

WHAT IS hlink ?

Homelink (or Hlink) is San Antonio and Bexar County's local **Coordinated Entry (CE) System**. CE is a uniform, community-wide approach to connect persons who who are **literally homeless or at-risk of homelessness** to housing resources, permanently and effectively ending their homelessness.

Through CE, clients participate in an **assessment process** that identifies the best type of intervention. Client referrals through CE are prioritized based on **vulnerability and intensity of services needed** to ensure that those who most require assistance can receive it promptly.

The goal of Homelink is to **streamline the housing process**; to ensure those experiencing homelessness are **known and supported**; to target and **maximize limited resources**; and comply with the federal mandate for a **standardized intake and assessment process** for housing.

sarah



Interested in becoming a
Homelink Access Point
or Network Partner?
[Fill out our Inquiry Form](#)

For general questions,
please email
CE@sarahomeless.org

For more information,
please visit
www.sarahomeless.org



hlink

Coordinated Access to House Everyone

ACCESS POINTS AND NETWORK PARTNERS

[Informational guide for agencies
interested in becoming a
Homelink partner](#)

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ACCESS POINTS

Mobile or physical community locations that provide fair and equal access to Homelink to persons experiencing or at-risk of homelessness. A Homelink enrollment is initiated by walking into or calling any access point during designated times.

NETWORK PARTNERS

Agencies that operate an intake process and have agreed to follow Homelink Policies and perform assessments on persons who otherwise would have to travel to an access point.

COMMUNITY PARTNERS

Agencies who may not provide direct Homelink services but have a vested interest or direct involvement in the support of our community homelessness response system.

HOMELINK PROCESS

ACCESS

Connecting to Homelink through an access point or network partner.

ASSESSMENT

Using Homelink assessments to determine client's need (i.e., HUD Assessment, VI-SPDAT, Diversion Problem Solving, etc.)

PRIORITIZATION

Using community prioritization standards to meet the needs of the most vulnerable first.

REFERRAL

Matching client to most appropriate housing resource based on need, project availability, and community prioritization.

OUTCOMES

Discovering if housing needs were successfully met.

ACCESS POINT AND NETWORK PARTNER ORGANIZATIONAL CRITERIA

MISSION & STATUS

Federally funded non-profit 501(c)(3), government entity, or healthcare provider serving persons experiencing homelessness or at-risk of homelessness as an organizational priority

SERVICES & DELIVERY

Provides Housing, Supportive Services, Shelter, Healthcare, or Access to Services through CE for persons experiencing homelessness with the intent of improving continuity of care

PROJECT PARTICIPATION

Participates in a HUD priority project type*

HOMELESS ELIGIBILITY CRITERIA

Serve at least one of HUD's homeless categories**

DATA ACCESS

Ability to enter and edit information in HMIS

*Prevention, Street Outreach, Emergency Shelter, Transitional Housing, Rapid Rehousing, Permanent Supportive Housing

** (1) Literal homeless; (2) Imminent risk of homelessness; (3) Homeless under other federal statute; or (4) Fleeing/attempting to flee domestic violence