



## **Move-On Pilot Frequently Asked Questions- Participants**

**Q: How long does it take to be approved and moved on?**

**A:** After SARA the referral from the case manager, SARA navigators will review the intake packet and forward to chronic homelessness workgroup for approval for submission to SAHA which may take up to two weeks.

**Q: How long does it take once SAHA receives the approved intake application?**

**A:** SARA cannot give an exact time frame, but it may take up to 3 months for an initial eligibility appointment or as little time as 2-3 weeks.

**Q: What services are provided after SAHA takes over?**

**A:** The PSH Case Manager will engage with the participant for 90 days of “After Care” to ensure they are stably housed.

**Q: Can I stay in the place I currently live if it is not on the SAHA approved list?**

**A:** The landlord of the desired residence must agree to accept the SAHA voucher and the residence must pass SAHA inspection.

**Q: What happens if I am denied through SAHA?**

**A:** SAHA will notify SARA if an application is denied, the reason for denial and information on how to appeal the denial within 10 business days. SARA Staff will provide all the information to the PSH Case Manager and the Chronic Homelessness Workgroup Chair.