What is the PLACE Program?

A program established in collaboration with the City of San Antonio to offset the risk assumed by housing agencies and rental housing providers. The funds from this assurance program are designed to assist landlords and agencies in housing clients such as displaced persons, homeless veterans, or chronically homeless individuals, who might have additional challenges such as substance abuse, mental health, limited or no income, barriers with criminal, credit or rental history.

Please note this application must come from a service provider/agency.

This program DOES:
- Guarantee that apartment damages will be covered if they occur (up to $1500)
- Assist in housing residents with rental challenges.
- Applies to HUD Homelessness Categories 1,2 & 4
- Allow agencies to “renew” someone in the PLACE program for an additional year

This program DOES NOT:
- Does NOT provide “upfront” payment to rental housing providers such as risk fees, administrative fees, or security deposits
- Does NOT include client rent
- Does NOT move in clients before the required inspection

*sarahomeless.org/partner-resources*

*Updated 07/22/2021*
HOW AGENCIES CAN ENROLL IN THE PLACE PROGRAM:

1. Visit sarahomeless.org/partner-resources/#other-partner-resources for full information on the PLACE Program. Complete the Google Form.

   MANDATORY requirements for agencies enrolled in this program are outlined in the application.

   Agencies agree to provide CM through the end of the client’s PLACE Enrollment.

   Agencies will receive a copy from SARAH with approval signature within 2-3 business days confirming agency participation in the PLACE program.

2. Complete the Client Enrollment Request Form.

   Does the client have the barriers required for PLACE enrollment (evictions, criminal history)?

   Is the client a veteran or chronically homeless?

   Is the client fleeing DSV?

3. Attach the Client Release of Information Form to the Client Enrollment Request Form or email it to ce@sarahomeless.org.

   This client release of information allows SARAH to receive documents from property managers in order to expedite payment on the agency's behalf.

4. Complete the Request for Funds Form (if applicable).

   Complete this form only if the landlord reports damages to the unit upon client “move-out.”

All information must be completed via Google Forms. Any additional forms can be emailed to ce@sarahomeless.org.

How Will Landlords Receive PLACE Funding?

The Request for Funds will be submitted once all pertinent information (W-9 from the property manager, move-in inspection, pictures, invoices, etc.) has been received to support the damage claim.