

# WHAT IS hlink?

Homelink (or Hlink) is San Antonio and Bexar County's local [Coordinated Entry \(CE\) System](#). CE is a uniform, community-wide approach to connect persons who are [literally homeless or at-risk of homelessness](#) to housing resources, permanently and effectively ending their homelessness.

If you could benefit from a Homelink enrollment to assist with meeting your housing needs, please see the Access Points and Network Partner information for Homelink access days and hours.

\*\*Once you complete your Homelink enrollment, if your need is not met by an immediate referral, you must maintain your eligibility activity by participating in services with an Access Point, Network Partner or Street Outreach **every 30 days**. You may also call or visit an Access Point or Network Partner to update your activity **every 30 days**. Failure to update eligibility **every 30 days** will result in unenrollment. If your enrollment closes you will not be eligible for housing referrals.

Enrollment date: \_\_\_\_\_



## Homelink Access Points

### Physical Hubs for In-Person Assessments

#### American GI Forum

206 San Pedro  
Mon, Wed, Fri  
8:30 - 11:30am

**American GI Forum**  
611 N. Flores, Suite 200  
Mon, Wed, Fri  
8:30 - 11:30am

**Haven for Hope**  
1 Haven for Hope Way  
Mon - Fri  
8am - 3pm

**St. Vincent de Paul**  
(Domestic violence certified  
Homelink assessors  
available here)

Call for address  
210-225-7837  
Mon, Wed, Fri  
9:30am - 1pm

**Roy Maas Youth  
Alternatives**  
(youth ages 18-24)  
3103 West Ave  
Mon - Fri  
10am - 4pm

### Call-In Assessments Only

**Homeless  
Connections  
Hotline**  
210-207-1799  
Mon - Fri 8:00am - 4:30pm

**St. Vincent de Paul**  
(Domestic violence certified  
Homelink assessors  
available here)  
210-225-7837  
Mon, Wed, Fri  
9:30am - 1pm

**Endeavors**  
210-840-6437  
Mon | 9am - 10:45 am



Scan the QR  
code to see  
an online  
version of  
this pamphlet



Coordinated Access to House Everyone

## GETTING CONNECTED AND STAYING CONNECTED

Informational guide for  
individuals interested in  
getting on the waitlist  
for housing referrals



[www.sarahomeless.org](http://www.sarahomeless.org)

## ACCESS POINTS

Mobile or physical community locations that provide fair and equal access to Homelink to persons experiencing or at-risk of homelessness. A Homelink enrollment is initiated by walking into or calling any access point during designated times.

## NETWORK PARTNERS

Agencies that operate an intake process and have agreed to follow Homelink Policies and perform assessments on persons who otherwise would have to travel to an access point.

## COMMUNITY PARTNERS

Agencies who may not provide direct Homelink services but have a vested interest or direct involvement in the support of our community homelessness response system.

# link PROCESS

## ACCESS

Connecting to Homelink through an access point or network partner.

## ASSESSMENT

Using Homelink assessments to determine client's need (i.e., HUD Assessment, VI-SPDAT, Diversion Problem Solving, etc.)

## PRIORITIZATION

Using community prioritization standards to meet the needs of the most vulnerable first.

## REFERRAL

Matching client to most appropriate housing resource based on need, project availability, and community prioritization.

## OUTCOMES

Discovering if housing needs were successfully met.

# link SERVICES

- **Client Driven Problem Solving and Custom Needs Assessment**
- **Diversion Assessment**  
Access Diversion Flex Funds, if needed, when Homelessness can be Diverted in 5-7 days
- **Housing Referrals Waitlist**  
(prioritized so that the most vulnerable are referred first).
- **Family Referral Program (FRP)**  
Collaboration with San Antonio Housing Authority to assist literally homeless families that display a level of self-sufficiency that would not require case management to maintain their housing.
- **Move-On Program**  
Collaboration with San Antonio Housing Authority to transition individuals and families from a Permanent Supportive Housing program to a housing choice voucher.