. how the CoC calculated the number of DV survivors needing housing or service in question 1F-2; and
2. the data source (e.g., HMIS, comparable database, other administrative data, external data source).
(limit 500 characters)

1. The CoC calculated the number of DV survivors needing housing or service in question 1F-2 by extracting data from HMIS for those who have indicated that they have experienced DV and are being served by non-victim service providers, as well as data provided by Family Violence Prevention Services (FVPS), the largest victim service provider in San Antonio/Bexar County and who uses an HMIS comparable database called Osnium;
2. The data sources are HMIS and the HMIS Comparable database, Osnium.

1F-4. PH-RRH and Joint TH and PH-RRH Project Applicant Capacity.

Applicants must provide information for each unique project applicant applying for PH-RRH and Joint TH and PH-RRH DV Bonus projects which the CoC is including in its CoC Priority Listing—using the list feature below.

<table>
<thead>
<tr>
<th>Applicant Name</th>
<th>DUNS Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Family Violence P...</td>
<td>161804901</td>
</tr>
<tr>
<td>Haven for Hope</td>
<td>825142511</td>
</tr>
</tbody>
</table>
1F-4. PH-RRH and Joint TH and PH-RRH Project

Applicant Capacity

<table>
<thead>
<tr>
<th>DUNS Number:</th>
<th>161804901</th>
</tr>
</thead>
<tbody>
<tr>
<td>Applicant Name:</td>
<td>Family Violence Prevention Services, Inc</td>
</tr>
<tr>
<td>Rate of Housing Placement of DV Survivors – Percentage:</td>
<td>25.00%</td>
</tr>
<tr>
<td>Rate of Housing Retention of DV Survivors – Percentage:</td>
<td>93.00%</td>
</tr>
</tbody>
</table>

1F-4a. Rate of Housing Placement and Housing Retention.

Applicants must describe:
1. how the project applicant calculated the rate of housing placement and rate of housing retention reported in the chart above; and
2. the data source (e.g., HMIS, comparable database, other administrative data, external data source). (limit 500 characters)

1. The project applicant calculated the rate of housing placement and rate of housing retention by totaling the number of people who exited the Battered Women's and Children's Shelter (BWCS) minus the number of clients who returned to self-resolved and divided it by the number who required BWCS assistance to connect to a housing intervention.
2. The data source is the HMIS comparable database, Osnium.

1F-4b. DV Survivor Housing.

Applicants must describe how project applicant ensured DV survivors experiencing homelessness were assisted to quickly move into permanent housing. (limit 2,000 characters)

Safety of DV survivors is paramount to Family Violence Prevention Services (FVPS). Many victims first come to FVPS in active crisis, and may initially be housed at the Battered Women and Children’s Shelter (BCWS), with barriers which would delay a transition into permanent housing. Once the client’s situation is stabilized (which may involve recovering from initial trauma, seeking treatment for injuries, putting protective orders in place, and working out child custody agreements with the assistance of legal services), the process of moving into permanent housing can begin. The abundance of supportive services available through FVPS assists survivors in moving through this initial crisis period more smoothly, so they can begin to build a stable life independent of abuse. When a client is ready to seek housing, FVPS client service coordinators assist them in exploring their options, creating a safety plan, finding a suitable housing unit, and, for those participating in Rapid Rehousing services, provide rental payment assistance. Residence at the BWCS is not a prerequisite for housing; survivors at Haven for Hope or those referred to FVPS through Coordinated Entry (CE) may enter the program directly. Clients are encouraged to register through CE; though FVPS is prohibited from directly entering clients into HMIS, the organization works with SARAH to ensure that services are available.
1F-4c. DV Survivor Safety.

Applicants must describe how project applicant:
1. ensured the safety of DV survivors experiencing homelessness by:
   (a) training staff on safety planning;
   (b) adjusting intake space to better ensure a private conversation;
   (c) conducting separate interviews/intake with each member of a couple;
   (d) working with survivors to have them identify what is safe for them as it relates to scattered site units and/or rental assistance;
   (e) maintaining bars on windows, fixing lights in the hallways, etc. for congregate living spaces operated by the applicant;
   (f) keeping the location confidential for dedicated units and/or congregate living spaces set-aside solely for use by survivors; and
2. measured its ability to ensure the safety of DV survivors the project served.
(limit 2,000 characters)

1a. The central mission of FVPS is helping victims of DV to find safety, healing, empowerment, and to break the cycle of violence into future generations. For this reason, all FVPS clients receive assistance with safety planning and all case management staff learn how to engage with and assist clients in this process. A safety plan is collaboratively created with the client at intake and reassessed as appropriate.
1b. The organization prioritizes confidentiality and security in its intake and program spaces. FVPS operates existing projects and conducts intake sessions for these in case manager offices and other private meeting spaces designed for privacy.
1c. Each member of the couple would have separate intake interviews.
1d. FVPS places an emphasis on the empowerment of victims and makes them active partners in their safety planning and goal setting process. In case management, staff work with clients to find safe housing, which may include finding a location not known to the perpetrator, seeking a development which has a safety gate, or referring victims to counseling and legal services.
1e. The only congregate living spaces operated by FVPS are on the BWCS campus, in a confidential location in San Antonio. The shelter has designated maintenance staff to address property concerns, is staffed 24 hours a day to assist with residential and crisis intervention needs, and is outfitted with lights, cameras, and door locks.
1f. As noted above, all congregate living spaces or dedicated units are located on the BWCS campus, in a confidential location. FVPS uses its non-residential services location as its address on publicly available materials.
2. FVPS monitors the BWCS recidivism rate as evidence of the safety of DV survivors. Additionally, the organization recently incorporated the MOVERS assessment into designated program activities. This is an externally validated tool to assess change in victim feelings of safety and empowerment over time.

1F-4d. Trauma-Informed, Victim-Centered Approaches.

Applicants must describe:
1. project applicant’s experience in utilizing trauma-informed, victim-centered approaches to meet needs of DV survivors; and
2. how, if funded, the project will utilize trauma-informed, victim-centered
approaches to meet needs of DV survivors by:
(a) prioritizing participant choice and rapid placement and stabilization in
permanent housing consistent with participants’ preferences;
(b) establishing and maintaining an environment of agency and mutual
respect, e.g., the project does not use punitive interventions, ensures
program participant staff interactions are based on equality and minimize
power differentials;
(c) providing program participants access to information on trauma, e.g.,
training staff on providing program participant with information on
trauma;
(d) placing emphasis on the participant’s strengths, strength-based
coaching, questionnaires and assessment tools include strength-based
measures, case plans include assessments of program participants
strengths and works towards goals and aspirations;
(e) centering on cultural responsiveness and inclusivity, e.g., training on
equal access, cultural competence, nondiscrimination;
(f) delivering opportunities for connection for program participants, e.g.,
groups, mentorships, peer-to-peer, spiritual needs; and
(g) offering support for parenting, e.g., parenting classes, childcare.

1. The primary focus of FVPS services is to assist victims of domestic violence,
a focus the organization has kept throughout its more than 40 year existence.
FVPS is known as an expert in the field within Bexar County, and receives
regular requests to participate in trainings and presentations. The organization
is, then, well aware of the trauma faced by victims, and their specialized needs.
FVPS operates programming through this lens, incorporating trauma-informed
and victim-centered approaches to deal with the complex needs of survivors.
2a. FVPS operates Housing First housing programs; clients are able to choose
which programs and actions they wish to participate in (unless required by
funder regulations). Clients are active participants in goal setting and safety
planning, and find their own apartment (with assistance from client service
 coordinators as relevant). Once a victim’s situation is stabilized, the work of
finding and procuring safe housing can begin. Once a client is housed, client
service coordinators provide regular case management throughout program
participation, to facilitate stability.
2b. FVPS programs are operated according to a Housing First methodology,
with an awareness of the special circumstances which victims may experience
(such as a criminal record or poor credit which may be directly related to their
abuser’s actions). Clients are not exited unless they achieve their goals,
choose to leave, pose a direct risk to self or others, or violate the lease terms
set by the landlord. Services are client centered and empowerment based;
clients are involved in creation of goals and service plans.
2c. Clients have access to all relevant FVPS services, including trauma
informed counseling. In case management, clients are provided with information
regarding domestic violence and the dynamics thereof. All FVPS services are to
be delivered in a trauma sensitive manner.
2d. FVPS follows an empowerment approach to client services, and
encourages clients to be an active part of their healing and moving on process.
The organization uses MOVERS as well, a validated assessment which
measures victim empowerment and feelings of safety.
2e. Family Violence Prevention Services, Inc. (FVPS) recognizes the unique
needs of its targeted community, and maintains a commitment to culturally
competent practice. Approximately 70% of FVPS staff members providing direct
services to victims are bilingual and bicultural, a majority of which speak both English and Spanish. (All agency services are provided in these two languages.) The organization partners, additionally, with other agencies and resources to ensure that translation is available for additional languages as needed. Staff orientation and trainings contain specific units focused on providing services in a culturally competent and sensitive manner. The agency serves any victim seeking help for domestic violence, regardless of age, gender, sexual orientation, ethnicity, or religious belief. FVPS complies with all ADA requirements, and addresses all client and staff needs and concerns in a non-discriminatory manner. Housing staff also attend Equal Access trainings when available locally.

2f/2g. FVPS clients have access to all relevant and applicable FVPS services; the organization offers a comprehensive array of supportive programming in recognition of the reality that domestic violence is a complex issue. This includes access to support groups, counseling, limited childcare (available on the campus of the BWCS) and referral to childcare providers, and parenting classes.

1F-4e. Meeting Service Needs of DV Survivors.

Applicants must describe how the project applicant met services needs and ensured DV survivors experiencing homelessness were assisted to quickly move into permanent housing while addressing their safety needs, including:

- Child Custody
- Legal Services
- Criminal History
- Bad Credit History
- Education
- Job Training
- Employment
- Physical/Mental Healthcare
- Drug and Alcohol Treatment
- Childcare

(limit 2,000 characters)

Family Violence Prevention Services, Inc., recognizes the complexity of domestic violence. DV has direct correlations to homelessness, mental health struggles, poverty, child abuse, substance misuse, and employment difficulties. Complex problems dictate a complex approach; therefore FVPS has created a comprehensive system of services to address diverse client barriers. This includes civil legal assistance, individual and group counseling for adults and children, case management, and parenting classes. Residents (and, for a time, former residents) of the BWCS have access to primary medical and dental care (through partnership with CentroMed), adult education, and limited childcare. FVPS RRH clients have access to all relevant FVPS services, and case management staff provide referrals for needed assistance which the organization does not provide. This includes referrals to city workforce development organizations, and to SACADA and other agencies for drug and alcohol services. FVPS has established relationships with landlords who are willing to work with clients with credit problems and certain criminal history.
backgrounds.

**1F-4. PH-RRH and Joint TH and PH-RRH Project**

<table>
<thead>
<tr>
<th>Applicant Capacity</th>
</tr>
</thead>
<tbody>
<tr>
<td>DUNS Number:</td>
</tr>
<tr>
<td>Applicant Name:</td>
</tr>
<tr>
<td>Rate of Housing Placement of DV Survivors–Percentage:</td>
</tr>
<tr>
<td>Rate of Housing Retention of DV Survivors–Percentage:</td>
</tr>
</tbody>
</table>

**1F-4a. Rate of Housing Placement and Housing Retention.**

Applicants must describe:
1. how the project applicant calculated the rate of housing placement and rate of housing retention reported in the chart above; and
2. the data source (e.g., HMIS, comparable database, other administrative data, external data source). (limit 500 characters)

1. Haven for Hope calculated the rate of housing placement by totaling the number of DV survivors that have sought services on the campus in the last 18 months and dividing it by the number of clients receiving a housing intervention through Haven for Hope. The retention rate was calculated based on data entered in Exit Assessments for DV survivors who were placed in a Haven for Hope intervention and later exited.
2. The data source is HMIS, as Haven for Hope is not a victim service provider.

**1F-4b. DV Survivor Housing.**

Applicants must describe how project applicant ensured DV survivors experiencing homelessness were assisted to quickly move into permanent housing. (limit 2,000 characters)

Haven for Hope as the largest Emergency Shelter (ES) in the San Antonio/Bexar County CoC geographical region serves as the largest Coordinated Entry (CE) access point. Haven for Hope ensures that all program participants entering the ES are assessed in CE and placed on the waitlist for housing. Haven for Hope partners closely with SARAH and attends weekly CE case conferencing to provide referrals for DV survivors needing rapid placement into permanent housing. Additionally, program participants at Haven for Hope are also eligible to access Rapid Rehousing (RRH) and Permanent Supportive Housing (PSH) programs offered specifically by Haven for Hope. The teams at Haven for Hope operate swiftly and efficiently to transition program participants from the ES program into RRH and PSH when vacancies are available in Haven for Hope programs.
1F-4c. DV Survivor Safety.

Applicants must describe how project applicant:
1. ensured the safety of DV survivors experiencing homelessness by:
   (a) training staff on safety planning;
   (b) adjusting intake space to better ensure a private conversation;
   (c) conducting separate interviews/intake with each member of a couple;
   (d) working with survivors to have them identify what is safe for them as it relates to scattered site units and/or rental assistance;
   (e) maintaining bars on windows, fixing lights in the hallways, etc. for congregate living spaces operated by the applicant;
   (f) keeping the location confidential for dedicated units and/or congregate living spaces set-aside solely for use by survivors; and
2. measured its ability to ensure the safety of DV survivors the project served.
   (limit 2,000 characters)

1a. As staff members are hired for employment on the Haven campus, they are required to attend a series of trainings. The mandatory trainings include Trauma Informed care and Harm Reduction for safety planning.
1b. Intake offices are constructed with the following safety considerations: Entry door to area with staff offices requires security badge; Each intake staff person has their own office with a door and a large window; There is a separate waiting area for families with children from the main waiting room; There is a Life Safety officer and a metal detector at the entrance of the Intake building.
1c. This can be accommodated as needed.
1d. The Haven teams work with persons to develop a Person-Centered Housing Plan. Housing Liaisons will engage with existing landlords to determine a suitable housing option. If none is available, members of the housing team continuously conduct landlord outreach to expand options of available housing.
1e. The residential dorms require badge access to enter the access gates. Persons only have access to the residential space to which they are assigned. There is a full-time facilities staff that continuously maintain the functioning of the equipment, bathrooms, and living spaces.
1f. Currently, Haven for Hope is not a designated DV project location, yet over 500 persons in the last 18 months have sought DV related services from the campus. Families seeking shelter are placed on the campus in either a dorm or emergency overflow spaces, all of which require badge access;

2. Life Safety officers are located throughout the campus. There are cameras on the campus in a secure location, only accessible to specific staff. Haven also contracts with SAPD to provide additional security in the evening hours. They patrol the campus perimeter and are actively present across the campus. SAPD has received training on Critical Incident Intervention, Trauma Informed Care, and internal processes on engaging with on-campus clients.

1F-4d. Trauma-Informed, Victim-Centered Approaches.

Applicants must describe:
1. project applicant’s experience in utilizing trauma-informed, victim-centered approaches to meet needs of DV survivors; and
2. how, if funded, the project will utilize trauma-informed, victim-centered approaches to meet needs of DV survivors by:
   (a) prioritizing participant choice and rapid placement and stabilization in
permanent housing consistent with participants’ preferences; (b) establishing and maintaining an environment of agency and mutual respect, e.g., the project does not use punitive interventions, ensures program participant staff interactions are based on equality and minimize power differentials; (c) providing program participants access to information on trauma, e.g., training staff on providing program participant with information on trauma; (d) placing emphasis on the participant’s strengths, strength-based coaching, questionnaires and assessment tools include strength-based measures, case plans include assessments of program participants strengths and works towards goals and aspirations; (e) centering on cultural responsiveness and inclusivity, e.g., training on equal access, cultural competence, nondiscrimination; (f) delivering opportunities for connection for program participants, e.g., groups, mentorships, peer-to-peer, spiritual needs; and (g) offering support for parenting, e.g., parenting classes, childcare. (limit 4,000 characters)

1. Haven started implementing Trauma-Informed Care (TIC), Recovery Oriented Systems of Care (ROSC), Person-Centered Planning, Motivation Interviewing, and integration of Peer Services in the fall of 2014. After 5 years of implementation, these principles guide staff practices through: Providing initial and on-going training to staff and partners; All staff, regardless of department, are required to attend trainings; Integration of principles in department policies and procedures; Access to reflective supervision to assist staff in processing client interactions; Evaluation of persons utilizing the VI-SPDAT and Person-Centered Planning to identify the appropriate level of intervention and assistance; Consistent and continuous communication with clients to discuss their needs and housing plan.

2a-g. All of these items are already in place and available. Haven has been operating in this capacity for the last 5 years.

1F-4e. Meeting Service Needs of DV Survivors.

Applicants must describe how the project applicant met services needs and ensured DV survivors experiencing homelessness were assisted to quickly move into permanent housing while addressing their safety needs, including:

- Child Custody
- Legal Services
- Criminal History
- Bad Credit History
- Education
- Job Training
- Employment
- Physical/Mental Healthcare
- Drug and Alcohol Treatment
- Childcare

(limit 2,000 characters)

We achieve this impact by coordinating and delivering an efficient system of...
care in partnership with 184 community providers; 67 maintain an on-campus presence and 117 are available through referral. All provide the resources that are essential to resolving the most common causes of homelessness. From our campus, members can access food, primary, dental, vision and behavioral health care, case management, housing assistance, childcare, transportation, family support, and legal services. Haven has many of the items listed above as partners on the campus and the others as referral partners.

Child Custody - Coordinate with CPS;
Legal Services - St. Mary’s Law School and Texas Rural Grande Legal Aid;
Criminal History - Coordinate with Bexar County on jail outreach program;
Bad Credit History - Employment services works with persons seeking employment that need to restore credit;
Education and Job Training - (Adults) Partners on the campus offer GED courses, continuing education. Employment department has funds to help pay for certifications and job training programs for persons seeking further education. (Children) YMCA is available on the campus for childcare. Active coordination with school districts to ensure child pick-up daily. Partners offer after-school programs on the campus;
Employment - Employment services department provides case management support to assist with resume development, job applications, recruitment efforts, coordination with local employers to conduct job fairs on the campus. Support persons needing work clothes and supplies, including childcare assistance.
Physical/Mental Healthcare - Partnership with Centro Med, I Care, SA Christian Dental, UIW School of Nursing, UT School of Dentistry, EMS partnership
Drug and Alcohol Treatment - Various on-campus partners provide residential treatment programs, such as the Integrated Treatment Program operated by CHCS
Childcare - YMCA
2A. Homeless Management Information System (HMIS) Implementation

Instructions:
Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions. Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

Resources:
The FY 2019 CoC Application Detailed Instruction can be found at: https://www.hudexchange.info/e-snaps/guides/coc-program-competition-resources
The FY 2019 CoC Program Competition Notice of Funding Availability at: https://www.hudexchange.info/programs/e-snaps/fy-2019-coc-program-nofa-coc-program-competition/#nofa-and NOTICES

Warning! The CoC Application score could be affected if information is incomplete on this formlet.


Applicants must review the HMIS software vendor name brought forward from FY 2018 CoC Application and update the information if there was a change.

2A-2. Bed Coverage Rate Using HIC and HMIS Data.

Using 2019 HIC and HMIS data, applicants must report by project type:

<table>
<thead>
<tr>
<th>Project Type</th>
<th>Total Number of Beds in 2019 HIC</th>
<th>Total Number of 2019 HIC Beds in HMIS</th>
<th>HMIS Bed Coverage Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Emergency Shelter (ES) beds</td>
<td>1,359</td>
<td>1,225</td>
<td>99.76%</td>
</tr>
<tr>
<td>Safe Haven (SH) beds</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Transitional Housing (TH) beds</td>
<td>450</td>
<td>391</td>
<td>95.60%</td>
</tr>
<tr>
<td>Rapid Re-Housing (RRH) beds</td>
<td>582</td>
<td>540</td>
<td>100.00%</td>
</tr>
<tr>
<td>Permanent Supportive Housing (PSH) beds</td>
<td>2,113</td>
<td>2,113</td>
<td>100.00%</td>
</tr>
<tr>
<td>Other Permanent Housing (OPH) beds</td>
<td>1,214</td>
<td>1,214</td>
<td>100.00%</td>
</tr>
</tbody>
</table>

2A-2a. Partial Credit for Bed Coverage Rates at or Below 84.99 for Any Project Type in Question 2A-2.

For each project type with a bed coverage rate that is at or below 84.99 percent in question 2A-2., applicants must describe:
1. steps the CoC will take over the next 12 months to increase the bed coverage rate to at least 85 percent for that project type; and
2. how the CoC will implement the steps described to increase bed coverage to at least 85 percent.
(limit 2,000 characters)

N/A


Applicants must indicate whether the CoC submitted its LSA data to HUD in HDX 2.0.

Yes

*2A-4. HIC HDX Submission Date.

Applicants must enter the date the CoC submitted the 2019 Housing Inventory Count (HIC) data into the Homelessness Data Exchange (HDX).

04/29/2019
2B. Continuum of Care (CoC) Point-in-Time Count

Instructions:

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions. Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

Resources:
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Warning! The CoC Application score could be affected if information is incomplete on this formlet.

2B-1. PIT Count Date. 01/24/2019
Applicants must enter the date the CoC conducted its 2019 PIT count (mm/dd/yyyy).

2B-2. PIT Count Data–HDX Submission Date. 04/29/2019
Applicants must enter the date the CoC submitted its PIT count data in HDX (mm/dd/yyyy).


Applicants must describe:
1. any changes in the sheltered count implementation, including methodology or data quality methodology changes from 2018 to 2019, if applicable; and
2. how the changes affected the CoC’s sheltered PIT count results; or
3. state “Not Applicable” if there were no changes.
(limit 2,000 characters)
Not Applicable

*2B-4. Sheltered PIT Count–Changes Due to Presidentially-declared Disaster.

Applicants must select whether the CoC added or removed emergency shelter, No
transitional housing, or Safe-Haven inventory because of funding specific to a Presidentially-declared disaster, resulting in a change to the CoC’s 2019 sheltered PIT count.

2B-5. Unsheltered PIT Count–Changes in Implementation.

Applicants must describe:
1. any changes in the unsheltered count implementation, including methodology or data quality methodology changes from 2018 to 2019, if applicable; and
2. how the changes affected the CoC’s unsheltered PIT count results; or
3. state “Not Applicable” if there were no changes.

(limit 2,000 characters)

Not Applicable

*2B-6. PIT Count–Identifying Youth Experiencing Homelessness.

Applicants must:

Indicate whether the CoC implemented specific measures to identify youth experiencing homelessness in their 2019 PIT count.

Yes

2B-6a. PIT Count–Involving Youth in Implementation.

Applicants must describe how the CoC engaged stakeholders serving youth experiencing homelessness to:
1. plan the 2019 PIT count;
2. select locations where youth experiencing homelessness are most likely to be identified; and
3. involve youth in counting during the 2019 PIT count.

(limit 2,000 characters)

1. SARAH held a mapping meeting with the Roy Maas Youth Alternatives (RMYA), a local youth serving agency conducting outreach targeted for youth experiencing homelessness, to identify youth hotspots to plan the 2019 PIT Count.
2. SARAH brought together several youth agencies along with RMYA and youth outreach teams to ensure input was received from those with direct experience with youth on the street to select locations where youth experiencing homelessness are most likely to be identified. This data was used to create a color-coded, digital map to identify hotspots on volunteer maps for the PIT Count.
3. The Youth Action Board has recommended best practices for locating, identifying, and interacting with homeless youth for volunteers and staff. The Youth PIT Count teams consisted of CoC and non-CoC homeless service providers, school district staff, and the local PHA.
2B-7. PIT Count–Improvements to Implementation.

Applicants must describe the CoC’s actions implemented in its 2019 PIT count to better count:
1. individuals and families experiencing chronic homelessness;
2. families with children experiencing homelessness; and
3. Veterans experiencing homelessness.

(limit 2,000 characters)

1. The CoC convenes a weekly case conferencing with providers and stakeholders to ensure a thorough count focused on target populations including chronically homeless. The knowledge of local stakeholders, such as law enforcement, staff within city council districts, and outreach workers are used to plan the street count. This expertise helps our CoC volunteers target people within their assigned counting areas. Encampments are marked on maps and a team of experienced outreach workers, including VA, Healthcare for Homeless Veterans, and crisis response teams conduct surveys to ensure data on chronically homeless is captured. Unsheltered data quality is strong due to tracking in HMIS of an outdoor sleeping area accessed by the unsheltered homeless population which includes a large percentage of the chronic population.

2. Data on families that were being served in overflow emergency services at Haven for Hope and information on specific areas where unsheltered families were living (department store parking lots, etc.) helped volunteers locate more of these households. The CoC also works with the local Battered Women’s and Children’s Shelter and The Salvation Army Women’s and Children’s Shelter to conduct a count of families with children experiencing homelessness.

3. SARAH works with the City of San Antonio (COSA) to host a bi-weekly Veteran case conferencing, which is a forum where Veteran providers discuss how to engage Veterans experiencing homelessness. The information and data gathered through this case conferencing is used to inform the strategy to better count Veterans experiencing homelessness in the PIT Count.
3A. Continuum of Care (CoC) System Performance

Instructions

Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions. Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

Resources:
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Warning! The CoC Application score could be affected if information is incomplete on this formlet.

*3A-1. First Time Homeless as Reported in HDX.

Applicants must:

Report the Number of First Time Homeless as Reported in HDX. 3,217


Applicants must:
1. describe the process the CoC developed to identify risk factors the CoC uses to identify persons becoming homeless for the first time;
2. describe the CoC's strategy to address individuals and families at risk of becoming homeless; and
3. provide the name of the organization or position title that is responsible for overseeing the CoC’s strategy to reduce the number of individuals and families experiencing homelessness for the first time.

Applicant: San Antonio/Bexar County CoC
Project: TX-500 CoC Registration FY2019

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housing. SARAH has expanded the Coordinated Entry department in the CoC to create a team of navigators, a prevention/diversion specialist, and a data analyst to improve coordination across multiple systems and improve housing-focused outreach efforts to households who are at risk of experiencing homelessness and who are literally homeless. SARAH staff also participated in the Mayor’s Housing Policy Task Force whose primary mission is to provide policy and strategy recommendations that would allow the community to develop a coordinated housing system, including increasing affordable housing production, removing barriers to housing, and creating a dedicated revenue source for providing affordable housing.

3. SARAH is responsible for overseeing the CoC’s strategy to reduce the number of individuals and families experiencing homelessness for the first time.

*3A-2. Length of Time Homeless as Reported in HDX.

Applicants must:

Report Average Length of Time Individuals and Persons in Families Remained Homeless as Reported in HDX.

<table>
<thead>
<tr>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Applicants must:</td>
</tr>
<tr>
<td>1. describe the CoC’s strategy to reduce the length of time individuals and persons in families remain homeless;</td>
</tr>
<tr>
<td>2. describe how the CoC identifies and houses individuals and persons in families with the longest lengths of time homeless; and</td>
</tr>
<tr>
<td>3. provide the name of the organization or position title that is responsible for overseeing the CoC’s strategy to reduce the length of time individuals and families remain homeless.</td>
</tr>
<tr>
<td>(limit 2,000 characters)</td>
</tr>
<tr>
<td>1. The CoC’s strategy to reduce the length of time (LOT) individual persons in families remain homeless is to identify people with the longest LOT homeless by tracking homeless history in HMIS, training intake staff regularly on how to assess those who present for assistance to achieve accurate responses on the Coordinated Entry assessment, and coordinating outreach and building rapport with clients on the street and in high-volume locations (ex. downtown library). SARAH has publicized the System Performance Measures report and provided trainings to educate the community on interpreting this report, understanding how the data is captured, and understanding the importance of reducing the LOT homeless for those experiencing homelessness impacts the community as a system;</td>
</tr>
<tr>
<td>2. The CoC identifies and houses individuals and persons in families with the longest LOT homeless through the weekly case conferencing process through Coordinated Entry. SARAH’s outreach workers are trained on coordinated assessment and connect people living on the street or in emergency shelters directly to permanent housing resources through the Coordinated Entry Case Conferencing process;</td>
</tr>
<tr>
<td>3. SARAH is responsible for overseeing the CoC’s strategy to reduce the length of time individuals and families remain homeless.</td>
</tr>
</tbody>
</table>
*3A-3. Successful Permanent Housing Placement and Retention as Reported in HDX.

Applicants must:

<table>
<thead>
<tr>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Report the percentage of individuals and persons in families in emergency shelter, safe havens, transitional housing, and rapid rehousing that exit to permanent housing destinations as reported in HDX.</td>
</tr>
<tr>
<td>2. Report the percentage of individuals and persons in families in permanent housing projects, other than rapid rehousing, that retain their permanent housing or exit to permanent housing destinations as reported in HDX.</td>
</tr>
</tbody>
</table>

3A-3a. Exits to Permanent Housing Destinations/Retention of Permanent Housing.

Applicants must:

1. describe the CoC’s strategy to increase the rate at which individuals and persons in families in emergency shelter, safe havens, transitional housing and rapid rehousing exit to permanent housing destinations;
2. provide the organization name or position title responsible for overseeing the CoC’s strategy to increase the rate at which individuals and persons in families in emergency shelter, safe havens, transitional housing and rapid rehousing exit to permanent housing destinations;
3. describe the CoC’s strategy to increase the rate at which individuals and persons in families in permanent housing projects, other than rapid rehousing, retain their permanent housing or exit to permanent housing destinations; and
4. provide the organization name or position title responsible for overseeing the CoC’s strategy to increase the rate at which individuals and persons in families in permanent housing projects, other than rapid rehousing, retain their permanent housing or exit to permanent housing destinations.

(limit 2,000 characters)

1. SARAH has a strong relationship with the San Antonio Housing Authority and the Apartment Association through the Housing Strategies workgroup, which meets on a monthly basis to create strategy for exiting people from Emergency Shelter, Transitional Housing, and Rapid Rehousing into Permanent Housing. The CoC monitors the success of these strategies with CoC-funded projects through quarterly monitoring with CoC grantees and the CoC Performance Scorecard Report. SARAH works closely with those grantees who are low performing in this area to increase the rate at which households exit to Permanent Housing.
2. SARAH is responsible for overseeing the CoC’s strategy to increase the exit rate into permanent housing.
3. SARAH conducts quarterly monitoring with CoC grantees to ensure that individuals and persons in families in permanent housing projects, other than rapid rehousing, retain their permanent housing or exit to permanent housing destinations by ensuring that the program is operating with minimal barriers under Housing First and utilizing clinical, evidence based practices in the client service delivery methods to ensure maximum retention. SARAH has worked with the San Antonio Housing Authority to create a Move-On Preference
program for PSH participants to exit into a permanent housing destination with a voucher, and thereby open PSH units to those currently experiencing chronic homelessness, which provides a permanent housing destination for those in emergency shelter or living in a place not meant for human habitation. SARAH has a Prevention and Diversion Specialist who can help reunify individuals and persons in families experiencing literal homelessness with family in a permanent housing setting.

4. SARAH is responsible for overseeing the CoC’s strategy to increase the rate at which individuals and persons in families in permanent housing retain their permanent housing or exit to permanent housing destinations.

*3A-4. Returns to Homelessness as Reported in HDX.

Applicants must:

<table>
<thead>
<tr>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Report the percentage of individuals and persons in families returning to homelessness over a 6-month period as reported in HDX.</td>
</tr>
<tr>
<td>2. Report the percentage of individuals and persons in families returning to homelessness over a 12-month period as reported in HDX.</td>
</tr>
</tbody>
</table>

3A-4a. Returns to Homelessness–CoC Strategy to Reduce Rate.

Applicants must:
1. describe the strategy the CoC has implemented to identify individuals and persons in families who return to homelessness;
2. describe the CoC’s strategy to reduce the rate of additional returns to homelessness; and
3. provide the name of the organization or position title that is responsible for overseeing the CoC’s strategy to reduce the rate individuals and persons in families return to homelessness. (Limit 2,000 characters)

1. The CoC’s strategy to identify returns to homelessness is to utilize the VI-SPDAT assessment in the Coordinated Entry workflow to record the number of times an individual is assessed for housing services, and by monitoring the System Performance Measures report;
2. The CoC’s strategy to reduce the rate of additional returns to homelessness is to practice diversion and connect individuals and families to mainstream resources. Additionally, SARAH has prioritized the creation of new projects designed to provide long-term assistance with supportive services to ensure that individuals and persons in families have ample time to stabilize in a housing intervention before being exited. The supportive services offered with these long-term projects include connection to mainstream benefits like disability income or TANF, as well as connection to earned income employment resources. SARAH has expanded the Coordinated Entry Department to create a team of navigators, a prevention/diversion specialist, and a data analyst to improve coordination across multiple systems and improve housing-focused outreach efforts to people who are at risk returning to homelessness and divert individuals and persons in households presenting for housing resources when possible. SARAH partnered with the City of San Antonio to sponsor the Mayor’s
Housing Summit in September 2018 with presentations on strategies for ending homelessness in order to train housing providers on effective methods to engage clients for housing retention and assessing clients for exit to ensure risk factors of returning to homelessness are addressed and reduced. SARAH facilitates regular trainings on Housing First in order to improve service delivery to the client and increase the rate at which clients retain housing;

3. SARAH oversees the CoC’s strategy to reduce the rate individuals and persons in families return to homelessness.

*3A-5. Cash Income Changes as Reported in HDX.

Applicants must:

<table>
<thead>
<tr>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Report the percentage of individuals and persons in families in CoC Program-funded Safe Haven, transitional housing, rapid rehousing, and permanent supportive housing projects that increased their employment income from entry to exit as reported in HDX.</td>
</tr>
<tr>
<td>2. Report the percentage of individuals and persons in families in CoC Program-funded Safe Haven, transitional housing, rapid rehousing, and permanent supportive housing projects that increased their non-employment cash income from entry to exit as reported in HDX.</td>
</tr>
</tbody>
</table>


Applicants must:

1. describe the CoC’s strategy to increase employment income;
2. describe the CoC’s strategy to increase access to employment;
3. describe how the CoC works with mainstream employment organizations to help individuals and families increase their cash income; and
4. provide the organization name or position title that is responsible for overseeing the CoC’s strategy to increase jobs and income from employment.

(limit 2,000 characters)

1. The CoC’s strategy to increase access to employment resources has centered around ensuring client access to the Local Workforce, Texas Workforce Commission (TWC), entering into an MOU with the Workforce to design a co-enrollment referral process with TWC and the Coordinated Entry System (CES), and helping nonprofit agencies implement referral procedures.  
2. To increase access to employment, the CoC has partnered with the TWC to design a co-enrollment mechanism for referrals to TWC through the CES, and ensured several non-profit agencies who incorporated employment into their case management services and have included employment specific resources.  
3. The CoC works with mainstream employment organizations to help individuals and families increase their cash income by partnering with the TWC to design a co-enrollment mechanism for referrals to TWC through the CES. The CoC also engages several employment providers in the Family Homelessness Workgroup (FHW), which is comprised of CoC and non-CoC community members who have a vested interest in serving people experiencing homelessness, to create avenues for access to the available resources in the community. The FHW has been chaired by Haven for Hope, the largest shelter provider within the CoC geographical region. Haven for Hope has created an
employment program to allow people experiencing literal homelessness to transition seamlessly into employment by direct referral and employment case management services. Haven has recruited several local resources, to include private employers and local nonprofits, to partner with their agency and with the FHW to provide employment resources to the community to help individuals and families increase their cash income.

4. SARAH is responsible for monitoring income growth at the agency and system level and developing strategies for the community.


Applicants must:
1. describe the CoC's strategy to increase non-employment cash income;
2. describe the CoC's strategy to increase access to non-employment cash sources;
3. provide the organization name or position title that is responsible for overseeing the CoC’s strategy to increase non-employment cash income.

1. The CoC’s strategy to increase access to non-employment income resources is the implementation of the Social Security Administration’s SOAR (SSI/SSDI Outreach Access and Recovery) program.
2. The CoC’s strategy to increase access to non-employment case sources is by being established as the local SOAR lead and advocating for the use of SOAR training for all agencies to streamline the benefits application process. SARAH has spearheaded San Antonio/Bexar County’s efforts to increase the number of SOAR trained workers by hosting training cohorts with the Substance Abuse and Mental Health Services Administration (SAMHSA). SARAH’s Lead Navigator is SOAR-certified and attended the national conference on SOAR in 2019. SARAH also partners closely with Haven for Hope, the largest Emergency Shelter provider, and the Center for Health Care Services, the local mental health authority, who both have dedicated departments with benefits enrollment specialists who prioritize applications for individuals and persons in families experiencing homelessness.
3. SARAH is responsible for overseeing the CoC’s strategy to increase non-employment cash benefits


Applicants must describe how the CoC:
1. promoted partnerships and access to employment opportunities with private employers and private employment organizations, such as holding job fairs, outreach to employers, and partnering with staffing agencies; and
2. is working with public and private organizations to provide meaningful, education and training, on-the-job training, internship, and employment opportunities for residents of permanent supportive housing that further their recovery and well-being. (limit 2,000 characters)

1. The CoC promotes partnerships and access to employment opportunities with private employers/organizations, such as holding job fairs, outreach to employers, and partnering with staffing agencies through the Family
Homelessness Workgroup established by SARAH. SARAH also partners closely with Haven for Hope, the largest homeless service provider in the CoC geographical region. Haven for Hope spearheads an employment program for people experiencing homelessness through a grant funded by the Texas Workforce Commission, which funds Haven and other community organizations for employment. This program serves to connect persons experiencing homelessness directly to job opportunities by reducing barriers through providing additional supportive services, such as transportation, childcare, clothing, and training. This program is accessible to anyone in the community who has experienced homelessness and who is 16 years old or older. Client needs are met through cultivating and retaining a diverse pool of employers who can be paired to a client based on the client’s strengths. Currently, about 200 employers are a part of this collaborative effort;

2. The CoC is working with several organizations to provide meaningful education and training opportunities to residents of Permanent Supportive Housing (PSH). The San Antonio Clubhouse is a member-run organization comprised of members each having a permanent disabling condition that provides work opportunities for the members both on-site and with public or private employers. The CoC encourages all PSH programs to establish formal partnerships with the Clubhouse in order to increase employment opportunities for the residents of PSH.

3A-5d. Promoting Employment, Volunteerism, and Community Service. Applicants must select all the steps the CoC has taken to promote employment, volunteerism and community service among people experiencing homelessness in the CoC’s geographic area:

1. The CoC trains provider organization staff on connecting program participants and people experiencing homelessness with education and job training opportunities.

2. The CoC trains provider organization staff on facilitating informal employment opportunities for program participants and people experiencing homelessness (e.g., babysitting, housekeeping, food delivery).

3. The CoC trains provider organization staff on connecting program participants with formal employment opportunities.

4. The CoC trains provider organization staff on volunteer opportunities for program participants and people experiencing homelessness.

5. The CoC works with organizations to create volunteer opportunities for program participants.

6. The CoC works with community organizations to create opportunities for civic participation for people experiencing homelessness (e.g., townhall forums, meeting with public officials).

7. Provider organizations within the CoC have incentives for employment.

8. The CoC trains provider organization staff on helping program participants budget and maximize their income to maintain stability in permanent housing.

3A-6. System Performance Measures Data–HDX Submission Date

Applicants must enter the date the CoCs submitted its FY 2018 System Performance Measures data in HDX. (mm/dd/yyyy)

Applicant: San Antonio/Bexar County CoC
Project: TX-500 CoC Registration FY2019
3B. Continuum of Care (CoC) Performance and Strategic Planning Objectives

Instructions

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The FY 2019 CoC Program Competition Notice of Funding Availability at:

Warning! The CoC Application score could be affected if information is incomplete on this formlet.

3B-1. Prioritizing Households with Children.

Applicants must check each factor the CoC currently uses to prioritize households with children for assistance during FY 2019.

<table>
<thead>
<tr>
<th>Factor</th>
<th>Check</th>
</tr>
</thead>
<tbody>
<tr>
<td>History of or Vulnerability to Victimization (e.g. domestic violence, sexual assault, childhood abuse)</td>
<td>X</td>
</tr>
<tr>
<td>Number of previous homeless episodes</td>
<td>X</td>
</tr>
<tr>
<td>Unsheltered homelessness</td>
<td>X</td>
</tr>
<tr>
<td>Criminal History</td>
<td>X</td>
</tr>
<tr>
<td>Bad credit or rental history</td>
<td>X</td>
</tr>
<tr>
<td>Head of Household with Mental/Physical Disability</td>
<td>X</td>
</tr>
</tbody>
</table>

3B-1a. Rapid Rehousing of Families with Children.

Applicants must:
1. describe how the CoC currently rehouses every household of families with children within 30 days of becoming homeless that addresses both housing and service needs;
2. describe how the CoC addresses both housing and service needs to ensure families with children successfully maintain their housing once
assistance ends; and
3. provide the organization name or position title responsible for overseeing the CoC’s strategy to rapidly rehouse families with children within 30 days of them becoming homeless.
(limit 2,000 characters)

1. The CoC utilizes the VI-SPDAT in the Coordinated Entry workflow to assess a family’s severity of needs and determine eligibility for a Rapid Rehousing (RRH) intervention. Families eligible for RRH are prioritized for staffing at SARAH’s weekly Case Conferencing meetings. RRH referrals are given directly to housing providers at Case Conferencing meetings as soon as the clients are identified within the Coordinated Entry system. Referrals are assigned by SARAH through the Case Conferencing meetings with the housing program best designed to meet the client’s needs with the intervention. Programs receiving RRH referrals must locate and enroll clients within 30 days. SARAH assigns points in the CoC competition based on how quickly RRH projects permanently house clients. SARAH recently hosted a Landlord Engagement Seminar and has identified objectives to systemically align appropriate units for families experiencing homelessness to expedite the housing process.
2. SARAH facilitates a Housing Standards workgroup to strategize landlord engagement to address tenancy issues that arise once clients are in housing. SARAH meets directly with landlords experiencing issues with clients to increase housing retention. SARAH has partnered with the City of San Antonio by participating in the process to build the City’s Strategic Plan to End Homelessness alongside community partners. SARAH facilitates regular trainings on Housing First in order to improve service delivery to the client and increase the rate at which clients retain housing.
3. SARAH is responsible for overseeing the CoC’s strategy to rapidly rehouse families with children within 30 days of them becoming homeless.

3B-1b. Antidiscrimination Policies.

Applicants must check all that apply that describe actions the CoC is taking to ensure providers (including emergency shelter, transitional housing, and permanent housing (PSH and RRH)) within the CoC adhere to antidiscrimination policies by not denying admission to or separating any family members from other members of their family or caregivers based on any protected classes under the Fair Housing Act, and consistent with 24 CFR 5.105(a)(2) – Equal Access to HUD-Assisted or -Insured Housing.

<table>
<thead>
<tr>
<th>Action Description</th>
<th>Yes/No</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. CoC conducts mandatory training for all CoC- and ESG-funded housing and services providers on these topics.</td>
<td>☒</td>
</tr>
<tr>
<td>2. CoC conducts optional training for all CoC- and ESG-funded housing and service providers on these topics.</td>
<td>☒</td>
</tr>
<tr>
<td>3. CoC has worked with ESG recipient(s) to adopt uniform anti-discrimination policies for all subrecipients.</td>
<td>☒</td>
</tr>
<tr>
<td>4. CoC has worked with ESG recipient(s) to identify both CoC- and ESG-funded facilities within the CoC geographic area that might be out of compliance and has taken steps to work directly with those facilities to come into compliance.</td>
<td>☒</td>
</tr>
</tbody>
</table>
3B-1c. Unaccompanied Youth Experiencing Homelessness—Addressing Needs.

Applicants must indicate whether the CoC’s strategy to address the unique needs of unaccompanied youth experiencing homelessness who are 24 years of age and younger includes the following:

<table>
<thead>
<tr>
<th>Needs</th>
<th>Yes</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Unsheltered homelessness</td>
<td></td>
</tr>
<tr>
<td>2. Human trafficking and other forms of exploitation</td>
<td></td>
</tr>
<tr>
<td>3. LGBT youth homelessness</td>
<td></td>
</tr>
<tr>
<td>4. Exits from foster care into homelessness</td>
<td></td>
</tr>
<tr>
<td>5. Family reunification and community engagement</td>
<td></td>
</tr>
<tr>
<td>6. Positive Youth Development, Trauma Informed Care, and the use of Risk and Protective Factors in assessing youth housing and service needs</td>
<td>Yes</td>
</tr>
</tbody>
</table>

3B-1c.1. Unaccompanied Youth Experiencing Homelessness—Prioritization Based on Needs.

Applicants must check all that apply that describes the CoC’s current strategy to prioritize unaccompanied youth based on their needs.

<table>
<thead>
<tr>
<th>Needs</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1. History of, or Vulnerability to, Victimization (e.g., domestic violence, sexual assault, childhood abuse)</td>
<td>X</td>
</tr>
<tr>
<td>2. Number of Previous Homeless Episodes</td>
<td>X</td>
</tr>
<tr>
<td>3. Unsheltered Homelessness</td>
<td>X</td>
</tr>
<tr>
<td>4. Criminal History</td>
<td>X</td>
</tr>
<tr>
<td>5. Bad Credit or Rental History</td>
<td>X</td>
</tr>
</tbody>
</table>

3B-1d. Youth Experiencing Homelessness—Housing and Services Strategies.

Applicants must describe how the CoC increased availability of housing and services for:

1. all youth experiencing homelessness, including creating new youth-focused projects or modifying current projects to be more youth-specific or youth-inclusive; and
2. youth experiencing unsheltered homelessness including creating new youth-focused projects or modifying current projects to be more youth-specific or youth-inclusive.

(limit 3,000 characters)

1. The CoC funds Thrive, which has Rapid Rehousing and Street Outreach designed to engage Youth between the ages of 18-24 who are experiencing homelessness and unsheltered homelessness. Additionally, the CoC actively...
engages with Roy Maas Youth Alternatives (RMYA), an Emergency Shelter and Street Outreach provider for homeless Youth and has established a Coordinated Entry access point that is Youth-specific through RMYA. The CoC provided specific training to the RMYA staff on engaging homeless youth and assessing them for appropriate housing interventions. Youth-focused Coordinated Entry results in Youth more quickly being housed and more likely to receive the appropriate intervention to end their homelessness. RMYA modified their Centro Seguro program with feedback from the CoC to better serve Youth experiencing homelessness. NXT Level Youth Opportunity Center opened in the Spring of 2019 and provides housing referrals and well as supportive services to Youth experiencing homelessness. NXT Level has actively partnered with the CoC in establishing their program. The CoC forged a new partnership with The Children’s Shelter, who operates the Whataburger Center as an access point for Youth in foster care to attain resources. The CoC is engaged with The Children’s Shelter to establish a Coordinated Entry access point at The Whataburger Center. The CoC sponsors the Youth Homelessness Workgroup, which is comprised of members from Youth-serving agencies, school districts, and the PCWA serving homeless youth.

2. To address increasing the availability of housing and services for Youth experiencing unsheltered homelessness, the CoC works in partnership with community members to create new or modify current projects to be more inclusive. The Youth Homelessness Workgroup meets monthly to strategize methods for meeting USICH benchmarks for ending Youth homelessness, as well as to address barriers towards meeting these benchmarks, and techniques for reducing those barriers.

3B-1d.1. Youth Experiencing Homelessness–Measuring Effectiveness of Housing and Services Strategies.

Applicants must:
1. provide evidence the CoC uses to measure each of the strategies in question 3B-1d. to increase the availability of housing and services for youth experiencing homelessness;
2. describe the measure(s) the CoC uses to calculate the effectiveness of both strategies in question 3B-1d.; and
3. describe why the CoC believes the measure it uses is an appropriate way to determine the effectiveness of both strategies in question 3B-1d. (limit 3,000 characters)

1. CoC-funded agencies utilize San Antonio/Bexar County’s Coordinated Entry system, which informs local strategies. This includes a system of project outcome reporting that tracks each individual project’s attribution to the overall System Performance Measure outcomes. These reports track recidivism, changes in incomes, exits to permanent housing, and CE participation. This information allows SARAH to identify programs for improvement or to use programs as an example to the community of how to effectively serve Youth. 2. The CoC monitors the strategies and effectiveness of those strategies for both CoC-funded and non-CoC funded agencies through the Youth Homelessness Workgroup, which meets monthly to review the USICH Benchmarks for Ending Youth Homelessness and discusses how each partner agency who participates in the Youth Homelessness Workgroup contributes towards achieving those benchmarks. Along with monitoring progress towards achieving USICH Benchmarks, The Youth Homelessness Workgroup also
establishes local goals to combine efforts in the community for serving Youth and maximize resources, making service delivery more effective and allowing providers to increase capacity for serving more Youth. The Youth Homelessness Workgroup serves as leaders for planning and executing the Youth PIT Count. The CoC also utilizes data gathered through the PIT Count planning process and PIT Count surveys to determine how many Youth are experiencing homelessness and which service providers are actively engaging with the Youth. SARAH has held formal youth strategy sessions with YHDP Leadership group members and the Youth Homelessness Workgroup to identify strategies and interventions that should be utilized in a Coordinated Community Plan to address and end Youth homelessness. This information stated the need to explore a youth drop in center, increased partnerships with specialized Street Outreach, increased collaboration with funders, and creating site-based, recovery-oriented Permanent Housing for Youth.

3. These measures are in alignment with the Federal Strategic Plan to prevent and end homelessness, which CoC believes is an appropriate way to determine the effectiveness of both strategies for serving all Youth experiencing homelessness and unsheltered Youth experiencing homelessness.

3B-1e. Collaboration–Education Services.

Applicants must describe:

1. the formal partnerships with:
   a. youth education providers;
   b. McKinney-Vento LEA or SEA; and
   c. school districts; and

2. how the CoC collaborates with:
   a. youth education providers;
   b. McKinney-Vento Local LEA or SEA; and
   c. school districts.

(limit 2,000 characters)

1a. SARAH has formal partnerships with Alamo Community Colleges, a local youth education provider, who regularly participate in the Youth Homelessness Workgroup;
1b. SARAH has a formal partnership with Education Service Center - Region 20, the Local Education Agency. SARAH's Youth Homelessness Workgroup is Co-Chaired by a representative from the Local Education Agency;
1c. SARAH has a formal partnership with Northeast Independent School District (NEISD). SARAH’s Youth Homelessness Workgroup is Chaired by a representative from NEISD administration;
2a. The CoC collaborates with youth education providers through the Youth Homelessness Workgroup and the Youth Action Board. Faculty from the University of Texas at San Antonio and Alamo Community Colleges have been active through the Youth Homelessness Workgroup and with the Youth Action Board;
2b. The Co-Chair coordinates meetings between Youth Homelessness Workgroup and McKinney-Vento Liaisons from school districts throughout the CoC geographical area to increase the knowledge of homeless resources for McKinney-Vento identified Youth. Additionally, Alamo Community Colleges and the University of Texas at San Antonio are represented in the workgroup.
meetings for higher education;
2c. SARAH has an MOU with San Antonio ISD and NEISD to improve the initiative of ending youth homelessness by shifting policy to include McKinney-Vento identified youth in the overall number of youth homeless in San Antonio. One of SARAH’s Board Members is a school district employee. Both the Chair and Co-Chairs have connected with colleagues from other local school district staff who have been active in the Youth Homelessness Workgroup.

3B-1e.1. Informing Individuals and Families Experiencing Homeless about Education Services Eligibility.

Applicants must describe policies and procedures the CoC adopted to inform individuals and families who become homeless of their eligibility for education services.
(limit 2,000 characters)

The CoC has a policy for Education for Children and Youth to ensure that households with children, including unaccompanied youth, are identified, informed of available educational rights and resources, and supported to access educational services available to them. This applies to all participants aged 25 and below. Each grantee must designate a staff person with responsibilities for coordinating with the Homeless Liaison at the local education authority and informing participants of their rights for educational services.

3B-1e.2. Written/Formal Agreements or Partnerships with Early Childhood Services Providers.

Applicant must indicate whether the CoC has an MOU/MOA or other types of agreements with listed providers of early childhood services and supports and may add other providers not listed.

<table>
<thead>
<tr>
<th>Early Childhood Providers</th>
<th>MOU/MOA</th>
<th>Other Formal Agreement</th>
</tr>
</thead>
<tbody>
<tr>
<td>Head Start</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>Early Head Start</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>Child Care and Development Fund</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>Federal Home Visiting Program</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>Healthy Start</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>Public Pre-K</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>Birth to 3 years</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>Tribal Home Visiting Program</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>Other: (limit 50 characters)</td>
<td></td>
<td></td>
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<tr>
<td>Child Protective Services (PCWA)</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>Family Tapestry (Foster Care SSCC)</td>
<td>Yes</td>
<td>No</td>
</tr>
</tbody>
</table>

3B-2. Active List of Veterans Experiencing Homelessness.
Applicant must indicate whether the CoC uses an active list or by-name list to identify all veterans experiencing homelessness in the CoC.

3B-2a. VA Coordination–Ending Veterans Homelessness.

Applicants must indicate whether the CoC is actively working with the U.S. Department of Veterans Affairs (VA) and VA-funded programs to achieve the benchmarks and criteria for ending veteran homelessness.

Yes

3B-2b. Housing First for Veterans.

Applicants must indicate whether the CoC has sufficient resources to ensure each veteran experiencing homelessness is assisted to quickly move into permanent housing using a Housing First approach.

Yes


Applicants must:
1. select all that apply to indicate the findings from the CoC’s Racial Disparity Assessment; or
2. select 7 if the CoC did not conduct a Racial Disparity Assessment.

| 1. People of different races or ethnicities are more likely to receive homeless assistance. | ☐ |
| 2. People of different races or ethnicities are less likely to receive homeless assistance. | ☐ |
| 3. People of different races or ethnicities are more likely to receive a positive outcome from homeless assistance. | ☐ |
| 4. People of different races or ethnicities are less likely to receive a positive outcome from homeless assistance. | ☐ |
| 5. There are no racial or ethnic disparities in the provision or outcome of homeless assistance. | ☑ |
| 6. The results are inconclusive for racial or ethnic disparities in the provision or outcome of homeless assistance. | ☐ |
| 7. The CoC did not conduct a racial disparity assessment. | ☐ |

3B-3a. Addressing Racial Disparities.

Applicants must select all that apply to indicate the CoC’s strategy to address any racial disparities identified in its Racial Disparities Assessment:
1. The CoC is ensuring that staff at the project level are representative of the persons accessing homeless services in the CoC. | X |
2. The CoC has identified the cause(s) of racial disparities in their homeless system. |   |
3. The CoC has identified strategies to reduce disparities in their homeless system. | X |
4. The CoC has implemented strategies to reduce disparities in their homeless system. | X |
5. The CoC has identified resources available to reduce disparities in their homeless system. | X |
6. The CoC did not conduct a racial disparity assessment. |   |
4A. Continuum of Care (CoC) Accessing Mainstream Benefits and Additional Policies

Instructions:
Guidance for completing the application can be found in the FY 2019 CoC Program Competition Notice of Funding Availability and in the FY 2019 CoC Application Detailed Instructions.

Please submit technical questions to the HUD Exchange Ask-A-Question at https://www.hudexchange.info/program-support/my-question/

Resources:
The FY 2019 CoC Application Detailed Instruction can be found at:
https://www.hudexchange.info/e-snaps/guides/coc-program-competition-resources

The FY 2019 CoC Program Competition Notice of Funding Availability at:

Warning! The CoC Application score could be affected if information is incomplete on this formlet.

4A-1. Healthcare–Enrollment/Effective Utilization

Applicants must indicate, for each type of healthcare listed below, whether the CoC assists persons experiencing homelessness with enrolling in health insurance and effectively utilizing Medicaid and other benefits.

<table>
<thead>
<tr>
<th>Type of Health Care</th>
<th>Assist with Enrollment</th>
<th>Assist with Utilization of Benefits?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Public Health Care Benefits</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>(State or Federal benefits, Medicaid, Indian Health Services)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Private Insurers:</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Non-Profit, Philanthropic:</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Other: (limit 50 characters)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>


Applicants must:
1. describe how the CoC systematically keeps program staff up to date regarding mainstream resources available for program participants (e.g., Food Stamps, SSI, TANF, substance abuse programs) within the geographic area;
2. describe how the CoC disseminates the availability of mainstream resources and other assistance information to projects and how often;
3. describe how the CoC works with projects to collaborate with healthcare organizations to assist program participants with enrolling in
health insurance;
4. describe how the CoC provides assistance with the effective utilization of Medicaid and other benefits; and
5. provide the name of the organization or position title that is responsible for overseeing the CoC’s strategy for mainstream benefits.

(limit 2,000 characters)

1. The CoC systematically keeps program staff up to date regarding mainstream resources by working with a local nonprofit called SACRD (San Antonio Community Resource Directory) to maintain an online Community Resource Guide that is shared on the CoC website and at all intake locations for Coordinated Entry in the community. Resources include information for the local Food Stamps office (which also encompasses Medicaid and TANF), Substance use, SSI application assistance, and job training. The guide includes United Way’s 2-1-1 hotline to connect individuals to TANF/Medicaid and highlights resources for people with special needs, including those with disabilities or people with HIV/AIDS.

2. The CoC disseminates the availability of mainstream resources daily through the SARAH website, monthly through the Family Homelessness Workgroup, Housing Strategies Workgroup, and a CoC Monthly Call, and bi-monthly through the SARAH Membership Council;

3. As the local SOAR (SSI/SSDI Outreach, Access, and Recovery) lead agency, SARAH also collaborates with homeless service providers to provide information about local Managed Care Organizations through Medicaid and Medicare to enroll SOAR applicants into healthcare organizations. Haven for Hope, the site of the largest Coordinated Entry access point and Emergency Shelter, has co-located partners offering mainstream benefits connections, such as Medicaid and Food Stamps, that are available to anyone experiencing homelessness.

4. The CoC is available to provide technical assistance with the effective utilization of Medicaid and other benefits. When needed, the CoC seeks guidance from local community experts on utilizing these resources and provides that information to the community.

5. SARAH is responsible for overseeing the CoC’s strategy for mainstream benefits.

4A-2. Lowering Barriers to Entry Data:

Applicants must report:

1. Total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe-Haven, and Transitional Housing projects the CoC has ranked in its CoC Priority Listing in FY 2019 CoC Program Competition. 21

2. Total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe-Haven, and Transitional Housing projects the CoC has ranked in its CoC Priority Listing in FY 2019 CoC Program Competition that reported that they are lowering barriers to entry and prioritizing rapid placement and stabilization to permanent housing. 21

Percentage of new and renewal PSH, RRH, Safe-Haven, SSO non-Coordinated Entry projects the CoC has ranked in its CoC Priority Listing in the FY 2019 CoC Program Competition that reported that they are lowering barriers to entry and prioritizing rapid placement and stabilization to permanent housing. 100%


Applicants must:
1. SARAH coordinates with partner agencies to optimize outreach assets for street and encampments. The CoC has launched a community-wide Outreach Forum to bring together key stakeholders providing Street Outreach (SO) services and to provide SO to persons experiencing unsheltered homelessness are identified and engaged collaboratively.

2. 100% of the CoC’s geographic area is covered by SO to identify and engage all persons experiencing unsheltered homelessness;

3. The CoC conducts daily SO;

4. SARAH, the City of San Antonio, and several SO providers have recently executed a collaborative MOU with Outreach Grid, a software platform designed to capture data on the unsheltered population which allows for communication between providers who may have served a duplicated client. Using this software, SO services will be unduplicated in the community, which will open a more effective path for service delivery of SO across the CoC. SARAH meets regularly with City Council districts to obtain updated information on homeless populations within their boundaries in order to inform outreach efforts. SO staff are trained to utilize evidence-based practices, such as Assertive Engagement and Motivational Interviewing, to engage persons experiencing homelessness least likely to request assistance. Coordinated Entry assessments are conducted remotely in the field with persons experiencing unsheltered homelessness and least likely to request assistance by accessing shelter. SARAH has established a new partnership with Street Medicine San Antonio, a local nonprofit providing SO and medical care to those living in unsheltered homelessness as another avenue of tailoring street outreach to those who are least likely to request assistance. The CoC also engages with The PATH program, Thrive Youth Center, Roy Maas Youth Alternatives, and several veteran providers to provide specialized services for target populations.

4A-4. RRH Beds as Reported in HIC.

Applicants must report the total number of rapid rehousing beds available to serve all household types as reported in the Housing Inventory Count (HIC) for 2018 and 2019.

<table>
<thead>
<tr>
<th>RRH beds available to serve all populations in the HIC</th>
<th>2018</th>
<th>2019</th>
<th>Difference</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>642</td>
<td>582</td>
<td>-60</td>
</tr>
</tbody>
</table>

4A-5. Rehabilitation/Construction Costs—New Projects. No

Applicants must indicate whether any new

Applicants must indicate whether the CoC is requesting to designate one or more of its SSO or TH projects to serve families with children or youth defined as homeless under other federal statutes.
4B. Attachments

**Instructions:**

Multiple files may be attached as a single .zip file. For instructions on how to use .zip files, a reference document is available on the e-snaps training site:

<table>
<thead>
<tr>
<th>Document Type</th>
<th>Required?</th>
<th>Document Description</th>
<th>Date Attached</th>
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<tbody>
<tr>
<td>FY 2019 CoC Competition Report (HDX Report)</td>
<td>Yes</td>
<td>FY2019 CoC Compet...</td>
<td>09/12/2019</td>
</tr>
<tr>
<td>1C-4.PHA Administration Plan–Moving On Multifamily Assisted Housing Owners’ Preference.</td>
<td>No</td>
<td>Moving On Multifa...</td>
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<td>1C-4. PHA Administrative Plan Homeless Preference.</td>
<td>No</td>
<td>PHA Administrative...</td>
<td>09/12/2019</td>
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<tr>
<td>1C-7. Centralized or Coordinated Assessment System.</td>
<td>Yes</td>
<td>CE Assessment Tool</td>
<td>09/12/2019</td>
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<tr>
<td>1E-1.Public Posting–15-Day Notification Outside e-snaps–Projects Accepted.</td>
<td>Yes</td>
<td>Projects Accepted...</td>
<td>09/13/2019</td>
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<tr>
<td>1E-1. Public Posting–15-Day Notification Outside e-snaps–Projects Rejected or Reduced.</td>
<td>Yes</td>
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<td>09/13/2019</td>
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<td>1E-1.Public Posting–30-Day Local Competition Deadline.</td>
<td>Yes</td>
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<td>Local Competition...</td>
<td>09/17/2019</td>
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<td>1E-4. Public Posting–CoC-Approved Consolidated Application</td>
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<td>Consolidated Appl...</td>
<td>09/20/2019</td>
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<tr>
<td>3A. Written Agreement with Local Education or Training Organization.</td>
<td>No</td>
<td>Local Education o...</td>
<td>09/12/2019</td>
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<tr>
<td>3A. Written Agreement with State or Local Workforce Development Board.</td>
<td>No</td>
<td>State or Local Wo...</td>
<td>09/17/2019</td>
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<td>3B-3. Summary of Racial Disparity Assessment.</td>
<td>Yes</td>
<td>Racial Disparity ...</td>
<td>09/12/2019</td>
</tr>
<tr>
<td>4A-7a. Project List-Homeless under Other Federal Statutes.</td>
<td>No</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Other</td>
<td>No</td>
<td></td>
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<td>Other</td>
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<td>Other</td>
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<td></td>
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Applicant: San Antonio/Bexar County CoC
Project: TX-500 CoC Registration FY2019

COC_REG_2019_170637
Attachment Details

Document Description: FY2019 CoC Competition Report

Attachment Details

Document Description: Moving On Multifamily Preference

Attachment Details

Document Description: PHA Administrative Plan Preference

Attachment Details

Document Description: CE Assessment Tool

Attachment Details

Document Description: Projects Accepted Notification

Attachment Details

Document Description: Project Rejected/Reduced Notification
Attachment Details

Document Description: Local Competition Deadline

Attachment Details

Document Description: Local Competition Public Announcement

Attachment Details

Document Description: Consolidated Application

Attachment Details

Document Description: Local Education or Training Organization Agreement

Attachment Details

Document Description: State or Local Workforce Agreement
Document Description: Racial Disparity Assessment Summary

Attachment Details

Document Description:

Attachment Details

Document Description:

Attachment Details

Document Description:
Submission Summary

Ensure that the Project Priority List is complete prior to submitting.

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
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<tr>
<td>1A. Identification</td>
<td>09/13/2019</td>
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<td>1B. Engagement</td>
<td>09/20/2019</td>
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<tr>
<td>1C. Coordination</td>
<td>09/20/2019</td>
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<td>1D. Discharge Planning</td>
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<tr>
<td>1E. Local CoC Competition</td>
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<td>1F. DV Bonus</td>
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<tr>
<td>2A. HMIS Implementation</td>
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<td>2B. PIT Count</td>
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<td>3A. System Performance</td>
<td>09/20/2019</td>
</tr>
<tr>
<td>3B. Performance and Strategic Planning</td>
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<tr>
<td>4A. Mainstream Benefits and Additional Policies</td>
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<td>4B. Attachments</td>
<td>09/20/2019</td>
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<td>Submission Summary</td>
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**Applicant:** San Antonio/Bexar County CoC

**Project:** TX-500 CoC Registration FY2019

**TX-500 CoC**
**COC_REG_2019_170637**
### Total Population PIT Count Data

<table>
<thead>
<tr>
<th></th>
<th>2016 PIT</th>
<th>2017 PIT</th>
<th>2018 PIT</th>
<th>2019 PIT</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Sheltered and Unsheltered Count</td>
<td>2781</td>
<td>2743</td>
<td>3066</td>
<td>2872</td>
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<tr>
<td>Emergency Shelter Total</td>
<td>982</td>
<td>1,030</td>
<td>1,311</td>
<td>1364</td>
</tr>
<tr>
<td>Safe Haven Total</td>
<td>17</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Transitional Housing Total</td>
<td>645</td>
<td>611</td>
<td>402</td>
<td>321</td>
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<tr>
<td>Total Sheltered Count</td>
<td>1644</td>
<td>1641</td>
<td>1713</td>
<td>1685</td>
</tr>
<tr>
<td>Total Unsheltered Count</td>
<td>1137</td>
<td>1102</td>
<td>1353</td>
<td>1187</td>
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### Chronically Homeless PIT Counts

<table>
<thead>
<tr>
<th></th>
<th>2016 PIT</th>
<th>2017 PIT</th>
<th>2018 PIT</th>
<th>2019 PIT</th>
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</thead>
<tbody>
<tr>
<td>Total Sheltered and Unsheltered Count of Chronically Homeless Persons</td>
<td>521</td>
<td>651</td>
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<td>Sheltered Count of Chronically Homeless Persons</td>
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<tr>
<td>Unsheltered Count of Chronically Homeless Persons</td>
<td>304</td>
<td>551</td>
<td>254</td>
<td>160</td>
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### Homeless Households with Children PIT Counts

<table>
<thead>
<tr>
<th></th>
<th>2016 PIT</th>
<th>2017 PIT</th>
<th>2018 PIT</th>
<th>2019 PIT</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Sheltered and Unsheltered</td>
<td>235</td>
<td>242</td>
<td>232</td>
<td>274</td>
</tr>
<tr>
<td>Count of the Number of Homeless</td>
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<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Households with Children</td>
<td></td>
<td></td>
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<td></td>
</tr>
<tr>
<td>Sheltered Count of Homeless</td>
<td>226</td>
<td>241</td>
<td>232</td>
<td>270</td>
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<tr>
<td>Households with Children</td>
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<tr>
<td>Unsheltered Count of Homeless</td>
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<td>1</td>
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</tr>
<tr>
<td>Households with Children</td>
<td></td>
<td></td>
<td></td>
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</table>

### Homeless Veteran PIT Counts

<table>
<thead>
<tr>
<th></th>
<th>2011</th>
<th>2016</th>
<th>2017</th>
<th>2018</th>
<th>2019</th>
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<tbody>
<tr>
<td>Total Sheltered and Unsheltered</td>
<td>351</td>
<td>263</td>
<td>228</td>
<td>228</td>
<td>215</td>
</tr>
<tr>
<td>Count of the Number of Homeless</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Veterans</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Sheltered Count of Homeless</td>
<td>252</td>
<td>164</td>
<td>154</td>
<td>168</td>
<td>154</td>
</tr>
<tr>
<td>Veterans</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Unsheltered Count of Homeless</td>
<td>99</td>
<td>99</td>
<td>74</td>
<td>60</td>
<td>61</td>
</tr>
<tr>
<td>Veterans</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
## HMIS Bed Coverage Rate

<table>
<thead>
<tr>
<th>Project Type</th>
<th>Total Beds in 2019 HIC</th>
<th>Total Beds in 2019 HIC Dedicated for DV</th>
<th>Total Beds in HMIS</th>
<th>HMIS Bed Coverage Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Emergency Shelter (ES) Beds</td>
<td>1359</td>
<td>131</td>
<td>1225</td>
<td>99.76%</td>
</tr>
<tr>
<td>Safe Haven (SH) Beds</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>NA</td>
</tr>
<tr>
<td>Transitional Housing (TH) Beds</td>
<td>450</td>
<td>41</td>
<td>391</td>
<td>95.60%</td>
</tr>
<tr>
<td>Rapid Re-Housing (RRH) Beds</td>
<td>582</td>
<td>42</td>
<td>540</td>
<td>100.00%</td>
</tr>
<tr>
<td>Permanent Supportive Housing (PSH) Beds</td>
<td>2113</td>
<td>0</td>
<td>2113</td>
<td>100.00%</td>
</tr>
<tr>
<td>Other Permanent Housing (OPH) Beds</td>
<td>1214</td>
<td>0</td>
<td>1214</td>
<td>100.00%</td>
</tr>
<tr>
<td><strong>Total Beds</strong></td>
<td><strong>5,718</strong></td>
<td><strong>214</strong></td>
<td><strong>5483</strong></td>
<td><strong>99.62%</strong></td>
</tr>
</tbody>
</table>
### PSH Beds Dedicated to Persons Experiencing Chronic Homelessness

<table>
<thead>
<tr>
<th>Chronically Homeless Bed Counts</th>
<th>2016 HIC</th>
<th>2017 HIC</th>
<th>2018 HIC</th>
<th>2019 HIC</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of CoC Program and non-CoC Program funded PSH beds dedicated for use by chronically homeless persons identified on the HIC</td>
<td>260</td>
<td>638</td>
<td>778</td>
<td>888</td>
</tr>
</tbody>
</table>

### Rapid Rehousing (RRH) Units Dedicated to Persons in Household with Children

<table>
<thead>
<tr>
<th>Households with Children</th>
<th>2016 HIC</th>
<th>2017 HIC</th>
<th>2018 HIC</th>
<th>2019 HIC</th>
</tr>
</thead>
<tbody>
<tr>
<td>RRH units available to serve families on the HIC</td>
<td>61</td>
<td>143</td>
<td>182</td>
<td>118</td>
</tr>
</tbody>
</table>

### Rapid Rehousing Beds Dedicated to All Persons

<table>
<thead>
<tr>
<th>All Household Types</th>
<th>2016 HIC</th>
<th>2017 HIC</th>
<th>2018 HIC</th>
<th>2019 HIC</th>
</tr>
</thead>
<tbody>
<tr>
<td>RRH beds available to serve all populations on the HIC</td>
<td>349</td>
<td>569</td>
<td>642</td>
<td>582</td>
</tr>
</tbody>
</table>
Measure 1: Length of Time Persons Remain Homeless

This measure the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

**Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.**

**Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.**

a. This measure is of the client’s entry, exit, and bed night dates strictly as entered in the HMIS system.

<table>
<thead>
<tr>
<th></th>
<th>Universe (Persons)</th>
<th>Average LOT Homeless (bed nights)</th>
<th>Median LOT Homeless (bed nights)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.1</td>
<td>Persons in ES and SH</td>
<td>5263</td>
<td>104</td>
</tr>
<tr>
<td>1.2</td>
<td>Persons in ES, SH, and TH</td>
<td>6189</td>
<td>138</td>
</tr>
</tbody>
</table>

b. This measure is based on data element 3.17.

This measure includes data from each client’s Living Situation (Data Standards element 3.917) response as well as time spent in permanent housing projects between Project Start and Housing Move-In. This information is added to the client’s entry date, effectively extending the client’s entry date backward in time. This “adjusted entry date” is then used in the calculations just as if it were the client’s actual entry date.

The construction of this measure changed, per HUD’s specifications, between FY 2016 and FY 2017. HUD is aware that this may impact the change between these two years.
## 2019 HDX Competition Report
### FY2018 - Performance Measurement Module (Sys PM)

<table>
<thead>
<tr>
<th></th>
<th>Universe (Persons)</th>
<th>Average LOT Homeless (bed nights)</th>
<th>Median LOT Homeless (bed nights)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.1 Persons in ES, SH, and PH (prior to &quot;housing move in&quot;)</td>
<td>6288</td>
<td>5912</td>
<td>272</td>
</tr>
<tr>
<td>1.2 Persons in ES, SH, TH, and PH (prior to &quot;housing move in&quot;)</td>
<td>7172</td>
<td>6401</td>
<td>288</td>
</tr>
</tbody>
</table>
Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

After entering data, please review and confirm your entries and totals. Some HMIS reports may not list the project types in exactly the same order as they are displayed below.

| Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior) | Returns to Homelessness in Less than 6 Months FY 2018 | % of Returns | Returns to Homelessness from 6 to 12 Months FY 2018 | % of Returns | Returns to Homelessness from 13 to 24 Months FY 2018 | % of Returns | Number of Returns in 2 Years FY 2018 | % of Returns |
|---|---|---|---|---|---|---|---|
| Exit was from SO | 84 | 8 | 10% | 3 | 4% | 9 | 11% | 20 | 24% |
| Exit was from ES | 1219 | 135 | 11% | 91 | 7% | 126 | 10% | 352 | 29% |
| Exit was from TH | 274 | 33 | 12% | 24 | 9% | 26 | 9% | 83 | 30% |
| Exit was from SH | 0 | 0 | 0% | 0 | 0% | 0 | 0% | 0 | 0% |
| Exit was from PH | 1518 | 98 | 6% | 94 | 6% | 123 | 8% | 315 | 21% |
| TOTAL Returns to Homelessness | 3095 | 274 | 9% | 212 | 7% | 284 | 9% | 770 | 25% |

Measure 3: Number of Homeless Persons

Metric 3.1 – Change in PIT Counts
2019 HDX Competition Report
FY2018 - Performance Measurement Module (Sys PM)

This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

<table>
<thead>
<tr>
<th></th>
<th>January 2017 PIT Count</th>
<th>January 2018 PIT Count</th>
<th>Difference</th>
</tr>
</thead>
<tbody>
<tr>
<td>Universe: Total PIT Count of sheltered and unsheltered persons</td>
<td>2743</td>
<td>3066</td>
<td>323</td>
</tr>
<tr>
<td>Emergency Shelter Total</td>
<td>1030</td>
<td>1311</td>
<td>281</td>
</tr>
<tr>
<td>Safe Haven Total</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Transitional Housing Total</td>
<td>611</td>
<td>402</td>
<td>-209</td>
</tr>
<tr>
<td>Total Sheltered Count</td>
<td>1641</td>
<td>1713</td>
<td>72</td>
</tr>
<tr>
<td>Unsheltered Count</td>
<td>1102</td>
<td>1353</td>
<td>251</td>
</tr>
</tbody>
</table>

Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

<table>
<thead>
<tr>
<th></th>
<th>Submitted FY 2017</th>
<th>FY 2018</th>
<th>Difference</th>
</tr>
</thead>
<tbody>
<tr>
<td>Universe: Unduplicated Total sheltered homeless persons</td>
<td>6189</td>
<td>6132</td>
<td>-57</td>
</tr>
<tr>
<td>Emergency Shelter Total</td>
<td>5263</td>
<td>5642</td>
<td>379</td>
</tr>
<tr>
<td>Safe Haven Total</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Transitional Housing Total</td>
<td>1225</td>
<td>684</td>
<td>-541</td>
</tr>
</tbody>
</table>
Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

<table>
<thead>
<tr>
<th></th>
<th>Submitted FY 2017</th>
<th>FY 2018</th>
<th>Difference</th>
</tr>
</thead>
<tbody>
<tr>
<td>Universe: Number of adults (system stayers)</td>
<td>208</td>
<td>350</td>
<td>142</td>
</tr>
<tr>
<td>Number of adults with increased earned income</td>
<td>18</td>
<td>25</td>
<td>7</td>
</tr>
<tr>
<td>Percentage of adults who increased earned income</td>
<td>9%</td>
<td>7%</td>
<td>-2%</td>
</tr>
</tbody>
</table>

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

<table>
<thead>
<tr>
<th></th>
<th>Submitted FY 2017</th>
<th>FY 2018</th>
<th>Difference</th>
</tr>
</thead>
<tbody>
<tr>
<td>Universe: Number of adults (system stayers)</td>
<td>208</td>
<td>350</td>
<td>142</td>
</tr>
<tr>
<td>Number of adults with increased non-employment cash income</td>
<td>59</td>
<td>63</td>
<td>4</td>
</tr>
<tr>
<td>Percentage of adults who increased non-employment cash income</td>
<td>28%</td>
<td>18%</td>
<td>-10%</td>
</tr>
</tbody>
</table>

Metric 4.3 – Change in total income for adult system stayers during the reporting period

<table>
<thead>
<tr>
<th></th>
<th>Submitted FY 2017</th>
<th>FY 2018</th>
<th>Difference</th>
</tr>
</thead>
<tbody>
<tr>
<td>Universe: Number of adults (system stayers)</td>
<td>208</td>
<td>350</td>
<td>142</td>
</tr>
<tr>
<td>Number of adults with increased total income</td>
<td>67</td>
<td>78</td>
<td>11</td>
</tr>
<tr>
<td>Percentage of adults who increased total income</td>
<td>32%</td>
<td>22%</td>
<td>-10%</td>
</tr>
</tbody>
</table>
Metric 4.4 – Change in earned income for adult system leavers

<table>
<thead>
<tr>
<th></th>
<th>Submitted FY 2017</th>
<th>FY 2018</th>
<th>Difference</th>
</tr>
</thead>
<tbody>
<tr>
<td>Universe: Number of adults who exited (system leavers)</td>
<td>288</td>
<td>329</td>
<td>41</td>
</tr>
<tr>
<td>Number of adults who exited with increased earned income</td>
<td>107</td>
<td>77</td>
<td>-30</td>
</tr>
<tr>
<td>Percentage of adults who increased earned income</td>
<td>37%</td>
<td>23%</td>
<td>-14%</td>
</tr>
</tbody>
</table>

Metric 4.5 – Change in non-employment cash income for adult system leavers

<table>
<thead>
<tr>
<th></th>
<th>Submitted FY 2017</th>
<th>FY 2018</th>
<th>Difference</th>
</tr>
</thead>
<tbody>
<tr>
<td>Universe: Number of adults who exited (system leavers)</td>
<td>288</td>
<td>329</td>
<td>41</td>
</tr>
<tr>
<td>Number of adults who exited with increased non-employment cash income</td>
<td>45</td>
<td>75</td>
<td>30</td>
</tr>
<tr>
<td>Percentage of adults who increased non-employment cash income</td>
<td>16%</td>
<td>23%</td>
<td>7%</td>
</tr>
</tbody>
</table>

Metric 4.6 – Change in total income for adult system leavers

<table>
<thead>
<tr>
<th></th>
<th>Submitted FY 2017</th>
<th>FY 2018</th>
<th>Difference</th>
</tr>
</thead>
<tbody>
<tr>
<td>Universe: Number of adults who exited (system leavers)</td>
<td>288</td>
<td>329</td>
<td>41</td>
</tr>
<tr>
<td>Number of adults who exited with increased total income</td>
<td>136</td>
<td>134</td>
<td>-2</td>
</tr>
<tr>
<td>Percentage of adults who increased total income</td>
<td>47%</td>
<td>41%</td>
<td>-6%</td>
</tr>
</tbody>
</table>
Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

<table>
<thead>
<tr>
<th></th>
<th>Submitted FY 2017</th>
<th>FY 2018</th>
<th>Difference</th>
</tr>
</thead>
<tbody>
<tr>
<td>Universe: Person with entries into ES, SH or TH during the reporting period.</td>
<td>4900</td>
<td>5017</td>
<td>117</td>
</tr>
<tr>
<td>Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.</td>
<td>2232</td>
<td>2487</td>
<td>255</td>
</tr>
<tr>
<td>Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)</td>
<td>2668</td>
<td>2530</td>
<td>-138</td>
</tr>
</tbody>
</table>

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

<table>
<thead>
<tr>
<th></th>
<th>Submitted FY 2017</th>
<th>FY 2018</th>
<th>Difference</th>
</tr>
</thead>
<tbody>
<tr>
<td>Universe: Person with entries into ES, SH, TH or PH during the reporting period.</td>
<td>6949</td>
<td>6482</td>
<td>-467</td>
</tr>
<tr>
<td>Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.</td>
<td>3293</td>
<td>3265</td>
<td>-28</td>
</tr>
<tr>
<td>Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)</td>
<td>3656</td>
<td>3217</td>
<td>-439</td>
</tr>
</tbody>
</table>
Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD’s Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in FY2018 (Oct 1, 2017 - Sept 30, 2018) reporting period.

Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Change in exits to permanent housing destinations

<table>
<thead>
<tr>
<th></th>
<th>Submitted FY 2017</th>
<th>FY 2018</th>
<th>Difference</th>
</tr>
</thead>
<tbody>
<tr>
<td>Universe: Persons who exit Street Outreach</td>
<td>973</td>
<td>1190</td>
<td>217</td>
</tr>
<tr>
<td>Of persons above, those who exited to temporary &amp; some institutional destinations</td>
<td>185</td>
<td>216</td>
<td>31</td>
</tr>
<tr>
<td>Of the persons above, those who exited to permanent housing destinations</td>
<td>37</td>
<td>52</td>
<td>15</td>
</tr>
<tr>
<td>% Successful exits</td>
<td>23%</td>
<td>23%</td>
<td>0%</td>
</tr>
</tbody>
</table>

Metric 7b.1 – Change in exits to permanent housing destinations
2019 HDX Competition Report

**FY2018 - Performance Measurement Module (Sys PM)**

<table>
<thead>
<tr>
<th>Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing</th>
<th>Submitted FY 2017</th>
<th>FY 2018</th>
<th>Difference</th>
</tr>
</thead>
<tbody>
<tr>
<td>4723</td>
<td>4850</td>
<td>127</td>
<td></td>
</tr>
</tbody>
</table>

| Of the persons above, those who exited to permanent housing destinations | 1962 | 2028 | 66 |
| % Successful exits | 42% | 42% | 0% |

**Metric 7b.2 – Change in exit to or retention of permanent housing**

<table>
<thead>
<tr>
<th>Universe: Persons in all PH projects except PH-RRH</th>
<th>Submitted FY 2017</th>
<th>FY 2018</th>
<th>Difference</th>
</tr>
</thead>
<tbody>
<tr>
<td>1853</td>
<td>2318</td>
<td>465</td>
<td></td>
</tr>
</tbody>
</table>

| Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations | 1778 | 2277 | 499 |
| % Successful exits/retention | 96% | 98% | 2% |
This is a new tab for FY 2016 submissions only. Submission must be performed manually (data cannot be uploaded). Data coverage and quality will allow HUD to better interpret your Sys PM submissions.

Your bed coverage data has been imported from the HIC module. The remainder of the data quality points should be pulled from data quality reports made available by your vendor according to the specifications provided in the HMIS Standard Reporting Terminology Glossary. You may need to run multiple reports into order to get data for each combination of year and project type.

You may enter a note about any field if you wish to provide an explanation about your data quality results. This is not required.
### 2019 HDX Competition Report
#### FY2018 - SysPM Data Quality

<table>
<thead>
<tr>
<th></th>
<th>All ES, SH</th>
<th>All TH</th>
<th>All PSH, OPH</th>
<th>All RRH</th>
<th>All Street Outreach</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Number of non-DV Beds on HIC</td>
<td>1294</td>
<td>1341</td>
<td>1348</td>
<td>1122</td>
<td>805</td>
</tr>
<tr>
<td>2. Number of HMIS Beds</td>
<td>1279</td>
<td>1341</td>
<td>1348</td>
<td>1122</td>
<td>725</td>
</tr>
<tr>
<td>3. HMIS Participation Rate from HIC (%)</td>
<td>98.84</td>
<td>100.00</td>
<td>100.00</td>
<td>100.00</td>
<td>90.06</td>
</tr>
<tr>
<td>4. Unduplicated Persons Served (HMIS)</td>
<td>5051</td>
<td>5406</td>
<td>5483</td>
<td>5833</td>
<td>1498</td>
</tr>
<tr>
<td>5. Total Leavers (HMIS)</td>
<td>3939</td>
<td>4204</td>
<td>4313</td>
<td>4527</td>
<td>829</td>
</tr>
<tr>
<td>6. Destination of Don't Know, Refused, or Missing (HMIS)</td>
<td>1764</td>
<td>937</td>
<td>993</td>
<td>1220</td>
<td>280</td>
</tr>
<tr>
<td>7. Destination Error Rate (%)</td>
<td>44.78</td>
<td>22.29</td>
<td>23.02</td>
<td>26.95</td>
<td>33.78</td>
</tr>
</tbody>
</table>

8/5/2019 5:07:10 PM
# 2019 HDX Competition Report

Submission and Count Dates for TX-500 - San Antonio/Bexar County CoC

## Date of PIT Count

| Date CoC Conducted 2019 PIT Count | 1/24/2019 |

## Report Submission Date in HDX

<table>
<thead>
<tr>
<th>Submitted On</th>
<th>Met Deadline</th>
</tr>
</thead>
<tbody>
<tr>
<td>2019 PIT Count Submittal Date</td>
<td>4/29/2019</td>
</tr>
<tr>
<td>2019 HIC Count Submittal Date</td>
<td>4/29/2019</td>
</tr>
<tr>
<td>2018 System PM Submittal Date</td>
<td>5/23/2019</td>
</tr>
</tbody>
</table>
(iv) Veterans Affairs Supportive Housing (VASH)

4.3.C SELECTION METHOD

(1) SAHA must describe the method for selecting applicant families from the waiting list, including the system of admission preferences that SAHA will use [982.202(d)].

(2) Local Preferences [24 CFR 982.207; HCV p. 4-16]

(a) SAHA is permitted to establish local preferences, and to give priority to serving families that meet those criteria.

(b) HUD specifically authorizes and places restrictions on certain types of local preferences.

(c) HUD also permits SAHA to establish other local preferences, at its discretion.

(d) Any local preferences established must be consistent with SAHA’s plan and the consolidated plan, and must be based on local housing needs and priorities that can be documented by generally accepted data sources.

(e) Preferences may be verified prior to selection but must be verified by time of selection from the waiting list. If a selected preference cannot be verified by SAHA at the time the applicant is selected from the waiting list, the applicant will be returned to the waiting list in the order he or she would have been ranked had the preference not been selected.

(f) Waiting List Preferences

SAHA’S waiting list preferences are defined below and shall be assigned points as indicated. SAHA will accept applications from preference applicants even when the waiting list may otherwise be closed. Applicants who qualify for a preference will not be required to complete the online registration but will be placed directly on the waiting list in order of total combined preference points.

(i) Homeless Referrals (100 Points) – Families certified by a designated social service agency as homeless and referred to SAHA under the terms and conditions of a Memorandum of Agreement with the certifying social service agency, such as Haven for Hope, San Antonio Metropolitan Ministries, and the Center for Health Care Services.

(ii) Move On Referral (100 Points) – Families currently residing in Permanent Supportive Housing (PSH) and certified as no longer
requiring supportive services by a designated PSH provider currently partnered with SAHA.

(iii) Palo Alto Set Aside Referral (75 Points) – Homeless students referred by Palo Alto Community College who are currently enrolled in at least six (6) credit hours at Palo Alto College in a degree or certificate program.

(iv) 5-Year Mainstream Participants (75 Points) – The first 100 applicants on the tenant-based voucher waiting list who have a household member at least 18 years or older with a disability. 79 families with a non-elderly disabled Head of Household will be certified and referred by a designated social service agency currently partnered with SAHA.

(v) SAHA Program Displacement (70 Points) –

(A) Participants in “good standing” at a SAHA public housing community or a SAHA housing assistance program who will be displaced through no fault of their own; or

(B) Participants in the Project-Based Voucher program who require an emergency transfer through Violence Against Women Reauthorization Act of 2013 procedures [24 CFR 983.261].

(vi) Public Housing Demolition/Disposition (50 Points) – Residents in “good standing” at a SAHA public housing community on the date the community was approved by HUD to be disposed or demolished.

(vii) Voucher Program Return (40 Points) – Former participants under the tenant based Housing Choice Voucher Program whose assistance was terminated because SAHA did not have sufficient federal funding to continue to provide rental assistance.

(3) Income Targeting Requirement [24 CFR 982.201(b)(2)]

(a) HUD requires that extremely low-income (ELI) families make up at least 75% of the families admitted to the HCV program during SAHA’s fiscal year. ELI families are those with annual incomes at or below 30% of the area median income. To ensure this requirement is met, SAHA may skip non-ELI families on the waiting list in order to select an ELI family.

(i) SAHA will monitor progress in meeting the ELI requirement throughout the fiscal year.
19.1 GENERAL REQUIREMENTS

19.1.A OVERVIEW [24 CFR 983.5]

(1) HUD may award SAHA funding for a specified category of families on the waiting list. SAHA must use this funding only to assist the families within the specified category. Within this category of families, the order in which such families are assisted is determined according to the policies provided in Section 4.3.C.

(2) SAHA administers the following types of targeted funding:

(a) Homeless Services Voucher (HSV) Program
The Homeless Services Voucher (HSV) Program provides rental voucher assistance to homeless individuals through collaboration with various agencies with case management and supportive services provided by Haven for Hope.

(b) Moderate Rehabilitation (Mod-Rehab)
The Moderate Rehabilitation (Mod-Rehab) Program provides project-based rental assistance for low-income families. Assistance is limited to properties previously rehabilitated pursuant to a Housing Assistance Payments (HAP) Contract between an owner and SAHA.

(c) Mainstream for Persons with Disabilities
Mainstream program vouchers enable income-eligible disabled families to lease affordable private housing.

(d) Non-Elderly Disabled Vouchers (NED)
Non-Elderly Disabled Vouchers (NED) enable non-elderly disabled families to lease affordable private housing.

(e) Set Aside Homeless Voucher Program (SHVP)
The Set Aside Homeless Voucher Program (SHVP) provide rental voucher assistance to homeless individuals through a collaborative referral process with case management and supportive services provided by the Center for Health Care Services (CHCS) and San Antonio Metropolitan Ministries (SAMM).

(f) Veterans Affairs Supportive Housing (VASH)
The Veterans Affairs Supportive Housing (VASH) Program for homeless veterans combines Housing Choice Voucher (HCV) rental assistance with case management and clinical services provided by the Department of Veterans Affairs (VA) at VA medical centers and community-based outreach clinics.

(3) In accordance with Section 4.3.C, Selection Method, of this Administrative Plan, SAHA does not maintain a waiting list for homeless populations served
Vulnerability Index -
Service Prioritization Decision Assistance Tool
(VI-SPDAT)

Prescreen Triage Tool for Families
Modified With Additional CT HMIS Questions
Updated: 3-10-16

AMERICAN VERSION 2.0

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Administration

Interviewer's Name ________________ Agency ________________

☐ Team ☐ Staff ☐ Volunteer

Survey Date DD/MM/YYYY ___/___/_____ Survey Time ___:____ AM/PM

Survey Location _____________________________

Opening Script

Every assessor in your community regardless of organization completing the VI-SPDAT should use the same introductory script. In that script you should highlight the following information:

• the name of the assessor and their affiliation (organization that employs them, volunteer as part of a Point in Time Count, etc.)
• the purpose of the VI-SPDAT being completed
• that it usually takes less than 7 minutes to complete
• that only "Yes," "No," or one-word answers are being sought
• that any question can be skipped or refused
• where the information is going to be stored
• that if the participant does not understand a question that clarification can be provided
• the importance of relaying accurate information to the assessor and not feeling that there is a correct or preferred answer that they need to provide, nor information they need to conceal

Basic Information

| PARENT 1 | First Name ____________________________ Nickname ____________________________ Last Name ____________________________ |
| In what language do you feel best able to express yourself? ____________________________ |
| Date of Birth DD/MM/YYYY ___/___/_____ Age ______ Social Security Number ____________ Consent to participate ☐ Yes ☐ No |

☐ No second parent currently part of the household

| PARENT 2 | First Name ____________________________ Nickname ____________________________ Last Name ____________________________ |
| In what language do you feel best able to express yourself? ____________________________ |
| Date of Birth DD/MM/YYYY ___/___/_____ Age ______ Social Security Number ____________ Consent to participate ☐ Yes ☐ No |

IF EITHER HEAD OF HOUSEHOLD IS 60 YEARS OF AGE OR OLDER, THEN SCORE 1.
Children

1. How many children under the age of 18 are currently with you? □ Refused

2. How many children under the age of 18 are not currently with your family, but you have reason to believe they will be joining you when you get housed? □ Refused

3. IF HOUSEHOLD INCLUDES A FEMALE: Is any member of the family currently pregnant? □ Y □ N □ Refused

4. Please provide a list of children’s names and ages:

<table>
<thead>
<tr>
<th>First Name</th>
<th>Last Name</th>
<th>Age</th>
<th>Date of Birth</th>
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IF THERE IS A SINGLE PARENT WITH 2+ CHILDREN, AND/OR A CHILD AGED 11 OR YOUNGER, AND/OR A CURRENT PREGNANCY, THEN SCORE 1 FOR FAMILY SIZE.

A. History of Housing and Homelessness

5. Where do you and your family sleep most frequently? (check one)
   □ Shelters
   □ Transitional Housing
   □ Safe Haven
   □ Outdoors
   □ Other (specify):
   □ Refused


6. How long has it been since you and your family lived in permanent stable housing? □ Refused

7. In the last three years, how many times have you and your family been homeless? □ Refused

IF THE FAMILY HAS EXPERIENCED 1 OR MORE CONSECUTIVE YEARS OF HOMELESSNESS, AND/OR 4+ EPISODES OF HOMELESSNESS, THEN SCORE 1.
B. Risks

8. In the past six months, how many times have you or anyone in your family...
   a) Received health care at an emergency department/room?  ___  ☐ Refused
   b) Taken an ambulance to the hospital?  ___  ☐ Refused
   c) Been hospitalized as an inpatient?  ___  ☐ Refused
   d) Used a crisis service, including sexual assault crisis, mental health crisis, family/intimate violence, distress centers and suicide prevention hotlines?  ___  ☐ Refused
   e) Talked to police because they witnessed a crime, were the victim of a crime, or the alleged perpetrator of a crime or because the police told them that they must move along?  ___  ☐ Refused
   f) Stayed one or more nights in a holding cell, jail or prison, whether that was a short-term stay like the drunk tank, a longer stay for a more serious offence, or anything in between?  ___  ☐ Refused

IF THE TOTAL NUMBER OF INTERACTIONS EQUALS 4 OR MORE, THEN SCORE 1 FOR EMERGENCY SERVICE USE.

9. Have you or anyone in your family been attacked or beaten up since they've become homeless?  ☐ Y  ☐ N  ☐ Refused

10. Have you or anyone in your family threatened to or tried to harm themself or anyone else in the last year?  ☐ Y  ☐ N  ☐ Refused

IF “YES” TO ANY OF THE ABOVE, THEN SCORE 1 FOR RISK OF HARM.

11. Do you or anyone in your family have any legal stuff going on right now that may result in them being locked up, having to pay fines, or that make it more difficult to rent a place to live?  ☐ Y  ☐ N  ☐ Refused

IF “YES,” THEN SCORE 1 FOR LEGAL ISSUES.

12. Does anybody force or trick you or anyone in your family to do things that you do not want to do?  ☐ Y  ☐ N  ☐ Refused

13. Do you or anyone in your family ever do things that may be considered to be risky like exchange sex for money, run drugs for someone, have unprotected sex with someone they don't know, share a needle, or anything like that?  ☐ Y  ☐ N  ☐ Refused

IF “YES” TO ANY OF THE ABOVE, THEN SCORE 1 FOR RISK OF EXPLOITATION.
C. Socialization & Daily Functioning

14. Is there any person, past landlord, business, bookie, dealer, or government group like the IRS that thinks you or anyone in your family owe them money? □ Y □ N □ Refused

15. Do you or anyone in your family get any money from the government, a pension, an inheritance, working under the table, a regular job, or anything like that? □ Y □ N □ Refused

IF "YES" TO QUESTION 14 OR "NO" TO QUESTION 15, THEN SCORE 1 FOR MONEY MANAGEMENT. SCORE:

16. Does everyone in your family have planned activities, other than just surviving, that make them feel happy and fulfilled? □ Y □ N □ Refused

IF "NO," THEN SCORE 1 FOR MEANINGFUL DAILY ACTIVITY. SCORE:

17. Is everyone in your family currently able to take care of basic needs like bathing, changing clothes, using a restroom, getting food and clean water and other things like that? □ Y □ N □ Refused

IF "NO," THEN SCORE 1 FOR SELF-CARE. SCORE:

18. Is your family's current homelessness in any way caused by a relationship that broke down, an unhealthy or abusive relationship, or because other family or friends caused your family to become evicted? □ Y □ N □ Refused

IF "YES," THEN SCORE 1 FOR SOCIAL RELATIONSHIPS. SCORE:

D. Wellness

19. Has your family ever had to leave an apartment, shelter program, or other place you were staying because of the physical health of you or anyone in your family? □ Y □ N □ Refused

20. Do you or anyone in your family have any chronic health issues with your liver, kidneys, stomach, lungs or heart? □ Y □ N □ Refused

21. If there was space available in a program that specifically assists people that live with HIV or AIDS, would that be of interest to you or anyone in your family? □ Y □ N □ Refused

22. Does anyone in your family have any physical disabilities that would limit the type of housing you could access, or would make it hard to live independently because you'd need help? □ Y □ N □ Refused

23. When someone in your family is sick or not feeling well, does your family avoid getting medical help? □ Y □ N □ Refused

IF "YES" TO ANY OF THE ABOVE, THEN SCORE 1 FOR PHYSICAL HEALTH. SCORE:
24. Has drinking or drug use by you or anyone in your family led your family to being kicked out of an apartment or program where you were staying in the past? □ Y □ N □ Refused

25. Will drinking or drug use make it difficult for your family to stay housed or afford your housing? □ Y □ N □ Refused

**IF “YES” TO ANY OF THE ABOVE, THEN SCORE 1 FOR SUBSTANCE USE.**

26. Has your family ever had trouble maintaining your housing, or been kicked out of an apartment, shelter program or other place you were staying, because of:
   a) A mental health issue or concern? □ Y □ N □ Refused
   b) A past head injury? □ Y □ N □ Refused
   c) A learning disability, developmental disability, or other impairment? □ Y □ N □ Refused

27. Do you or anyone in your family have any mental health or brain issues that would make it hard for your family to live independently because help would be needed? □ Y □ N □ Refused

**IF “YES” TO ANY OF THE ABOVE, THEN SCORE 1 FOR MENTAL HEALTH.**

28. IF THE FAMILY SCORED 1 EACH FOR PHYSICAL HEALTH, SUBSTANCE USE, AND MENTAL HEALTH: Does any single member of your household have a medical condition, mental health concerns, and experience with problematic substance use? □ Y □ N □ N/A or Refused

**IF “YES”, SCORE 1 FOR TRI-MORBIDITY.**

29. Are there any medications that a doctor said you or anyone in your family should be taking that, for whatever reason, they are not taking? □ Y □ N □ Refused

30. Are there any medications like painkillers that you or anyone in your family don’t take the way the doctor prescribed or where they sell the medication? □ Y □ N □ Refused

**IF “YES” TO ANY OF THE ABOVE, SCORE 1 FOR MEDICATIONS.**

31. YES OR NO: Has your family’s current period of homelessness been caused by an experience of emotional, physical, psychological, sexual, or other type of abuse, or by any other trauma you or anyone in your family have experienced? □ Y □ N □ Refused

**IF “YES”, SCORE 1 FOR ABUSE AND TRAUMA.**
E. Family Unit

32. Are there any children that have been removed from the family by a child protection service within the last 180 days? □ Y □ N □ Refused

33. Do you have any family legal issues that are being resolved in court or need to be resolved in court that would impact your housing or who may live within your housing? □ Y □ N □ Refused

IF "YES" TO ANY OF THE ABOVE, SCORE 1 FOR FAMILY LEGAL ISSUES.

34. In the last 180 days have any children lived with family or friends because of your homelessness or housing situation? □ Y □ N □ Refused

35. Has any child in the family experienced abuse or trauma in the last 180 days? □ Y □ N □ Refused

36. IF THERE ARE SCHOOL-AGED CHILDREN: Do your children attend school more often than not each week? □ Y □ N □ N/A or Refused

IF "YES" TO ANY OF QUESTIONS 34 OR 35, OR "NO" TO QUESTION 36, SCORE 1 FOR NEEDS OF CHILDREN.

37. Have the members of your family changed in the last 180 days, due to things like divorce, your kids coming back to live with you, someone leaving for military service or incarceration, a relative moving in, or anything like that? □ Y □ N □ Refused

38. Do you anticipate any other adults or children coming to live with you within the first 180 days of being housed? □ Y □ N □ Refused

IF "YES" TO ANY OF THE ABOVE, SCORE 1 FOR FAMILY STABILITY.

39. Do you have two or more planned activities each week as a family such as outings to the park, going to the library, visiting other family, watching a family movie, or anything like that? □ Y □ N □ Refused

40. After school, or on weekends or days when there isn't school, is the total time children spend each day where there is no interaction with you or another responsible adult...

a) 3 or more hours per day for children aged 13 or older? □ Y □ N □ Refused

b) 2 or more hours per day for children aged 12 or younger? □ Y □ N □ Refused

41. IF THERE ARE CHILDREN BOTH 12 AND UNDER & 13 AND OVER: Do your older kids spend 2 or more hours on a typical day helping their younger sibling(s) with things like getting ready for school, helping with homework, making them dinner, bathing them, or anything like that? □ Y □ N □ N/A or Refused

IF "NO" TO QUESTION 39, OR "YES" TO ANY OF QUESTIONS 40 OR 41, SCORE 1 FOR PARENTAL ENGAGEMENT.
Scoring Summary

<table>
<thead>
<tr>
<th>DOMAIN</th>
<th>SUBTOTAL</th>
<th>RESULTS</th>
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</thead>
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<td>PRE-SURVEY</td>
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<td></td>
</tr>
<tr>
<td>A. HISTORY OF HOUSING &amp; HOMELESSNESS</td>
<td>2</td>
<td></td>
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<tr>
<td>B. RISKS</td>
<td>4</td>
<td>Score: 0-3: no housing intervention</td>
</tr>
<tr>
<td>C. SOCIALIZATION &amp; DAILY FUNCTIONS</td>
<td>4</td>
<td>4-8: an assessment for Rapid Re-Housing</td>
</tr>
<tr>
<td>D. WELLNESS</td>
<td>6</td>
<td>9+: an assessment for Permanent Supportive Housing/Housing First</td>
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<tr>
<td>E. FAMILY UNIT</td>
<td>4</td>
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</tr>
<tr>
<td>GRAND TOTAL:</td>
<td>22</td>
<td></td>
</tr>
</tbody>
</table>

Follow-Up Questions

On a regular day, where is it easiest to find you and what time of day is easiest to do so?  
place: _____________________________ 
time: ___ : ___ or Morning/Afternoon/Evening/Night

Is there a phone number and/or email where someone can safely get in touch with you or leave you a message?  
phone: (____) _____ - ________ 
email: _____________________________

Ok, now I'd like to take your picture so that it is easier to find you and confirm your identity in the future. May I do so?  
☐ Yes  ☐ No  ☐ Refused

Communities are encouraged to think of additional questions that may be relevant to the programs being operated or your specific local context. This may include questions related to:

- military service and nature of discharge
- ageing out of care
- mobility issues
- legal status in country
- income and source of it
- current restrictions on where a person can legally reside
- children that may reside with the adult at some point in the future
- safety planning

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ADDITIONAL CT HMIS QUESTIONS

1. Number of adults in the household: _______

2. Number of children under the age of 18 in the household: _______

3. HIV / AIDS: ☐ Y  ☐ N  ☐ Refused

4. Has physical violence, threat of physical violence, or stalking by a spouse or intimate partner caused or contributed to your current homelessness? ☐ Y  ☐ N  ☐ Refused

5. Domestic violence victim/survivor: ☐ Y  ☐ N  ☐ Refused

   If Yes, when the experience occurred: ☐ Within the past three months  ☐ 3–6 months
   ☐ 6 months to one year    ☐ One year or more  ☐ Doesn’t Know  ☐ Refused

6. Are you currently working with a case worker from DCF? ☐ Y  ☐ N  ☐ Refused

7. Have you slept on the streets/place not meant for human habitation or in a shelter in a state other than CT in the past 3 years? ☐ Y  ☐ N  ☐ Refused

8. Additional Intake / CAN Specific Notes (optional):

________________________________________________________________________
________________________________________________________________________
________________________________________________________________________
Vulnerability Index -
Service Prioritization Decision Assistance Tool
(VI-SPDAT)

Prescreen Triage Tool for Single Adults
Modified With Additional CT HMIS Questions
Updated: 3-10-16

AMERICAN VERSION 2.0

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Administration

Interviewer’s Name  
Agency  
☐ Team  
☐ Staff  
☐ Volunteer  

Survey Date  
Survey Time  
Survey Location  

□/□/□□□□ □:□ AM/PM

Opening Script

Every assessor in your community regardless of organization completing the VI-SPDAT should use the same introductory script. In that script you should highlight the following information:

- the name of the assessor and their affiliation (organization that employs them, volunteer as part of a Point in Time Count, etc.)
- the purpose of the VI-SPDAT being completed
- that it usually takes less than 7 minutes to complete
- that only “Yes,” “No,” or one-word answers are being sought
- that any question can be skipped or refused
- where the information is going to be stored
- that if the participant does not understand a question or the assessor does not understand the question that clarification can be provided
- the importance of relaying accurate information to the assessor and not feeling that there is a correct or preferred answer that they need to provide, nor information they need to conceal

Basic Information

First Name  
Nickname  
Last Name  

In what language do you feel best able to express yourself? ____________________________

Date of Birth  
Age  
Social Security Number  
Consent to participate  

□/□/□□□□  □□□□□□□□□□□□□□☐ Yes  ☐ No

IF THE PERSON IS 60 YEARS OF AGE OR OLDER, THEN SCORE 1.
A. History of Housing and Homelessness

1. Where do you sleep most frequently? (check one)
   □ Shelters
   □ Transitional Housing
   □ Safe Haven
   □ Outdoors
   □ Other (specify):
   □ Refused
   SCORE:

IF THE PERSON ANSWERS ANYTHING OTHER THAN "SHELTER", "TRANSITIONAL HOUSING", OR "SAFE HAVEN", THEN SCORE 1.

2. How long has it been since you lived in permanent stable housing?
   _______ □ Refused

3. In the last three years, how many times have you been homeless?
   _______ □ Refused

IF THE PERSON HAS EXPERIENCED 1 OR MORE CONSECUTIVE YEARS OF HOMELESSNESS, AND/OR 4+ EPISODES OF HOMELESSNESS, THEN SCORE 1.

B. Risks

4. In the past six months, how many times have you...
   a) Received health care at an emergency department/room?
      _______ □ Refused
   b) Taken an ambulance to the hospital?
      _______ □ Refused
   c) Been hospitalized as an inpatient?
      _______ □ Refused
   d) Used a crisis service, including sexual assault crisis, mental health crisis, family/intimate violence, distress centers and suicide prevention hotlines?
      _______ □ Refused
   e) Talked to police because you witnessed a crime, were the victim of a crime, or the alleged perpetrator of a crime or because the police told you that you must move along?
      _______ □ Refused
   f) Stayed one or more nights in a holding cell, jail or prison, whether that was a short-term stay like the drunk tank, a longer stay for a more serious offence, or anything in between?
      _______ □ Refused

IF THE TOTAL NUMBER OF INTERACTIONS EQUALS 4 OR MORE, THEN SCORE 1 FOR EMERGENCY SERVICE USE.

SCORE:

5. Have you been attacked or beaten up since you’ve become homeless?
   □ Y □ N □ Refused

6. Have you threatened to or tried to harm yourself or anyone else in the last year?
   □ Y □ N □ Refused

IF "YES" TO ANY OF THE ABOVE, THEN SCORE 1 FOR RISK OF HARM.

SCORE:
7. Do you have any legal stuff going on right now that may result
   in you being locked up, having to pay fines, or that make it
   more difficult to rent a place to live?  □ Y  □ N  □ Refused

IF “YES,” THEN SCORE 1 FOR LEGAL ISSUES.  SCORE:

8. Does anybody force or trick you to do things that you do not
   want to do?  □ Y  □ N  □ Refused

9. Do you ever do things that may be considered to be risky
   like exchange sex for money, run drugs for someone, have
   unprotected sex with someone you don’t know, share a
   needle, or anything like that?  □ Y  □ N  □ Refused

IF “YES” TO ANY OF THE ABOVE, THEN SCORE 1 FOR RISK OF EXPLOITATION.  SCORE:

C. Socialization & Daily Functioning

10. Is there any person, past landlord, business, bookie, dealer,
    or government group like the IRS that thinks you owe them
    money?  □ Y  □ N  □ Refused

11. Do you get any money from the government, a pension,
    an inheritance, working under the table, a regular job, or
    anything like that?  □ Y  □ N  □ Refused

IF “YES” TO QUESTION 10 OR “NO” TO QUESTION 11, THEN SCORE 1 FOR MONEY
    MANAGEMENT.  SCORE:

12. Do you have planned activities, other than just surviving, that
    make you feel happy and fulfilled?  □ Y  □ N  □ Refused

IF “NO,” THEN SCORE 1 FOR MEANINGFUL DAILY ACTIVITY.  SCORE:

13. Are you currently able to take care of basic needs like bathing,
    changing clothes, using a restroom, getting food and clean
    water and other things like that?  □ Y  □ N  □ Refused

IF “NO,” THEN SCORE 1 FOR SELF-CARE.  SCORE:

14. Is your current homelessness in any way caused by a
    relationship that broke down, an unhealthy or abusive
    relationship, or because family or friends caused you to
    become evicted?  □ Y  □ N  □ Refused

IF “YES,” THEN SCORE 1 FOR SOCIAL RELATIONSHIPS.  SCORE:
D. Wellness

15. Have you ever had to leave an apartment, shelter program, or other place you were staying because of your physical health? □ Y □ N □ Refused

16. Do you have any chronic health issues with your liver, kidneys, stomach, lungs or heart? □ Y □ N □ Refused

17. If there was space available in a program that specifically assists people that live with HIV or AIDS, would that be of interest to you? □ Y □ N □ Refused

18. Do you have any physical disabilities that would limit the type of housing you could access, or would make it hard to live independently because you’d need help? □ Y □ N □ Refused

19. When you are sick or not feeling well, do you avoid getting help? □ Y □ N □ Refused

20. FOR FEMALE RESPONDENTS ONLY: Are you currently pregnant? □ Y □ N □ N/A or Refused

If "Yes" to any of the above, then score 1 for Physical Health.

21. Has your drinking or drug use led you to being kicked out of an apartment or program where you were staying in the past? □ Y □ N □ Refused

22. Will drinking or drug use make it difficult for you to stay housed or afford your housing? □ Y □ N □ Refused

If "Yes" to any of the above, then score 1 for Substance Use.

23. Have you ever had trouble maintaining your housing, or been kicked out of an apartment, shelter program or other place you were staying, because of:
   a) A mental health issue or concern? □ Y □ N □ Refused
   b) A past head injury? □ Y □ N □ Refused
   c) A learning disability, developmental disability, or other impairment? □ Y □ N □ Refused

24. Do you have any mental health or brain issues that would make it hard for you to live independently because you’d need help? □ Y □ N □ Refused

If "Yes" to any of the above, then score 1 for Mental Health.

If the respondent scored 1 for Physical Health and 1 for Substance Use and 1 for Mental Health, score 1 for Tri-Morbidity.
25. Are there any medications that a doctor said you should be taking that, for whatever reason, you are not taking?  □ Y  □ N  □ Refused

26. Are there any medications like painkillers that you don’t take the way the doctor prescribed or where you sell the medication?  □ Y  □ N  □ Refused

IF “YES” TO ANY OF THE ABOVE, SCORE 1 FOR MEDICATIONS.  

SCORE:

27. YES OR NO: Has your current period of homelessness been caused by an experience of emotional, physical, psychological, sexual, or other type of abuse, or by any other trauma you have experienced?  □ Y  □ N  □ Refused

IF “YES”, SCORE 1 FOR ABUSE AND TRAUMA.  

SCORE:

Scoring Summary

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<thead>
<tr>
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<td>PRE-SURVEY</td>
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<td>A. HISTORY OF HOUSING &amp; HOMELESSNESS</td>
<td>2/2</td>
<td></td>
</tr>
<tr>
<td>B. RISKS</td>
<td></td>
<td></td>
</tr>
<tr>
<td>C. SOCIALIZATION &amp; DAILY FUNCTIONS</td>
<td>4/4</td>
<td></td>
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<tr>
<td>D. WELLNESS</td>
<td></td>
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<tr>
<td>GRAND TOTAL:</td>
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Score: Recommendation:
0-3: no housing intervention
4-7: an assessment for Rapid Re-Housing
8+: an assessment for Permanent Supportive Housing/Housing First

Follow-Up Questions

On a regular day, where is it easiest to find you and what time of day is easiest to do so?
place: __________________________
time: ___________ or Morning/Afternoon/Evening/Night

Is there a phone number and/or email where someone can safely get in touch with you or leave you a message?
phone: (____) ____-___________
email: _______________________

Ok, now I'd like to take your picture so that it is easier to find you and confirm your identity in the future. May I do so?  □ Yes  □ No  □ Refused

Communities are encouraged to think of additional questions that may be relevant to the programs being operated or your specific local context. This may include questions related to:

- military service and nature of discharge
- aging out of care
- mobility issues
- legal status in country
- income and source of it
- current restrictions on where a person can legally reside
- children that may reside with the adult at some point in the future
- safety planning
ADDITIONAL CT HMIS QUESTIONS

1. Number of adults in the household: __________

2. Number of children under the age of 18 in the household: __________

3. HIV / AIDS: ☐ Y ☐ N ☐ Refused

4. Has physical violence, threat of physical violence, or stalking by a spouse or intimate partner caused or contributed to your current homelessness? ☐ Y ☐ N ☐ Refused

5. Domestic violence victim/survivor: ☐ Y ☐ N ☐ Refused
   If Yes, when the experience occurred: ☐ Within the past three months ☐ 3–6 months ☐ 6 months to one year ☐ One year or more ☐ Doesn’t Know ☐ Refused

6. Are you currently working with a case worker from DCF? ☐ Y ☐ N ☐ Refused

7. Have you slept on the streets/place not meant for human habitation or in a shelter in a state other than CT in the past 3 years? ☐ Y ☐ N ☐ Refused

8. Additional Intake / CAN Specific Notes (optional):

__________________________________________________________________________
__________________________________________________________________________
__________________________________________________________________________
September 6, 2019

To: Applicants of the 2019 HUD CoC Program NOFA Competition – San Antonio Metropolitan Ministries (SAMM); Haven for Hope; Family Violence Prevention Services (FVPS); American G.I. Forum – National Veterans Outreach Project (AGIF-NVOP); The Center for Healthcare Services (CHCS); The Salvation Army (TSA); Endeavors; San Antonio AIDS Foundation (SAAF); St. Vincent de Paul (SVDP)

From: The South Alamo Regional Alliance for the Homeless (SARAH) – Emily Miller, CoC Planning Manager

RE: Notification of Acceptance and Ranking of CoC Projects

Congratulations!

This is to inform you that the SARAH Board of Directors has approved the ranking list for the 2019 HUD Continuum of Care NOFA application. The listing is attached.

Recipients of this email, as documented by the attached list, submitted renewal and/or new project applications that have been accepted and ranked by the CoC. The column furthest to the right indicates whether the amount ranked is equal to the amount requested. Applicants whose funding request was reduced will receive a separate notification informing them of the reduction and the reasons for the reduction.

Many thanks for all that you do to prevent and end homelessness in San Antonio/Bexar County, and further thanks for continuing those efforts in the upcoming year!

Any entities with a grievance regarding funding or ranking may submit an appeal to SARAH. Any grievances/appeals must be filed immediately because of the shortness of time prior to the HUD deadline. Any applicant that is not satisfied with their appeal has the right to appeal directly to HUD. Please see the HUD 2019 CoC NOFA for full information on how to appeal directly to HUD or to file a solo application.

Thank you!
Emily

Emily Miller, M.A.Ed.
Continuum of Care Planning Manager
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4100 E. Piedras Suite 105 | San Antonio, TX 78228 | 210.876.0720
emilymiller@sarahomeless.org
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**Total funds Ranked**

$9,954,044

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**DV Bonus Projects**

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**Total funds from DV Bonus**

$1,094,664.00
Good morning!

On behalf of the SARAH Board, I need to inform you that your requested funding for the new project, Scattered Sites PSH Expansion, has been reduced from the requested $267,389 to $197,340.

The reason for this reduction is that there was insufficient funding available from bonus funds to fully fund the amount requested. The CoC is not allowed by HUD to apply for more funding that is available to it through bonus or reallocated funding. Since the request exceeded available funding, it was necessary to request that your organization agree to reduced funding.

Many thanks for all that you do to prevent and end homelessness in San Antonio/Bexar County, and further thanks for continuing those efforts in the upcoming year.

Any entities with a grievance regarding funding or ranking may submit an appeal to SARAH. Any grievances/appeals must be filed immediately because of the shortness of time prior to the HUD deadline. Any applicant that is not satisfied with their appeal has the right to appeal directly to HUD. Please see the HUD 2019 CoC NOFA for full information on how to appeal directly to HUD or to file a solo application.

Please note your application has been amended in e-snaps so that you may make adjustments to your project budget. Please resubmit by Friday, September 13th with the corrected budget to reflect the approved amount.

Thanks!
Emily
Good morning,

On behalf of the SARAH Board, I need to inform you that your requested funding for the new project, SAMM Housing First 5, has been rejected for funding in this year’s competition.

The reason for this rejection is that there was insufficient funding available from reallocation and bonus funds to fully fund the amount requested. The CoC is not allowed by HUD to apply for more funding that is available to it through bonus or reallocated funding. Since the request exceeded available funding, it was necessary to request that your organization agree to reduced funding. Additionally the Independent Review Team (IRT) was unable to award this project application full points in the project scoring due to the late submission.

Many thanks for all that you do to prevent and end homelessness in San Antonio/Bexar County, and further thanks for continuing those efforts in the upcoming year.

Any entities with a grievance regarding funding or ranking may submit an appeal to SARAH. Any grievances/appeals must be filed immediately because of the shortness of time prior to the HUD deadline. Any applicant that is not satisfied with their appeal has the right to appeal directly to HUD. Please see the HUD 2019 CoC NOFA for full information on how to appeal directly to HUD or to file a solo application.

Thank you,
Emily

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emilymillersarahhomeless.org
www.sarahomeless.org
Good morning,

On behalf of the SARAH Board, I need to inform you that your requested funding for the new project, FY2019 CoC Renewal Expansion Endeavors Fairweather Family Lodge, has been rejected for funding in this year’s competition.

The reason for this rejection is that there was insufficient funding available from bonus funds to fully fund the amount requested. The CoC is not allowed by HUD to apply for more funding that is available to it through bonus or reallocated funding. Additionally the Independent Review Team (IRT) considered the request for funds for expansion of several staff without including an expansion of housing units to add to the project outside of the CoC’s priority for maximizing the bonus funds available to this community in this competition.

Many thanks for all that you do to prevent and end homelessness in San Antonio/Bexar County, and further thanks for continuing those efforts in the upcoming year.

Any entities with a grievance regarding funding or ranking may submit an appeal to SARAH. Any grievances/appeals must be filed immediately because of the shortness of time prior to the HUD deadline. Any applicant that is not satisfied with their appeal has the right to appeal directly to HUD. Please see the HUD 2019 CoC NOFA for full information on how to appeal directly to HUD or to file a solo application.

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## San Antonio / Bexar County 2019 CoC Project Ranking

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**Total funds from DV Bonus** $1,094,664.00
The 2019 CoC NOFA Application Materials have been released! We welcome renewal projects as well as brand new applicants to apply! Learn more by clicking here or download the documents below.

The following funding is available:

- **Annual Renewal Demand - $9.39 Million** to renew existing CoC-funded projects.
• **Bonus Funding** - $554,461 for Permanent Supportive Housing (PSH), Rapid Rehousing (RRH), Joint Transitional/Rapid Rehousing, HMIS, and Coordinated Entry.

• **Domestic Violence Bonus Funding** - $1.11 Million dedicated funding for survivors of Domestic Violence for Rapid Rehousing (RRH), Joint Transitional Housing/Rapid Rehousing, and Coordinated Entry.

**Deadlines:**

**August 12th | Renewal & 1st Time Renewal Applications Due**

**August 15th | New Applications Due**

Please contact Emily Miller for questions:
EmilyMiller@SARAHomeless.org

**Join us for our**

**New & Renewal Project Application Information Session**
Friday, July 26, 2019 at 11:00am

Join the meeting from your computer, tablet or smartphone by **clicking here**

You can also dial in using your phone.
Funding Opportunity Available!

Join us this Friday to learn more

| Friday, July 26th at 11:00am |

FY 19 CoC NOFA New & Renewal Project Application Information Session

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Learn more by reading below!

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[SARAH NOFA 2019 Timeline (PDF)]

[2019 NOFA Request for Applications (PDF)]

[2019 NOFA Application Instructions (PDF)]

[SARAH NOFA Website Page]

The South Alamo Regional Alliance for the Homeless | 4100 E. Piedras, Suite 105, San Antonio, TX 78228

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2019 NOFA Competition - DV Bonus Funds Still Available!

SARAH is extending the 2019 CoC Program NOFA Competition to accept NEW Applications for the Domestic Violence Bonus funding!

There is $583,006 available for NEW Rapid Re-Housing or Joint Transitional Housing/Rapid Re-Housing projects in the San Antonio/Bexar County community!

Deadline extended to Monday, August 26, 2019 at 12:00pm CDT

*This extension is granted to New Applicants under the DV Bonus ONLY. Note there is a 25% match requirement and the total amount of the grant can include 10% in administrative costs*

Questions? Please contact Emily Miller at EmilyMiller@SARAHomless.org or 210-876-0720 or refer to links below for more information!
2019 CoC NOFA Competition Policies

CONTINUUM OF CARE PROGRAM GRANT (PAGE 44)

CoC Project Ranking and Funding Decision Process

SARAH staff, with assistance from its Board of Directors, will recruit participants for an Independent Review Team (IRT), whose primary purpose will be to carry out the project ranking and funding decisions for the Continuum of Care Program local competition. The IRT also may serve in other prioritization and funding allocation capacities as determined by SARAH staff.

The Board of Directors will appoint the Chair of the IRT and make an annual call for nominations for members. The Board of Directors will elect up to seven (7) IRT members from the slate of nominees.

Independent Review Team

IRT members (including members of their immediate families) may not be employees, contractors, or serve in any representative capacity of an applicant or a subrecipient agency party to a funding application.

CoC Program Ranking Policy

SARAH will hold a training, open to the public, to train the IRT to perform the project ranking and prioritization process. The IRT training will follow HUD guidance and the prioritization and ranking rules within the CoC Program Notice of Funding Availability (NOFA) and SARAH policies.

The IRT will conduct two private meetings, which will include SARAH staff, as part of the project review and selection process. The first meeting will review and confirm receipt of all CoC Program Application Materials. SARAH staff, in coordination with the IRT Chair, will provide final instructions to the committee on the review process. The second meeting will center on the final review, prioritization, and funding decisions. Additional meetings may be scheduled, depending on the timing of the NOFA, to complete reviews for renewal applications, new applications, and to update the ranking policy if necessary due to new HUD requirements or policy changes.

Project Placement: Tier 1

HMIS and Coordinated Entry Renewal Grants will be placed in Tier 1 as they are core operations for the Continuum of Care. HMIS and the Coordinated Entry Expansion and/or Consolidated Grant ranking positions will be recommended by the Independent Review Team.

Project Placement: Tier 2

Project score determines tier 2 placement, with special consideration for projects that serve a high priority population or many clients.

Both new and renewal projects are ranked solely by score, with renewal projects having an advantage of being scored on 150-points scale, compared to new projects being scored on a 100-points scale. 5 Bonus Points will be awarded by the IRT in the final ranking process to any New Project application.
which, by design, will maximize System Performance Measures for the CoC and thereby increase the competitiveness of the CoC in the national competition.

Renewal Projects

Renewal Projects are evaluated using the CoC-Approved Renewal Scoring Tool, which is primarily focused on project performance based on the HUD System Performance Measures. Additional points are given for the following:
- Demonstration of eLOCCS drawdowns and utilization of grant funds
- Housing First orientation and fidelity
- Integrity of Equal Access Policies
- Serving as a Coordinated Entry Hub or completing Coordinated Entry assessments in the field
- Meeting PIT Team Lead requirements as outlined in executed TX-500 Continuum of Care Project Agreement MOU between SARAH and the grantee
- Assessment of cost per client in facilitating the project

Consolidated grant performance will be averaged from previous grants and consolidated into one score for ranking. Projects focusing on serving survivors of Domestic Violence (DV) will be evaluated with a specialized DV Performance Scorecard which measures outcomes specific to the population.

New Projects

New Projects are evaluated based on the experience of the requesting grantee, project descriptions, proposed Housing First orientation and policy, and the priority of the proposed population to serve. Renewal projects that reallocate to new projects based on funding priorities and gaps identified by the Board of Directors will receive extra points. Funding priorities will be posted to the SARAH website.

Additional Ranking Policies

- Projects with equal scores are ranked by project component type.
- Projects with equal scores and the same component type will be ranked based on cost per client.

SARAH will prepare the project priority list and funding decision as instructed by the IRT. The IRT Chair will present the list and the Chair’s report at the next Board of Directors meeting. The Board of Directors will vote to accept the decisions of the IRT. The Board of Directors is the final decision-making body for the determination of project priorities and funding levels.

The Board of Directors may also direct SARAH to make minor budgetary corrections, as needed, consistent with HUD application rules and funds allocated to the CoC. SARAH will be charged with communicating budget adjustments to individual applicants and instructing them to make changes before submitting the final CoC application to HUD.

Grievance and Appeals Process
Provisions at 24 CFR 578.9 require CoCs to design, operate and follow a collaborative process for the development of an application in response to a NOFA issued by HUD. As part of this collaborative process, CoCs must implement internal competition deadlines to ensure transparency and fairness at the local level.

Any project applicant that submits a project that the CoC rejected in the local competition must have been notified in writing by the CoC, outside of e-snarps, with an explanation for the decision to reject the project(s).

The Appeals Process outlined below is a statement to eligible organizations. SARAH is committed to fairness and openness in the HUD CoC funding process.

Except for the amount of the HUD CoC allocation available to SARAH and cost eligibility, the CoC Board is the primary decision-maker in the review process.

- The Independent Review Team will review all applications and make project ranking recommendations to the SARAH Board.
- SARAH will make the final rankings and notify all project applicants no later than 15 days before the application deadline regarding whether their project applications would be included as part of the CoC Consolidated Application submission and the approved community ranking.
- If the application was rejected, or if the applicant objects to their ranking position, applicants have three (3) calendar days from the ranking announcement to make a formal appeal. If they wish to do so, they must notify the SARAH Executive Director, in writing, of the appeal with specific reasons why the applicant believes the project was unfairly rejected or ranked.
- The SARAH Executive Director will notify the Board of the appeal and a conference call will be held to discuss if the appeal has merit based on the criteria in 24 CFR 578.35. At least two (2) Board members must participate in the call.
- If it is determined that the appeal does not have merit, the applicant will be notified in writing. The CoC Board President and an additional board member selected by the President will hear the appeal within three (3) days and make a final determination. The applicant will be notified in writing within three (3) days of the appeal decision.
- Project applicants whose project was rejected may appeal the local CoC competition decision to HUD, if the project applicant believes it was denied the opportunity to participate in the local CoC planning process in a reasonable manner, by submitting a Solo Application in e-snarps directly to HUD prior to the application deadline.

**Grant Reallocation Policy**

**Voluntary Reallocation**

Existing CoC project grantees of any project type may, in part or in whole, voluntarily reallocate their grants. Grants may be reallocated to a project type which meets the Funding Priorities established for the competition. SARAH staff offer technical support and approval letters for grantees reallocating to meet HUD and community priorities.

Existing CoC grantees of any project type may also voluntarily reallocate their funds to the pool of new project dollars for community members to apply for.
Additional points will be awarded to projects voluntarily reallocating to a project type listed in the Funding Priorities established for the competition.

Involuntary Reallocation

SARAH and the NOFA Independent Review Team (IRT) will review each renewal project annually to determine the applicant’s performance and rate of expenditure. If significant deficiencies are found with a project during the review process, the project may be placed on a CoC Project Quality Improvement Plan (QIP).

The QIP will be customized based on the specific issues of the project with deficiencies. The plan will be drafted by SARAH staff (with recommendations from the Independent Review Team after the annual review) and approved by the Board of Directors. The renewal applicant will have seven (7) calendar days to appeal the participation in the performance improvement plan by writing an appeal letter to the Board. The Board will make the final determination.

SARAH’s Board of Directors will review the project’s progress six (6) months after the close of the Notice of Funding Availability (NOFA). If the project has not shown progress toward the targets outlined in their QIP at a level satisfactory to the Board of Directors, the project will be involuntarily reallocated for the next funding cycle.

Significant De-obligated Funds

All projects are expected to expend 100% percent of their project funds. Any project that de-obligates more than 10% of its funds or $25,000 in any HUD contract year is considered to have incurred a de-obligation deficiency. Recipients with an unexpended balance that meets or exceeds the threshold specified above will be subjected to a reduction in renewal grant amount with the unspent funds being added to the pool of funds available for reallocation.

Projects with a de-obligation deficiency will be required to submit a spending plan to SARAH. The Board of Directors will require a quarterly update on the progress of meeting the spending plan. If at the end of the grant, a project incurs a second de-obligation deficiency, the project will be reduced to the amount expended at the end of the 12 or 24-month review. An exception to this policy may be made for new projects that could not expend funds due to implementation barriers. The Board of Directors reserves the right to place a project on a spending plan at any time if funds are not being drawn down during routine financial monitoring.
Instructions for Submitting New and Renewal Applications for the 2019 CoC Program Competition NOFA
SAN ANTONIO/BEXAR COUNTY Continuum of Care

Application submission instructions:
New and Renewal Applications must be submitted in E-SNAPS by the application deadlines specified below by application type. Additionally, all applicants must follow the instructions described in this document for each application type to be awarded full points under “Application Instructions” in the competition scoring:

- All applicants must submit an electronic version of their application package. The electronic version must be assembled in accordance with the instructions below and submitted via the assigned Google Form listed below by Application type.
- Applicants must submit five (5) hard copies of a printout of the entire application package to the SARAH Office (4100 E. Piedras Drive Suite 105; San Antonio, TX 78228) by the submission deadline in the following format:
  - 8.5” x 11” paper size
  - White paper
  - Double-sided pages only
  - No staples
  - Cover sheet titling and dividing each document
  - E-SNAPS Application Section 3b “Project Description” print out only
    - Please do not print the entire application from E-SNAPS
  - Each attachment required for the project application must be included
  - A printout of the completed Google Form submitted, to include the supplemental questions for each project application for required information and/or bonus points
  - Renewal Applications ONLY: To locate the CoC Performance Scorecard report, login to HMIS and navigate to the reporting screen. In the left-hand menu, select “Local Compliance Reports”. Once on the “Local Compliance Reports” page, scroll to the bottom and select “CoC Performance Scorecard 2019” to run the report.

A Renewal Application is completed for projects that have already been renewed at least once and have a full 12 months of performance data reported in HMIS.

- **E-SNAPS**: All renewal applicants must submit a full renewal application in E-SNAPS by the submission deadline of August 12, 2019 at 6:00 p.m. CDT.

- **SARAH Competition Requirements**: In addition, the following information must be submitted to SARAH in the formats specified in Application Instructions:
  - All Renewal applications must be uploaded to the Google Form entitled “2019 CoC Program NOFA: Renewal Application” located at https://forms.gle/XTNQCUBouM6s5hRA with the following attachments in PDF format:
    - E-SNAPS Application Section 3b “Project Description”
    - The CoC Performance Scorecard for the project covering the calendar year 2018 (Report Period from 01/01/2018 – 12/31/2018)
The following documents related to fiscal management:
- Written fiscal P&P
- Comprehensive annual budget for most recent executed contract
- Supporting documentation of match dollars
- Cost per client description
- Final close-out report from most recent completed grant

The following program Policies and Procedures (note: Reference to at least one Evidence Based Practice will add points to the overall score for this section):
- Client confidentiality
- Intake policies
- Termination policies
- VAWA policies

The supplemental narratives to include the following information for bonus points:
- SOAR: Demonstrate at least (1) SOAR Application has been completed by a program staff assigned to this project in the last 12 months
- Coordinated Entry: Demonstrate the Applicant dedicates staff time and / or facilities to operate a CE Hub or dedicates staff to complete CE Assessments.
- Funding Priority: Applicant is applying to serve a priority population defined in the 2019 NOFA Competition Funding Priorities
  - This information must also be submitted by the submission deadline of August 12, 2019 at 6:00 p.m. CDT.

1st Time Renewal Applications:

A 1st Time Renewal Application is a renewal application completed for projects that have not yet been renewed and/or those that do not have a full year of performance data.
- E-SNAPS: All 1st Time Renewal applicants must submit a full renewal application in E-SNAPS by the submission deadline of August 12, 2019 at 6:00 p.m. CDT.
- SARAH Competition Requirements: In addition, the following information must be submitted to SARAH in the formats specified in Application Instructions:
  - All 1st Time Renewal applications must be uploaded to the Google Form entitled “2019 CoC Program NOFA: 1st Time Renewal Application” located at https://forms.gle/i6JZNEEuJHRT4RL7 with the following attachments in PDF format:
    - E-SNAPS Application Section 3b “Project Description”
    - The following documents related to fiscal management:
      - Written fiscal P&P
      - Conflict of interest policy
      - Supporting documentation of match dollars
      - Most recent audit results (if none, indicate none in Google Form)
      - Spending plan and timeline with grant execution dates
      - Cost per client description
      - Quarterly eLOCCS drawdowns, if applicable
The following program Policies and Procedures (note: Reference to at least one Evidence Based Practice will add points to the overall score for this section):

- Client confidentiality
- Intake policies
- Termination policies
- VAWA policies

The supplemental questions to include the following required information:

- **Coordinated Entry**: Applicant provides a written plan for joining the Coordinated Entry process
- **Landlord Engagement**: Applicant provides a detailed strategic plan for engaging and retaining landlords to partner with the program

The supplemental questions to include the following information for bonus points:

- **SOAR**: Demonstrate at least (1) SOAR certified staff is assigned to the project or staff will be certified in 6 months
- **Coordinated Entry**: Demonstrate the Applicant dedicates staff time and/or facilities to operate a CE Hub or dedicates staff to complete CE Assessments.
- **Funding Priority**: Applicant is applying to serve a priority population defined in the 2019 NOFA Competition Funding Priorities

This information must also be submitted by the submission deadline of August 12, 2019 at 6:00 p.m. CDT.


A New Application is for any project that is being newly created and includes expansions.

- **E-SNAPS**: All New Project applicants must submit a full new application in E-SNAPS by the submission deadline of **August 15, 2019 at 6:00 p.m. CDT.**

- **SARAH Competition Requirements**: In addition, the following information must be submitted to SARAH in the formats specified in Application Instructions:
  - All New applications must be uploaded to the Google Form entitled “2019 CoC Program NOFA: New Application” located at https://forms.gle/ynPp8EESZbSi7sg9 with the following attachments in PDF format:
    - **E-SNAPS Application Section 3b “Project Description”**
    - The following documents related to fiscal management:
      - Supporting documentation of match dollars
      - Cost per client description
      - Annual budget proposal
      - Program staffing overview
      - Ratio of Supportive Services versus Administrative costs
    - The supplemental questions to include the following required information:
      - **Strategy**: to develop the following Policies and Procedures:
        - Intake strategy
        - Strategies for housing retention
        - Termination strategy
      - **Grant Experience**: to include the following information:
        - Homeless service delivery and Evidence Based Practices
HUD funding / other grant funding and grant execution
- Grant Execution Plan to include the following information:
  o Applicant thoroughly describes a plan to rapidly implement the program through a detailed schedule of activities on a monthly timeline
- Landlord Engagement Plan
  o Applicant provides a detailed strategic plan for engaging and retaining landlords to partner with the program
- The supplemental questions to include the following information for bonus points:
  o SOAR: Demonstrate at least (1) staff assigned to the project is / will be SOAR certified within 6 months of grant execution
  o Coordinated Entry: Demonstrate the Applicant plans to dedicate staff time and / or facilities to operate a CE Hub or dedicate staff to complete CE Assessments.

  o This information must also be submitted by the submission deadline of August 15, 2019 at 6:00 p.m. CDT.

Additional Information:
A New and Renewal Applicant Webinar is scheduled for Friday, July 26, 2019 at 11:00 a.m. CDT for all Applicants seeking to submit a New, Renewal, or 1st Time Renewal application. To participate, please join using the following information:

Follow this link from your computer, tablet or smartphone.
https://global.gotomeeting.com/join/307476597

You can also dial in using your phone:
United States: +1 (669) 224-3412
Access Code: 307-376-597

A link to the 2019 NOFA Application Instructions can be found online on the SARAH website located at https://www.sarahomeless.org/funding-competitions/.

Please contact Emily Miller at EmilyMiller@sarahomeless.org or 210-876-0720 for additional information.
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<thead>
<tr>
<th>Column 1</th>
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<th>Column 3</th>
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<td>Item 1</td>
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<td>Item 2</td>
<td>Value 3</td>
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<td>Item 4</td>
<td>Value 7</td>
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**Table Notes:**
- Column 1: Description of the item.
- Column 2: The first value associated with the item.
- Column 3: The second value associated with the item.

**Legend:**
- Value 1: The first type of value.
- Value 2: The second type of value.
- Value 3: The third type of value.
- Value 4: The fourth type of value.
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<tbody>
<tr>
<td>1.1</td>
<td>Data Completeness</td>
<td>&lt;= 2% = 10 points; &lt;= 4% = 5 points</td>
<td>5</td>
<td></td>
<td>%</td>
<td># Missing Data Elements for # Clients</td>
<td>The number of data elements that apply to all clients that are missing, as indicated by a null or data not collected, divided by the number of clients times the common UDEs (16).</td>
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<tr>
<td>1.2</td>
<td>Bed Utilization Rate</td>
<td>&gt;= 95% = 5 points; &gt;= 90% and &lt; 95% = 3 points</td>
<td>5</td>
<td></td>
<td>%</td>
<td>Average of # Enrollments over 2019 HIC Capacity of #</td>
<td>The average of the number of enrollments with an open enrollment member record divided by the total units reported on the most recent HIC for each day in the reporting time frame.</td>
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<td>1.3a</td>
<td>Timeliness of Data Entry (Program Entry)</td>
<td>&lt;= 2 days = 5 points</td>
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<td>The average number of days between enrollment member begin date and enrollment created date (for new enrollees).</td>
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<td>1.3b</td>
<td>Timeliness of Data Entry (Program Exit)</td>
<td>&lt;= 2 days = 5 points</td>
<td>5</td>
<td></td>
<td>days</td>
<td># Exit Records</td>
<td>The average number of days between enrollment member end date and exit time stamp (for leavers).</td>
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<td>1.4</td>
<td>Exit Assessment Completeness</td>
<td>0% = 5 points; &lt; 10% = 2 points</td>
<td>5</td>
<td></td>
<td>%</td>
<td># out of # Clients Due for Exit</td>
<td>The percentage of clients that do not have an exit assessment where the enrollment anniversary date falls during the reporting time frame. Only clients that are HoH, were over 17 at time of entry, or were over 17 at the enrollment anniversary date with an enrollment length of a year are included.</td>
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<td><strong>Total Project Performance:</strong></td>
<td></td>
<td></td>
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<td></td>
<td>25</td>
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<tr>
<td>2.1</td>
<td>DV knowledge base</td>
<td>&gt;90% = 15 points; &lt; 80% and &gt;= 80% = 10 points</td>
<td>15</td>
<td></td>
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<td># out of # Clients</td>
<td>The percentage of clients demonstrating their understanding of domestic violence based on the assessment tool administered by the DV case manager at the time of exit. Leavers only.</td>
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<td>15</td>
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<tr>
<td>3.1</td>
<td>Rapid Placement into Permanent Housing</td>
<td>&lt;30 days = 15 points; &gt;31 to 60 days = 10 points</td>
<td>15</td>
<td></td>
<td>days</td>
<td># PH Clients (HoH Only)</td>
<td>The average number of days between project start date and housing move-in date based off of HoH data for all RRH enrollments during the reporting time frame. Includes leavers and stayers.</td>
</tr>
<tr>
<td>3.2</td>
<td>Exits to Permanent Housing</td>
<td>&gt;= 95% = 15 points; &gt;= 85% = 10 points; &gt;= 80% = 5 points</td>
<td>15</td>
<td></td>
<td>%</td>
<td># Clients</td>
<td>The number of clients with a PH exit destination (based off of the HUD list of destinations) during the reporting time frame divided by the total number of clients with a project exit date during the time reporting time frame. Leavers only.</td>
</tr>
<tr>
<td>3.3</td>
<td>Returns to Battered Women's and Children's Shelter after Permanent Housing Outcome: (6 months)</td>
<td>&lt;= 8%</td>
<td>5</td>
<td>%</td>
<td># Clients</td>
<td>This calculation is based off of System Performance Measures: Measure #2 calculations. The most recent PH exit per client for the past 2 years is included where recidivism is marked by an Battered Women's and Children's Shelter project enrollment. Clients that returned up to 180 days from their PH exit date are included divided by all clients with a PH exit within the two years from the reporting start date.</td>
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<td>3.4</td>
<td>Returns to Battered Women's and Children's Shelter after Permanent Housing Outcome: (1 year)</td>
<td>&lt;= 10%</td>
<td>5</td>
<td>%</td>
<td># Clients</td>
<td>This calculation is based off of System Performance Measures: Measure #2 calculations. The most recent PH exit per client for the past 2 years is included where recidivism is marked by an Battered Women's and Children's Shelter project enrollment. Clients that returned up to one year from their PH exit date are included divided by all clients with a PH exit within the two years from the reporting start date.</td>
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<td>3.5</td>
<td>Returns to Battered Women's and Children's Shelter after Permanent Housing / TOTAL: Returns to Homelessness: (2 years)</td>
<td>&lt;= 12%</td>
<td>5</td>
<td>%</td>
<td># Clients</td>
<td>This calculation is based off of System Performance Measures: Measure #2 calculations. The most recent PH exit per client for the past 2 years is included where recidivism is marked by an Battered Women's and Children's Shelter project enrollment. All clients returning within the two years from the reporting start date are included divided by all PH exit clients within the two years from the reporting start date.</td>
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<td>3.6</td>
<td>Receipt of Non-Cash Benefits or Health Insurance</td>
<td>&gt;= 75%</td>
<td>5</td>
<td>%</td>
<td># Clients</td>
<td>The number of adult client leavers, which have either non-cash benefits (HUD Financial assessment) or health insurance (HUD Program assessment) indicated on their exit assessment.</td>
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<td>3.7</td>
<td>Overall Income Assessment (Earned income + Cash Entitlements)</td>
<td>&gt;= 50% = 15 points; &gt;= 35% and &lt; 50% = 10 points</td>
<td>10</td>
<td>%</td>
<td># Clients</td>
<td>The number of adult clients, both leavers and stayers, which either maintained or increased total income as indicated by their most recent HUD Financial assessment. Note: 0 = 0 does not count as &quot;maintained income&quot;</td>
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**Total Project Performance:** 60

**Letter:**

**Grade:** A, B, C, D, E, F
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<td><strong>Total Project Performance:</strong></td>
<td></td>
<td></td>
<td></td>
<td>15</td>
<td></td>
<td></td>
</tr>
<tr>
<td>3.1</td>
<td>Average Length of Time in Program</td>
<td>&lt;= 365 days = 15 points</td>
<td>15</td>
<td>days</td>
<td># Clients (HoH Only)</td>
<td>The average number of days between enrollment member begin date and the reporting end date for all HoH clients with an open enrollment during anytime of the reporting time frame. Stayers and leavers.</td>
<td></td>
</tr>
<tr>
<td>3.2</td>
<td>Exits to Permanent Housing</td>
<td>&gt;= 90% = 15 points; &gt;= 85% = 10 points; &gt;= 60% = 5 points</td>
<td>15</td>
<td>%</td>
<td># Clients</td>
<td>The number of clients with a PH exit destination (based off of the HUD list of destinations) during the reporting time frame divided by the total number of clients with a project exit date during the time reporting time frame. Leavers only.</td>
<td></td>
</tr>
<tr>
<td>3.3</td>
<td>Returns to Battered Women's and Children's Shelter after Permanent Housing Outcome: (6 months)</td>
<td>&lt;= 8%</td>
<td>5</td>
<td>%</td>
<td># Clients</td>
<td>This calculation is based off of System Performance Measures: Measure #2 calculations. The most recent PH exit per client for the past 2 years is included where recidivism is marked by an Battered Women's and Children's Shelter project enrollment. Clients that returned up to 180 days from their PH exit date are included divided by all clients with a PH exit within the two years from the reporting start date.</td>
<td></td>
</tr>
<tr>
<td>3.4</td>
<td>Returns to Battered Women's and Children's Shelter after Permanent Housing Outcome: (1 year)</td>
<td>&lt;= 10%</td>
<td>5</td>
<td>%</td>
<td># Clients</td>
<td>This calculation is based off of System Performance Measures: Measure #2 calculations. The most recent PH exit per client for the past 2 years is included where recidivism is marked by an Battered Women's and Children's Shelter project enrollment. Clients that returned up to one year from their PH exit date are included divided by all clients with a PH exit within the two years from the reporting start date.</td>
<td></td>
</tr>
<tr>
<td>3.5</td>
<td>Returns to Battered Women's and Children's Shelter after Permanent Housing / TOTAL Returns to Homelessness: (2 years)</td>
<td>&lt;= 12%</td>
<td>5</td>
<td>%</td>
<td># Clients</td>
<td>This calculation is based off of System Performance Measures: Measure #2 calculations. The most recent PH exit per client for the past 2 years is included where recidivism is marked by an Battered Women's and Children's Shelter project enrollment. All clients returning within the two years from the reporting start date are included divided by all PH exit clients within the two years from the reporting start date.</td>
<td></td>
</tr>
<tr>
<td>3.6</td>
<td>Receipt of Non-Cash Benefits or Health Insurance</td>
<td>&gt;= 75%</td>
<td>5</td>
<td>%</td>
<td># Clients</td>
<td>The number of adult client stayers, which have either non-cash benefits (HUD Financial assessment) or health insurance (HUD Program assessment) indicated on their entry assessment.</td>
<td></td>
</tr>
<tr>
<td>3.7</td>
<td>Overall Income Assessment (Earned Income + Cash Entitlements)</td>
<td>&gt;= 25% = 10 points; &gt;= 15% and &lt; 25% = 5 points</td>
<td>10</td>
<td>%</td>
<td># Clients</td>
<td>The number of adult clients, both leavers and stayers, which either maintained or increased total income as indicated by their most recent HUD Financial assessment. Note: 0 = 0 does not count as &quot;maintained income&quot;</td>
<td></td>
</tr>
</tbody>
</table>

Total Project Performance: 60

Letter Grade: A, B, C, D, E, F
IRT Scoring Rubric: New Project Applications

TOTAL SCORE: / 100

PROJECT INFORMATION

<table>
<thead>
<tr>
<th>Agency</th>
<th>Project Name</th>
<th>Project Type (circle one):</th>
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<td>PSH RRH TH</td>
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PROJECT SCORING CRITERIA

<table>
<thead>
<tr>
<th>Category</th>
<th>Max Points</th>
<th>Final Score</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Application requirements:</strong> Applicant followed instructions to submit the application on time and with all required attachments</td>
<td>10</td>
<td></td>
</tr>
</tbody>
</table>
| **Project Budget:** Applicant includes the following documentation on fiscal management (5 points each):  
  - Supporting documentation of match dollars  
  - Cost per client description  
  - Annual budget proposal  
  - Program staffing overview  
  - Ratio of Supportive Services versus Administrative costs | 25 |  |
| **Housing First Orientation:** Applicant demonstrates fidelity to Housing First in the proposed Policies and Procedures for the program (5 points each):  
  - Intake strategy  
  - Strategies for housing retention  
  - Termination strategy | 15 |  |
| **Experience:** The Applicant demonstrates comprehensive experience with the following (5 points each):  
  - Homeless service delivery and Evidence Based Practices  
  - HUD funding / other grant funding and grant execution | 10 |  |
| **Start-up Plan:** Applicant thoroughly describes a plan to rapidly implement the program through a detailed schedule of activities on a monthly timeline | 10 |  |
| **Funding priority:** Applicant is applying to serve a priority population defined in the 2019 NOFA Competition Funding Priorities | 10 |  |
| **Project description:** Applicant provides data-driven description of the need for the program and how it aligns with the CoC’s strategy to end homelessness | 10 |  |
| **Landlord engagement:** Applicant provides a detailed strategic plan for engaging and retaining landlords to partner with the program | 10 |  |
| **TOTAL** | **100** |  |

BONUS POINTS

<table>
<thead>
<tr>
<th>Category</th>
<th>Max Points</th>
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</tr>
</thead>
<tbody>
<tr>
<td><strong>SOAR:</strong> Applicant demonstrates having at least 1 SOAR certified staff assigned to the project (or plans to certify within 6 months)</td>
<td>5</td>
<td></td>
</tr>
<tr>
<td><strong>CoC Participation:</strong> Applicant is a member of the SARAH Membership Council and at least (1) Workgroup or Committee</td>
<td>5</td>
<td></td>
</tr>
<tr>
<td><strong>Coordinated Entry (CE):</strong> Applicant plans to dedicate staff time and / or facilities to operate a CE Hub or dedicate staff to complete CE Assessments</td>
<td>5</td>
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<tr>
<td><strong>TOTAL</strong></td>
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IRT Scoring Rubric: Renewal Applications

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SCORECARD REPORT

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<tr>
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<th>Max Points</th>
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<tr>
<td>HMIS Data Quality</td>
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<td>Coordinated Entry</td>
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<td>Y / N</td>
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<tr>
<td>Ending Homelessness</td>
<td>60</td>
<td></td>
<td>Y / N</td>
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<tr>
<td><strong>TOTAL</strong></td>
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RENEWAL CRITERIA

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<tr>
<td><strong>Project Budget:</strong> Applicant includes the following documentation on fiscal management (2 points each):</td>
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<tr>
<td>• Written fiscal P&amp;P</td>
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<td>• Supporting documentation of match dollars</td>
<td></td>
<td></td>
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<tr>
<td>• Cost per client description</td>
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<td>• Most recent close-out report</td>
<td></td>
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<tr>
<td><strong>Housing First Orientation:</strong> Applicant demonstrates fidelity to Housing First in the Policies and Procedures for the program</td>
<td>10</td>
<td></td>
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<tr>
<td><strong>Policies and Procedures:</strong> The program Policies and Procedures aligns with the CoC Interim Rule. Must include (2 points each):</td>
<td>10</td>
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<td>• Client confidentiality</td>
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<td>• Intake policies</td>
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<td>• Reference to at least one Evidence Based Practice in client service delivery</td>
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<tr>
<td><strong>Point in Time Count Participation:</strong> Applicant volunteered the necessary number of staff members as Team Leads for the 2019 PIT Count Event</td>
<td>5</td>
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<tr>
<td><strong>CoC Participation:</strong> Applicant provides a representative to participate in 75% of Membership Council meetings and at least (1) Workgroup or Committee</td>
<td>5</td>
<td></td>
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<td><strong>TOTAL</strong></td>
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<td><strong>SOAR:</strong> Applicant demonstrates completion of (1) SOAR application in the reporting period</td>
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IRT Scoring Rubric: Renewal Applications (DV)

**TOTAL SCORE:** / 150

### PROJECT INFORMATION

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<th>Agency:</th>
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<tbody>
<tr>
<td>HMIS Comparable Database Data Quality</td>
<td>25</td>
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<td>Y / N</td>
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<tr>
<td>Domestic Violence Safety Assessment</td>
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<tr>
<td>Ending Homelessness</td>
<td>60</td>
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<td>Y / N</td>
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<td><strong>TOTAL</strong></td>
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### RENEWAL CRITERIA

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<td></td>
</tr>
<tr>
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<td></td>
</tr>
<tr>
<td><strong>CoC Participation:</strong> Applicant provides a representative to participate in 75% of Membership Council meetings and at least (1) Workgroup or Committee</td>
<td>5</td>
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</tr>
<tr>
<td><strong>TOTAL</strong></td>
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### BONUS POINTS

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<tr>
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<td>5</td>
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<tr>
<td>---</td>
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</tr>
<tr>
<td>Coordinated Entry (CE): Applicant dedicates staff time and / or facilities to operate a CE Hub or dedicates staff to complete CE Assessments</td>
<td>5</td>
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<td>TOTAL</td>
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## IRT Scoring Rubric: 1st Time Renewal Applications

**TOTAL SCORE:** 150

### PROJECT INFORMATION

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<thead>
<tr>
<th>Agency:</th>
<th>Project Name:</th>
<th>Project Type (circle one):</th>
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### RENEWAL CRITERIA

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<tr>
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<tbody>
<tr>
<td><strong>Application requirements:</strong> Applicant followed instructions to submit the application on time and with all required attachments</td>
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<tr>
<td><strong>Project Budget:</strong> Applicant includes the following documentation on fiscal management (10 points each):</td>
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<td>- Written fiscal P&amp;P</td>
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<tr>
<td>- Conflict of interest policy</td>
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<td></td>
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<tr>
<td>- Supporting documentation of match dollars</td>
<td></td>
<td></td>
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<tr>
<td>- Most recent audit results, if available</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Spending plan and timeline with grant execution dates</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Cost per client description</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Quarterly eLOCCS drawdowns, if applicable</td>
<td></td>
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<tr>
<td><strong>Housing First Orientation:</strong> Applicant demonstrates fidelity to Housing First in the Policies and Procedures for the program</td>
<td>15</td>
<td></td>
</tr>
<tr>
<td><strong>Policies and Procedures:</strong> The program Policies and Procedures is comprehensive. Must include (5 points each):</td>
<td>25</td>
<td></td>
</tr>
<tr>
<td>- Client confidentiality</td>
<td></td>
<td></td>
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<tr>
<td>- Intake policies</td>
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<tr>
<td>- Reference to at least one Evidence Based Practice in client service delivery</td>
<td></td>
<td></td>
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<tr>
<td><strong>Coordinated Entry Participation Plan:</strong> Applicant provides a written plan for joining the Coordinated Entry process</td>
<td>10</td>
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<tr>
<td><strong>CoC Participation:</strong> Applicant provides a representative to participate in 75% of Membership Council meetings and at least (1) Workgroup or Committee</td>
<td>10</td>
<td></td>
</tr>
<tr>
<td><strong>Landlord engagement:</strong> Applicant provides a detailed strategic plan for engaging and retaining landlords to partner with the program</td>
<td>10</td>
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**TOTAL** 150

### BONUS POINTS

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<tbody>
<tr>
<td><strong>SOAR:</strong> Applicant demonstrates having at least 1 SOAR certified staff assigned to the project or will be certified in 6 months</td>
<td>5</td>
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<tr>
<td><strong>Funding priority:</strong> Applicant is applying to serve a priority population defined in the 2019 NOFA Competition Funding Priorities</td>
<td>5</td>
<td></td>
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<tr>
<td><strong>Coordinated Entry (CE):</strong> Applicant dedicates staff time and / or facilities to operate a CE Hub or dedicates staff to complete CE Assessments</td>
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**TOTAL** 15
# IRT Scoring Rubric: HMIS Renewal

## Project Information

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<th>Project Type (circle one)</th>
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<tbody>
<tr>
<td>Haven for Hope</td>
<td>HMIS</td>
<td>n/a</td>
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## Project Scoring Criteria

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<thead>
<tr>
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<th>Max Points</th>
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<tbody>
<tr>
<td>Application requirements: Applicant followed instructions to submit the application on time and with all required attachments</td>
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<tr>
<td>Project Budget: Applicant includes documentation on fiscal management, match funding, and the annual budget</td>
<td>25</td>
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</tr>
<tr>
<td>HMIS APR: The APR for the most recent closed contract was included in the package and submitted to HUD in a timely manner</td>
<td>25</td>
<td></td>
</tr>
<tr>
<td>Policies and Procedures: The HMIS policies were provided in the application package</td>
<td>25</td>
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</tr>
<tr>
<td>Funding priority: Applicant is applying to serve a priority population defined in the 2019 NOFA Competition Funding Priorities</td>
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**TOTAL** | **150**
# IRT Scoring Rubric: CE Renewal

## Project Information

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<tr>
<th>Agency:</th>
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<th>Project Type (circle one):</th>
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<tbody>
<tr>
<td>SARAH</td>
<td>2019 SARAH Coordinated Access</td>
<td>SSO – CE</td>
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## Project Scoring Criteria

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<td></td>
</tr>
<tr>
<td><strong>Project Budget:</strong> Applicant includes documentation on fiscal management, match funding, and the annual budget</td>
<td>25</td>
<td></td>
</tr>
<tr>
<td><strong>Coordinated Entry APR:</strong> The APR for the most recent closed contract was included in the package and submitted to HUD in a timely manner</td>
<td>25</td>
<td></td>
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<tr>
<td><strong>Policies and Procedures:</strong> The SAHomelink policies were provided in the application package</td>
<td>25</td>
<td></td>
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<tr>
<td><strong>Funding priority:</strong> Applicant is applying to fulfill a core function of the CoC</td>
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**TOTAL** 150
# IRT Scoring Rubric: CE 1st Time Renewal

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<tbody>
<tr>
<td>SARAH</td>
<td>2019 SARAH Coordinated Access – DV Bonus</td>
<td>SSO – CE</td>
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<tr>
<td>- Conflict of interest policy</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Supporting documentation of match dollars</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Most recent audit results, if available</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Spending plan and timeline with grant execution dates</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Cost per client description</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Quarterly eLOCCS drawdowns, if applicable</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Policies and Procedures:</strong> The program Policies and Procedures is comprehensive. Must include (5 points each):</td>
<td>25</td>
<td></td>
</tr>
<tr>
<td>- Client confidentiality</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Intake policies</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Termination policies</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- VAWA policies</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Reference to at least one Evidence Based Practice in client service delivery</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Funding priority:</strong> Applicant is applying to fulfill a core function of the CoC</td>
<td>25</td>
<td></td>
</tr>
</tbody>
</table>

| TOTAL | 150 |
# IRT Scoring Rubric: Renewal Applications

## PROJECT INFORMATION

**Agency:**

SAMM

**Project Name:**

SAMM Housing First 4

**Project Type (circle one):**

PSH  RRH  TH

## SCORECARD REPORT

<table>
<thead>
<tr>
<th>Category</th>
<th>Max Points</th>
<th>Report Score</th>
<th>Justification for adjustment</th>
<th>Final Score</th>
</tr>
</thead>
<tbody>
<tr>
<td>HMIS Data Quality</td>
<td>25</td>
<td>25</td>
<td>Y/N</td>
<td>25</td>
</tr>
<tr>
<td>Coordinated Entry</td>
<td>15</td>
<td>10</td>
<td>Y/N</td>
<td>10</td>
</tr>
<tr>
<td>Ending Homelessness</td>
<td>60</td>
<td>60</td>
<td>Y/N</td>
<td>60</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>100</strong></td>
<td><strong>95</strong></td>
<td></td>
<td><strong>95</strong></td>
</tr>
</tbody>
</table>

## RENEWAL CRITERIA

### Application requirements: Applicant followed instructions to submit the application on time and with all required attachments

<table>
<thead>
<tr>
<th>Category</th>
<th>Max Points</th>
<th>Final Score</th>
</tr>
</thead>
<tbody>
<tr>
<td>Application requirements: Applicant followed instructions to submit the application on time and with all required attachments</td>
<td>10</td>
<td>10</td>
</tr>
</tbody>
</table>

### Project Budget: Applicant includes the following documentation on fiscal management (2 points each):

- Written fiscal P&P
- Comprehensive annual budget for most recent executed contract
- Supporting documentation of match dollars
- Cost per client description
- Most recent close-out report

<table>
<thead>
<tr>
<th>Category</th>
<th>Max Points</th>
<th>Final Score</th>
</tr>
</thead>
<tbody>
<tr>
<td>Project Budget: Applicant includes the following documentation on fiscal management (2 points each):</td>
<td>10</td>
<td>10</td>
</tr>
</tbody>
</table>

### Housing First Orientation: Applicant demonstrates fidelity to Housing First in the Policies and Procedures for the program

<table>
<thead>
<tr>
<th>Category</th>
<th>Max Points</th>
<th>Final Score</th>
</tr>
</thead>
<tbody>
<tr>
<td>Housing First Orientation: Applicant demonstrates fidelity to Housing First in the Policies and Procedures for the program</td>
<td>10</td>
<td>10</td>
</tr>
</tbody>
</table>

### Policies and Procedures: The program Policies and Procedures aligns with the CoC Interim Rule. Must include (2 points each):

- Client confidentiality
- Intake policies
- Termination policies
- VAWA policies
- Reference to at least one Evidence Based Practice in client service delivery

<table>
<thead>
<tr>
<th>Category</th>
<th>Max Points</th>
<th>Final Score</th>
</tr>
</thead>
<tbody>
<tr>
<td>Policies and Procedures: The program Policies and Procedures aligns with the CoC Interim Rule. Must include (2 points each):</td>
<td>10</td>
<td>10</td>
</tr>
</tbody>
</table>

### Point in Time Count Participation: Applicant volunteered the necessary number of staff members as Team Leads for the 2019 PIT Count Event

<table>
<thead>
<tr>
<th>Category</th>
<th>Max Points</th>
<th>Final Score</th>
</tr>
</thead>
<tbody>
<tr>
<td>Point in Time Count Participation: Applicant volunteered the necessary number of staff members as Team Leads for the 2019 PIT Count Event</td>
<td>5</td>
<td>5</td>
</tr>
</tbody>
</table>

### CoC Participation: Applicant provides a representative to participate in 75% of Membership Council meetings and at least (1) Workgroup or Committee

<table>
<thead>
<tr>
<th>Category</th>
<th>Max Points</th>
<th>Final Score</th>
</tr>
</thead>
<tbody>
<tr>
<td>CoC Participation: Applicant provides a representative to participate in 75% of Membership Council meetings and at least (1) Workgroup or Committee</td>
<td>5</td>
<td>5</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>50</strong></td>
<td><strong>50</strong></td>
</tr>
</tbody>
</table>

## BONUS POINTS

### SOAR: Applicant demonstrates completion of (1) SOAR application in the reporting period

<table>
<thead>
<tr>
<th>Category</th>
<th>Max Points</th>
<th>Final Score</th>
</tr>
</thead>
<tbody>
<tr>
<td>SOAR: Applicant demonstrates completion of (1) SOAR application in the reporting period</td>
<td>5</td>
<td>5</td>
</tr>
</tbody>
</table>

**TOTAL SCORE:**

100 / 150
| **Funding priority:** Applicant is applying to serve a priority population defined in the 2019 NOFA Competition Funding Priorities | 5 | 5 |
| **Coordinated Entry (CE):** Applicant dedicates staff time and / or facilities to operate a CE Hub or dedicates staff to complete CE Assessments | 5 | 5 |
| **TOTAL** | 15 | 15 |
## San Antonio / Bexar County 2019 CoC Project Ranking

<table>
<thead>
<tr>
<th>Rank</th>
<th>Score</th>
<th>Agency</th>
<th>Project Name</th>
<th>Project Type</th>
<th>Funding Type</th>
<th>Amount</th>
<th>Amount Ranked</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>160</td>
<td>SAMMinistries</td>
<td>SAMM Housing First 4</td>
<td>PSH</td>
<td>Renewal</td>
<td>$790,162.00</td>
<td>$790,162.00</td>
</tr>
<tr>
<td>2</td>
<td>155</td>
<td>SAMMinistries</td>
<td>SAMM PSH</td>
<td>PSH</td>
<td>Renewal</td>
<td>$247,909.00</td>
<td>$247,909.00</td>
</tr>
<tr>
<td>3</td>
<td>150</td>
<td>Haven for Hope</td>
<td>HMIS</td>
<td>HMIS</td>
<td>Renewal</td>
<td>$608,675.00</td>
<td>$608,675.00</td>
</tr>
<tr>
<td>4</td>
<td>150</td>
<td>Family Violence Prevention Services</td>
<td>FVPS TH-RRH</td>
<td>TH-RRH</td>
<td>Renewal</td>
<td>$71,228.00</td>
<td>$71,228.00</td>
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<tr>
<td>5</td>
<td>145</td>
<td>American GI Forum</td>
<td>AGIF-NVOP HUD RRH</td>
<td>RRH</td>
<td>Renewal</td>
<td>$609,280.00</td>
<td>$609,280.00</td>
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<tr>
<td>6</td>
<td>145</td>
<td>SARAH</td>
<td>Coordinated Access</td>
<td>SSO - CE</td>
<td>Renewal</td>
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<tr>
<td>8</td>
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<tr>
<td>9</td>
<td>135</td>
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<td>La Paloma TH</td>
<td>TH</td>
<td>Renewal</td>
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<td>$149,250.00</td>
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<tr>
<td>10</td>
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<td>CHCS</td>
<td>Permanent Supportive Housing</td>
<td>PSH</td>
<td>Renewal</td>
<td>$1,196,960.00</td>
<td>$1,196,960.00</td>
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<tr>
<td>11</td>
<td>133</td>
<td>The Salvation Army</td>
<td>Stepping Forward RRH</td>
<td>RRH</td>
<td>Renewal</td>
<td>$382,947.00</td>
<td>$382,947.00</td>
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<tr>
<td>12</td>
<td>125</td>
<td>Thrive Youth Centers</td>
<td>Thrive RRH</td>
<td>RRH</td>
<td>Renewal</td>
<td>$364,880.00</td>
<td>$364,880.00</td>
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<tr>
<td>13</td>
<td>115</td>
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<td>SAMM HUD RRH</td>
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<td>TH</td>
<td>Renewal</td>
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<td>PSH</td>
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<td>16</td>
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<td>2018 Coordinated Access DV Bonus</td>
<td>SSO - CE</td>
<td>Renewal</td>
<td>$54,165.00</td>
<td>$54,165.00</td>
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<tr>
<td>17</td>
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<td>Endeavors</td>
<td>Fairweather Family Lodge</td>
<td>PSH</td>
<td>Renewal</td>
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<tr>
<td>18</td>
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<td>American GI Forum</td>
<td>AGIF-NVOP SRO</td>
<td>PSH</td>
<td>Renewal</td>
<td>$783,222.00</td>
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<tr>
<td>19</td>
<td>104</td>
<td>San Antonio AIDS Foundation</td>
<td>SAAF PSH Tier 1</td>
<td>PSH</td>
<td>Renewal</td>
<td>$186,923.00</td>
<td>$64,796.00</td>
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<tr>
<td>19</td>
<td>104</td>
<td>San Antonio AIDS Foundation</td>
<td>SAAF PSH Tier 2</td>
<td>PSH</td>
<td>Renewal</td>
<td>$122,127.00</td>
<td>$122,127.00</td>
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<tr>
<td>20</td>
<td>102</td>
<td>St. Vincent de Paul</td>
<td>SVDP CoC Rapid Rehousing</td>
<td>RRH</td>
<td>Bonus</td>
<td>$357,121.00</td>
<td>$357,121.00</td>
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<tr>
<td>21</td>
<td>101</td>
<td>The Salvation Army</td>
<td>Scattered Sites PSH</td>
<td>PSH</td>
<td>Renewal</td>
<td>$411,349.00</td>
<td>$411,349.00</td>
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<tr>
<td>22</td>
<td>100</td>
<td>The Salvation Army</td>
<td>Scattered Sites PSH Expansion</td>
<td>PSH</td>
<td>Bonus</td>
<td>$197,340.00</td>
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</table>

**Total funds Ranked**: $9,954,044

## DV Bonus Projects

<table>
<thead>
<tr>
<th>Rank</th>
<th>Score</th>
<th>Agency</th>
<th>Project Name</th>
<th>Project Type</th>
<th>Funding Type</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>23</td>
<td>105</td>
<td>Family Violence Prevention Services</td>
<td>FVPS DV Bonus 2019</td>
<td>RRH</td>
<td>DV Bonus</td>
<td>$644,764.00</td>
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<tr>
<td>24</td>
<td>100</td>
<td>Haven for Hope</td>
<td>Haven DV FY19</td>
<td>RRH</td>
<td>DV Bonus</td>
<td>$449,900.00</td>
</tr>
</tbody>
</table>

**Total funds from DV Bonus**: $1,094,664.00
Hello Everyone,

We would like to announce that SARAH is in the final stages of preparing the Consolidated Application to HUD for the 2019 CoC Program NOFA competition.

Our ask is that partners review this application before our submission to ensure the content is an accurate reflection of the work we are doing together to end homelessness in San Antonio/Bexar County.

The Consolidated Application is posted to the SARAH website for review, which can be found by clicking here.

Please email any comments to the SARAH team at ContactSARAH@SARAHomeless.org by Friday, September 20th at 12:00 p.m. (Noon) CDT for consideration.

Thank you!
MEMORANDUM OF UNDERSTANDING

This Memorandum of Understanding (MOU) is entered into by and between the South Alamo Regional Alliance for the Homeless (SARAH) and the agencies that comprise the Youth Homelessness Demonstration Program (YHDP) Team of Stakeholders for the purpose of establishing a collaborative working relationship between the parties/partners to support the development and implementation of a Coordinated Community Plan designed to prevent and end youth and young adult homelessness in and around Bexar County, Texas, in accordance with an award from the U.S. Department of Housing and Urban Development FY19 Youth Homelessness Demonstration Program. All parties to this MOU understand that their commitment to ending Youth and Young Adult (YYA) homelessness will entail the creation of intentional strategies that are data driven and those that will utilize an integrated, cohesive approach that will allow each partner to provide the vital services to, or continued interaction with the youth in our community who are experiencing homelessness, or those youth that are at risk of becoming homeless. All parties also understand their commitment to participate as a member of the Continuum of Care (CoC).

I. Brief History of the Collaborative Relationship

This MOU reflects the continuation of an existing partnership, which began in 2017, between SARAH and the Public/Private collaboration between the agencies in the San Antonio / Bexar County region providing housing and services to YYA experiencing homelessness. This collaborative relationship has evolved over time and has been guided by an intentional, continuous improvement process that connects community partners and leverages their resources and decades of knowledge regarding this population. This MOU will stand as evidence of the vital role each partner plays in this effort and will secure their long-term commitment to develop a Coordinated Community Plan to end homelessness in San Antonio / Bexar County.

The Collaborative seeks to address the growing need in our community for services that promote the integrity, self-sufficiency and the unique, individual needs of youth and young adults experiencing homelessness. We seek to provide a system that will:

- Ensure this vulnerable population’s access to resources;
- Provide immediate, safe, secure, and stable housing with no pre-conditions;
- Reflect youth input and provides for youth choice by way of an established Youth Action Board;
- Has a Positive Youth Development focus;
- Promote Trauma Informed Care;
- Focus on family engagement;
- Leverage all available mainstream resources.

The Stakeholder Team will adhere to evidence based and promising practices in the hope of providing an effective successful system that would allow for replication in other communities experiencing YYA homelessness.

II. Development of Application

The project outlined in the FY19 YHDP application to be submitted by SARAH, as the Collaborative Applicant and CoC Lead Agency in San Antonio / Bexar County, is a product of ongoing consultation with, and input from the members of the YHDP Stakeholder Team. In
addition, several partners to this MOU have contributed project statistics, status information, input on new program design, needs assessment and analysis, identification of gaps and barriers to essential services within the system, identification of the significant risk factors affecting YYA homelessness, and/or budgetary information regarding emergency, temporary, and permanent housing in San Antonio / Bexar County.

Receipt of an FY19 YHDP grant will allow this Collaborative to:
- Identify all available resources necessary for the development and implementation of a Coordinated Community Plan to combat YYA homelessness in San Antonio / Bexar County;
- Provide a coordinated community approach to include the creation of structures, protocols and procedures that connect community partners and resources via an intentional strategy that will integrate, not separate, the YYA homelessness system in San Antonio / Bexar County;
- Utilize a combined agency needs analysis, based upon community wide data, both qualitative and quantitative, as well as the combined expertise of each partnering agency to continually improve our system; and
- Inform the Department of Housing and Urban Development on such vital issues as housing first, assessment and prioritization, coordinated entry, risk and protective factors for youth homelessness, diversion from child welfare and systems of justice, success in education and employment, servicing victims of child sex trafficking, servicing victims of violence and domestic violence, providing for the unique needs of LGBTQ youth, providing for youth under the age of 18, providing for pregnant and parenting teens, and finally, gathering appropriate and effective system performance measures.

III. Roles and Responsibilities of Collaborative Members

SARAH

As the CoC Lead Agency in San Antonio / Bexar County, SARAH is responsible for developing and implementing the Coordinated Community Plan effort, maintaining and improving opportunities for youth (ages 24 and younger) experiencing homelessness to quickly obtain housing, minimize the time spent in the condition of homelessness and minimize returns to homelessness through appropriate intervention services, effectively manage the mental and emotional effects and trauma associated with homelessness, and will be the designated lead for the YHDP. SARAH agrees to rally support behind, facilitate, and prioritize the housing of youth experiencing homelessness within San Antonio / Bexar County.

Specifically, SARAH agrees to:
- Serve as project lead for San Antonio / Bexar County’s development and implementation of a Coordinated Community Plan to prevent and end youth homelessness by providing leadership, policy guidance, partner coordination and communication resource management, and project direction.
- Plan and lead meetings with partners to develop and implement a Coordinated Community Plan to prevent and end youth homelessness. Coordinate and staff leadership and workgroup meetings, as necessary, to design the plan to align and expand services for homeless youth and young adults in San Antonio / Bexar County.
- Support the development and coordination of the Youth Action Board (YAB), including assistance with meeting planning and follow-up, as well as act as a liaison between the Memorandum of Understanding | FY18 YHDP | Page 2 of 6
YAB and SARAH Membership Council and Board, as requested, and supporting youth in preparing for these and other meetings.

- Integrate recommendations made by the Public/Private collaborating agencies, listed in this MOU, in the Coordinated Community Plan to prevent and end youth homelessness in San Antonio/Bexar County.
- Rally community and programmatic support behind youth aging out of the foster care system and include these youth in future funding to end youth homelessness in San Antonio/Bexar County.

**PARTNER AGENCIES**

The partnering agencies listed in this MOU agree to the following during the two-year community-wide Public/Private collaboration:

- Support SARAH in their effort to coordinate and implement a Coordinated Community Plan to prevent and end youth homelessness in San Antonio/Bexar County, particularly in support of the YHDP.
- Participate in meetings (or assign an agency representative to participate) convened by SARAH or any YHDP committees to develop and implement a Coordinated Community Plan.
- Provide insight and expertise related to youth homelessness in the development of the Coordinated Community Plan and any project proposals.
- Share aggregate data reports, when applicable, to help inform the development of the Coordinated Community Plan or any project proposals.
- Respond to requests for feedback and input from SARAH as defined in the forthcoming planning process.

**IV. Time Line**

The roles and responsibilities described above are contingent on the Collaborative receiving an award from the Department of Housing and Urban Development FY19 YHDP. The beginning and end dates of this collaborative effort would coincide with the grant period, anticipated to begin in August of 2019, and include any HUD-approved extensions of grant period.

**V. Approval**

We, the undersigned have read and agree with the terms outlined in this Memorandum of Understanding. Further, we approve the submission of the application of SARAH, the CoC Lead Agency for San Antonio/Bexar County, to the Department of Housing and Urban Development FY19 YHDP.
Brenda Mascorro, Executive Director  
South Alamo Regional Alliance for the Homeless  

Chyna Tale, YAB Leader  
Youth Action Board  

Bill Wilkinson, CEO/President  
Roy Maas Youth Alternatives  

Sandra Whiteley, Executive Director  
Thrive Youth Center  

Jon Allman, President/CEO  
Endeavors  

Marta Peláez, President/CEO  
Family Violence Prevention Services, Inc.  

Craig Hopkins  
CoC Board President  

Tyler Shoesmith, Chair  
CoC Youth Homelessness Workgroup  

Dr. Jeff Goldsmith, Executive Director  
ESC Region 20 (Local Education Agency)  

Leilah Powell, Executive Director  
Local Initiatives Support Corporation  

Salena Santibáñez  
CoC Board Consumer Representative  

Date: 5-9-19  

Date: 05-07-19  

Date: 5/10/2019  

Date: 5-3-19  

Date: 13 MAY 19  

Date: 05-03-19  

Date: 3 MAY 2019  

Date: 5/3/19  

Date: 05/02/2019  

Date: April 25, 2019  

Date: April 25, 2019  

Memorandum of Understanding | FY18 YHDP | Page 4 of 6
Teri Bilby, Executive Director
San Antonio Apartment Association

Date: 5/14/19

Scott Ackerson, Executive Vice President
Prospera Housing Community Services

Date: 5/13/19

Roxette Wolfe, Executive Director
Rape Crisis Center

Date: 5/13/19

Telynn Burley, President and CEO
Center for Healthcare Services (Local Mental Health Authority)

Date: 5/9/19
Memorandum of Agreement Between
Workforce Solutions Alamo (WSA) and
South Alamo Regional Alliance for the Homeless (SARAH)

This Memorandum of Agreement is entered by and between Alamo Workforce Development, Inc dba Workforce Solutions Alamo and the South Alamo Regional Alliance for the Homeless (SARAH), acting by and through its duly authorized representatives. This is an inter-local cooperation agreement.

WHEREAS, WSA is the administrative entity of the workforce development area and responsible for the management of state and federal job training programs and funds which provide employment assistance to qualified individuals/families; and

WHEREAS, SARAH operates the Coordinated Entry system for the San Antonio / Bexar County Continuum of Care geographic region.

NOW THEREFORE, the parties wish to partner their resources in order to provide direct referrals to the Workforce Solutions Alamo through the Coordinated Entry system.

TERM

This Memorandum of Agreement shall commence September 15, 2019 and shall terminate August 31, 2024, unless earlier terminated or extended pursuant to any provision hereof.

CONSIDERATION

WSA agrees to prioritize referrals for persons experiencing homelessness who have been identified through the Coordinated Entry system operated by SARAH.

As consideration for the allocation of the rental subsidies as hereinbefore described, SARAH will provide navigation to the prioritized persons experiencing homelessness to ensure that those persons are able to connect with the WSA their initial eligibility appointment.

PROGRAM DEFINITION

Eligible household: Individuals or Families experiencing Category 1 literal homelessness according to the HUD definition (living in an Emergency Shelter or place not meant for Human Habitation) or Category 4 homelessness (fleeing domestic violence) who lack employment.

WSA SERVICES

- WSA will follow federal, state, and local policy regarding priority of services and, as appropriate, prioritize persons experiencing literal homelessness referred by the Coordinated Entry system as overseen by SARAH for referrals into the WSA program.
- As appropriate, WSA will assess needs and offer workforce development services as based on needs, including determining suitability and eligibility for WIOA and/or other applicable programs.
- WSA will process all referrals and applications in accordance with WSA defined standards.
• WSA will attend Partner and/or Operations Meeting to design, establish and assess effective communication and collaboration in the referral and co-enrollment processes.
• WSA will notify SARAH of any changes in regulations, policies, rules or key personnel for the Program as well as each agency's rules and responsibilities under this Agreement.
• WSA will provide the Applicant with a system-generated employer listing (Work-in-Texas) to assist in their employment search.
• WSA will provide a POC (point of contact) to ensure coordination and communication between SARAH and the workforce system.

SARAH SERVICES

SARAH agrees as follows:

• To operate the Coordinated Entry system for San Antonio / Bexar County and design a referral mechanism for providing direct referrals to the WSA for persons experiencing literal homelessness who are enrolled in the Coordinated Entry system.
• To provide navigation in order to connect the referred persons to the WSA;
• Once determined to be eligible, Applicants will be referred by SARAH to WSA for workforce development services; and
• SARAH will assist eligible person/families in their employment search efforts when necessary; conduct employer outreach and accompany eligible person/families when completing intake appointments when necessary.

ASSIGNMENT OR TRANSFER

Neither WSA nor SARAH shall in any manner, directly or indirectly, by operation of law or otherwise, hypothecate, assign, transfer or encumber this Agreement or any portion hereof of any interest herein, in whole or in part, without the prior written consent of the other party.

TERMINATION

For purposes of this Agreement, "termination" shall mean termination by expiration of the Agreement term or earlier termination pursuant to any of the provisions hereof.

If any state law, federal law or regulation is enacted or promulgated which prohibits the performance of any of the duties therein or if any law is interpreted to prohibit such performance, this Agreement shall automatically terminate as of the effective date of such prohibition.

Should either party default in the performance of any of the terms or conditions of this Agreement, the other party shall deliver to the defaulting party written notice thereof specifying the matters on default. The defaulting party shall have ten (10) calendar days after its receipt of the written notice to cure such default. If the defaulting party fails to cure the default within such ten-day period, this Agreement shall terminate at 11:59 p.m. on the tenth day after the receipt of the notice by the defaulting party.
CONFIDENTIAL INFORMATION

The parties agree to maintain the confidentiality of any record directly related to or generated as a result of this Agreement in accordance with all Local, State and Federal Laws. SARAH and WSA will secure Release of Information forms from referred and/or co-enrolled customers. Release of Information forms provide for customer to authorize SARAH and WSA to share information related to customer status, needs, assessments, intake/registration into programs, services, and outcomes.

CONFLICT OF INTEREST

SARAH acknowledges that no WSA officer or employee from has an interest in any contract with SARAH. SARAH warrants and certifies, and this Agreement is made in reliance thereon, that it, its officers, employees and agents are neither officers nor employees of WSA.

AMENDMENT

Except where the terms of this Agreement expressly provides otherwise, any amendment to this Agreement shall not be binding on the Parties unless such amendment be in writing and executed by both Parties and dated subsequent to the date hereof.

NOTICES

Any notice required, permitted or appropriate under this Agreement shall be deemed sufficient if in writing sent certified mail, return receipt requested, postage prepaid to WSA or SARAH at the respective address set forth below or to any other address of which written notice of change is given.

WSA
ATTN: Louis Tatum, Interim CEO
100 N. Santa Rosa, Suite 120
San Antonio, TX 78207

SARAH
ATTN: Brenda Mascorro, Executive Director
4100 E. Piedras, Suite 105
San Antonio, Tx 78228

COMPLIANCE WITH LAWS AND REGULATIONS

It is understood and agreed by Parties hereto, that changes in local, state and federal rules, regulations or laws applicable hereto, may occur during the term of this Agreement and that any such changes shall be automatically incorporated into this Agreement without written amendment hereto, and shall become a part hereof as of the effective date of the rule, regulation or law. The Parties agree that they will provide services under this Agreement as independent parties. The Parties further agree that they have no authority to bind the other or to hold out to third parties that it has authority to bind the other and nothing herein contained shall be deemed or construed by the parties hereto or any third party as creating the relationship of employee-employee, principal-agent, partners or joint ventures. Furthermore, there is no intention on the part of the Parties hereto to create or otherwise form a joint enterprise under or pursuant to this Agreement. The purpose of this Agreement is to further the public
good not to gain a profit. Each of the Parties of this Agreement has separate and independent duties and obligations over which they have control.

ENTIRE AGREEMENT

This Agreement, together with its authorizing ordinance and exhibits, if any, shall constitute the full and final agreement between the Parties hereto.

Agreed to this the 16th day of September, 2019.

Brenda Mascorro, Executive Director
SARAH

Louis Tatum, Interim CEO
WSA
TX-500 Racial Disparity Study

Methodology:

This study included all singles, families, and youth who meet the definitions of homelessness set by HUD.

To assess racial disparity in receiving homeless assistance, demographic details of clients with at least one (1) active service enrollment in HMIS for January 24, 2019 were compared to demographic details of those experiencing homelessness on the same day as captured in the CoC PIT Count. Service enrollments included SO, ES, TH, RRH, PSH, and PH projects.

To assess racial disparity in housing outcomes, demographic details of all clients with a valid exit destination in HMIS for the 2017-2018 fiscal year (Oct. 1, 2017 – Sept. 30, 2018) were analyzed. Exit destinations were labeled as ‘Permanent’ or ‘Temporary’ according to categorizations set by HUD.

Key Findings:

There were no disparities discovered in receiving homeless assistance. As illustrated in Figure 1, the racial and ethnic composition of clients with at least one (1) active service enrollment was similar to the general homeless population as captured in the 2019 PIT Count.

There were also no racial disparities found in housing outcomes, though more extensive analysis is recommended. To compare, 67 percent of Black and 61 percent of Hispanic/Latino clients had a permanent housing destination, while 59 percent of White clients had a permanent exit destination.

1 January 24, 2019 was the day of TX-500 CoC’s PIT Count.